

NOISE MANAGEMENT PLAN

Operational Schedule — Supplementary Document

Document Details	
Premises	The Anchor Inn, 46 High Street, Storrington, RH20 4HJ
Planning Reference	DC/25/1203
Condition	Condition 3 — Pre-Use Condition (Noise Management Plan)
Local Planning Authority	Horsham District Council
Document Status	Supplementary Operational Schedule
To Be Read Alongside	LCP Acoustic Consultancy Report Ref. 36784/3/1/12 (dated 9 March 2026)
Date	May 2026

Background Note

This document has been prepared following comments received from the Horsham District Council Environmental Health Officer, in her capacity as a consultee on the discharge of condition application. The EHO welcomed the noise monitoring approach set out in the original acoustic consultancy report (LCP Ref. 36784/3/1/12) but noted that reliance on sound level monitoring equipment places a disproportionate practical and financial burden on the business, requiring specialist equipment, ongoing calibration, and a level of technical competency from staff. In response, this supplementary document adopts the more pragmatic operational approach suggested by the EHO, replacing equipment-based monitoring with straightforward management measures that are readily implementable by the premises team. The LCP acoustic report (LCP Ref. 36784/3/1/12) is retained in full as the technical evidence base.

1. Purpose of This Document

This document constitutes the Noise Management Plan required by Condition 3 of Planning Approval Ref. DC/25/1203, relating to the use of the outside patio/garden area at The Anchor Inn, 46 High Street, Storrington, RH20 4HJ.

This document sets out the practical operational measures that will be adopted by management and staff at The Anchor Inn to ensure that noise from the premises does not cause a nuisance to neighbouring residential properties, in accordance with Policies 33 and 40 of the Horsham District Planning Framework (2015).

This Operational Schedule should be read alongside the acoustic consultancy report prepared by LCP (Ref. 36784/3/1/12, dated 9 March 2026), which provides the technical acoustic survey background, including ambient noise measurements and noise level criteria relevant to this site.

2. Site and Context

The Anchor Inn is a public house located at 46 High Street, Storrington. The proposed development involves the use of an outside patio/garden area as shown on Approved Site Plan Ref. 25.045.SG.R 101.

The nearest noise-sensitive receptors are the residential properties along Hanover Walk to the south of the Anchor Inn car park (approximately 18 metres from the site boundary) and a residential dwelling above a commercial unit at 40 High Street to the west (approximately 17 metres from the site boundary), as established by the LCP acoustic survey.

The predominant background noise sources in the area are road traffic along Manley's Hill, School Hill, and the High Street Junction. The measured ambient sound level during operational hours at the measurement position is 55 dB(A) LAeq 11 hours, with the lowest background level recorded at 44 dB(A) LA90 15 mins.

3. Hours of Operation

The guidance contained in this document is given on the basis that the operational period of The Anchor Inn, including use of the outside patio/garden area, may potentially be between:

11:00 hrs to 22:30 hrs

The noise management measures set out in this document are based on this operational period and shall apply for the full duration of any use of the premises and its outside patio/garden area.

4. How Staff Will Monitor Noise Levels

Noise monitoring will be carried out by the duty manager on shift throughout all operational periods, and at all times when the garden/patio area is in use. Monitoring does not require the use of technical equipment. Instead, the following practical approach will be adopted:

- The duty manager will conduct routine boundary checks throughout any performance or event, walking to the site boundary and surrounding pavement area to assess whether noise from the premises is audible to a degree likely to cause disturbance to neighbouring residents.
- Boundary checks shall be carried out at least once every 30 minutes during any live or amplified music performance, and whenever there is reason to believe

noise levels may have increased (for example, following an increase in audience volume or performance intensity).

- The duty manager will use their own judgement as to whether noise is excessive, informed by the principle that music and crowd noise should not be clearly audible as intrusive noise at the nearest residential property boundaries.
- A record of monitoring checks shall be noted in the complaints and incidents log described in Section 7 of this document.

5. Management Responsibilities

The following responsibilities apply during all operating hours:

Duty Manager

- The duty manager on shift holds overall responsibility for noise management at all times.
- The duty manager has full authority to reduce music volume, cease performances, or ask patrons to lower their noise level at any time.
- The duty manager is responsible for conducting routine boundary monitoring checks as set out in Section 4.
- The duty manager is responsible for maintaining the complaints and incidents log as set out in Section 7.

All Staff

- All staff must be briefed on the noise management requirements of this plan as part of their induction and in any ongoing training.
- All staff should be aware of the noise-sensitive properties adjacent to the site and be alert to any concerns raised by patrons or members of the public.
- Any noise concerns or complaints received by any member of staff must be reported immediately to the duty manager.

General Building Management

- All doors and windows shall be kept closed during any live or amplified music performance inside the premises. Staff are responsible for ensuring this is maintained.
- The entrance lobby shall remain in place with self-closing devices fitted as appropriate, to limit noise breakout when the entrance is in use.
- Ventilation and air movement shall be managed by mechanical means where possible, to avoid the need to open windows or doors during performances.

6. Steps to Reduce Volume if Music is Audible Outside

In the event that the duty manager's boundary check, or a complaint received from a member of the public, indicates that noise from the premises is audible at a level

likely to cause disturbance to neighbouring residents, the following steps shall be taken immediately and in order:

1. The duty manager will instruct the performer or the person operating the internal speaker system to immediately reduce the volume to an acceptable level.
2. If the volume cannot be adequately reduced, the duty manager will cease the performance or music entirely.
3. Patrons in the garden or patio area who are causing noise disturbance will be reminded to lower their noise level and to be respectful of neighbouring residents. If the disturbance continues, patrons will be asked to return inside or to leave the premises.
4. All such incidents and the actions taken shall be recorded in the complaints and incidents log (see Section 7).

For the avoidance of doubt, no amplified speaker systems shall be operated externally in the garden or patio area at any time under this application.

7. Written Log of Anti-Social Behaviour and Complaints

The management of The Anchor Inn will maintain a written log to record all incidents of anti-social behaviour and noise complaints received. The log shall include the following information for each entry:

- Date and time of the incident or complaint
- Nature of the concern (anti-social behaviour, noise from music, noise from patrons in the garden, noise from deliveries, or other)
- Whether action was taken (Yes/No)
- Details of any action taken
- Whether the matter was resolved (Yes/No)
- Initials of the duty manager making the entry
- Any further comments

The log shall be kept as a historic record and will be made available for inspection by Environmental Health Officers and/or the Police upon request. An example log format is provided in Appendix A of the LCP acoustic consultancy report (Ref. 36784/3/1/12).

8. Measures to Control Noise from All Activities and Operations

The following measures shall be adopted to control noise from all activities and operations at the site:

External Garden and Patio Area

- No amplified external speaker systems shall be used in the garden or patio area at any time.
- Signage shall be displayed in the garden and patio area reminding patrons to be mindful of neighbouring residents and to keep noise to a considerate level. Signage shall be clearly visible and permanently displayed during all hours of garden/patio use.
- The duty manager shall remind patrons verbally of the need to be considerate when the garden/patio is in active use, particularly during evening hours.
- The garden and patio area shall be managed so that patrons do not use it beyond the operational period described in Section 3 of this document.

Internal Music and Performances

- Any internal music equipment or PA system shall be positioned away from openings, windows, and doors that face the nearest residential properties.
- All doors and windows shall be kept closed during any live or amplified music performance inside the premises.
- The volume of any internal music or PA system shall be set and controlled so as not to cause noise breakout audible at the nearest residential property boundaries as an intrusive noise.

Mechanical Plant and Equipment

- As this is an existing public house, there is to be no change to the external mechanical plant under this application. Should any change to external mechanical plant be proposed at a later date, a noise impact assessment in accordance with BS4042:2014+A1:2019 will be undertaken prior to any such works.

Deliveries and Collections

- Should there be any change in the pattern of deliveries or collections to or from the site, this shall be assessed for noise impact at that time.

9. Compliance Summary: Condition 3 Requirements

The table below demonstrates how this Noise Management Plan addresses each specific requirement of Condition 3:

Condition 3 Requirement	Measure Adopted
Hours of operation (including use of outdoor areas)	Guidance is given on the basis that the operational period may potentially be between 11:00 hrs and 22:30 hrs, including use of the outside patio/garden area. See Section 3.
Details on how staff will monitor noise levels	Duty manager conducts routine boundary checks throughout performances (minimum every 30 minutes). No technical equipment required. See Section 4.
Management responsibilities during all operating hours	Duty manager holds overall responsibility. All staff briefed on noise requirements. Doors and windows kept closed during performances. See Section 5.
Steps to reduce volume if music is clearly audible outside	Immediate instruction to reduce volume; cessation of performance if necessary; patrons asked to lower noise or leave. All incidents logged. See Section 6.
Written log to record incidents of anti-social behaviour	Written log maintained at the premises at all times, available to Environmental Health and Police on request. See Section 7.
Measures to control noise from all activities and operations (including equipment) and garden area	No external amplified speakers; internal equipment away from openings facing residents; doors/windows closed during performances; patron signage; garden cleared by 22:30 hrs. See Section 8.

10. Implementation and Review

This Noise Management Plan shall be implemented in full prior to the commencement of use of the outside patio/garden area and shall be complied with thereafter for the duration of the use.

The plan shall be reviewed by the management of The Anchor Inn in the event of:

- Any complaint being received from a neighbouring resident or Environmental Health;
- Any change in the nature or frequency of performances or events at the premises;
- Any change in the layout of the premises or its mechanical plant;
- Any requirement from the Local Planning Authority or Environmental Health Officer to review and revise the plan.

Submitted in support of Discharge of Condition Application — Planning Ref. DC/25/1203

Prepared by Design I.D. on behalf of Stonegate Group for The Anchor Inn, 46 High Street, Storrington, RH20 4HJ

This document should be read alongside: LCP Acoustic Consultancy Report Ref. 36784/3/1/12, dated 9 March 2026.