Noise Management Plan

Tamp & Grind

32 High Street

Steyning

BN44 3YE

Purpose of document

The purpose of this document is to detail a noise management plan to address the application (Ref: DC/23/1870) for establishing use of the currently restricted rear garden for consumption of light food and beverages, as offered by Tamp & Grind, Specialty Coffee.

At Tamp & Grind, we are committed to ensuring that our business operations have minimal impact on the surrounding environment and its neighnbours. This noise management statement outlines our proposed measures to limit potential noise impact, with specific attention to our small garden area.

Site summary

Tamp & Grind Specialty Coffee Shop is envisioned as a welcoming establishment located on Steyning High Street. Our vision to providing a positive experience extends to the outdoor garden area designed for patrons to enjoy their coffee, which is not available elsewhere in the village. The proposed area of the garden intended for customer use is a small section of approximately 30m^2. Access to the garden will only be permitted via the coffee shop and the distal boundary will be the historical flint wall; no patrons will be permitted to use Bank Passage for access. The seating area will house approximately 4 tables and 12 chairs, totalling a maximum of 12 customers.

Intent

Our intent is to create a peaceful coexistence with the community by implementing proactive measures to manage noise within and around Tamp & Grind. We aim to provide a calm and enjoyable space for our patrons, recognising the importance of responsible noise management in contributing to the overall well-being of Steyning High Street.

Location Plan/Site Plan

Please refer to the attached location plan and site plan for details on the spatial arrangement of Tamp & Grind, including the small garden area.

Inventory of Noise Sources

- Customer conversations
- Ambient background music (inside only)
- Potential amplified sound during events
- Milk and bakery delivery (front of shop only)

Noise Controls and Limits

- Acoustic design features in the garden area – perimeters of the area made of solid stone/brick which are good soundproofing materials
- No use of music outside.
- Restricted hours of use for the garden area (1000 – 1600 Monday – Sunday)
- Delivery access via the front door to the shop only, not via Bank Passage.
- Minimal use of breakable items - use of recycled coffee husk cups instead of crockery as drinking vessels.
- Regular monitoring and adaptation of operational practices.

Noise Monitoring

Regular noise monitoring will be conducted to ensure compliance with established limits and to proactively address any concerns. The results of these monitoring activities will be documented and made available upon request.

Communication with the public

We are committed to maintaining open communication with the public and our neighbours regarding our noise management efforts. Feedback from the community will be welcomed and considered in our ongoing noise management strategy.

Management of complaints

In the event of noise-related complaints, Tamp & Grind will take the following actions:

- Investigate the nature of the complaint promptly.
- Implement corrective measures as necessary, which may include adjusting operational practices or reinforcing noise controls.
- Communicate transparently with the complainant, providing updates on the actions taken.
- If concerns persist, collaborate with relevant authorities to find amicable solutions that balance the needs of the business and the community.

This noise management plan is a live document that will be reviewed periodically to ensure its continued effectiveness in minimising noise impacts. We are committed to fostering a positive relationship with the Steyning community through responsible and considerate noise management practices.


Bank Passage
Church St
Church St
High St
High St
Dog Ln
Hannah Ryan Bookkeeping
Body Matters
22.24 m
0
Trails
Dedicated lanes
Bike friendly roads
Dirt/unpaved trails
Measure distance
Click on the map to add to your path
Total area: 30.72 m² (330.65 ft²)
Total distance: 22.24 m (72.95 ft)

