

RIDGE

PRIVATE WATER SUPPLY MANAGEMENT PLAN (PWSMP) WORTHING ROAD, HORSHAM CHURCHILL RETIREMENT LIVING

CHURCHILL RETIREMENT LIVING

PRIVATE WATER SUPPLY MANAGEMENT PLAN (PWSMP)
WORTHING ROAD, HORSHAM
CHURCHILL RETIREMENT LIVING

Prepared for

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1. EXECUTIVE SUMMARY

The following report has been compiled to address the planning condition requirement for a simplified **Private Water Supply Management Plan** (**PWSMP**) to help with discharging the requirements of Planning Condition 5. (below):

***5 Pre-Commencement Slab Level Condition**: No development above ground floor slab level shall commence until a Private Water Supply Management Plan (PWSMP) has been submitted to and approved in writing by the local planning authority. The PWSMP shall include, but not necessarily be limited to, the following information:*

i. Detail on the likely contaminants associated with the rainwater harvesting system.
ii. Detail on what type of treatment that will be installed on the supply with information clearly indicating that it is appropriate for the amount of water being used and the likely contaminants.
iii. Detail on the proposed sampling and testing regime, undertaken in accordance with Private Water Supplies (England) Regulations 2016 (or subsequent superseding equivalent), and taking into account the likely contaminants, as detailed above, along with detail on how any failure of any samples will be investigated and managed.
iv. Detail on the maintenance, servicing and cleaning of the tanks, water treatment equipment, pumps, all pipework etc for the lifetime of the development along with regularity of servicing/maintenance and clarification what steps will be taken in the event of equipment failure. This should include any re-activation of the system after it has been out of use due to lack of rainfall/use.
v. Details, including a plan or schematic, showing the supply - storage tanks, treatment etc, and means to record the total water consumption of each unit
vi. Detail on the continuity of supply during dry periods extending beyond 35 days.
vii. Arrangements for keeping written records of all sampling, results of analysis, inspection, cleaning, and maintenance.

The management plan shall be implemented as approved and maintained for the lifetime of the development. The management plan shall be reviewed annually and any revisions shall be submitted to and approved in writing by the local planning authority.

Reason: To avoid an adverse impact on public health and to ensure the development is water-neutral to avoid an adverse impact on the Arun Valley SACSPA and Ramsar sites in accordance with Policy 31 of the Horsham District Planning Framework (2015), Paragraphs 179 and 180 of the National Planning Policy Framework (2021), its duties under the Conservation of Habitats and Species Regulations 2017 (as amended), and s40 of the NERC Act 2006 (Priority habitats & species).

It is understood that the above requirements relate to any/all sources of private water supply including but not limited to springs, boreholes, **rainwater harvesting (RWH)** etc for all uses including potable and non-potable supply.

It is understood that the private water supply proposed for this development is a Rain Water Harvesting (RWH) system which collects and stores rainwater from the roofs of the development into a single 38,000l tank and utilises the retained water for flushing toilets, from a completely separate 'non-potable' water supply system. This report informs no part of the design of the proposed system or it proposed installation.

2. PRIVATE WATER SUPPLY MANAGEMENT PLAN (PWSMP)

The following report has been compiled to address the planning condition requirement for a simplified **Private Water Supply Management Plan** (**PWSMP**) to help with discharging the requirements of planning condition 5

2.1. Detail on likely contaminants associated with the rainwater harvesting system.

2.1.1. Site Location.



Figure 1 : Location from Google Maps data 2024.



Figure 2: Elevation view looking East from Worthing Rd.

2.1.2. Likely Contaminants

Due to the semi-rural location (Fig.1), low-lying adjacent buildings and (currently) few large trees (Fig.2) which are unlikely to oversail the proposed buildings the likely contaminants for the roof-based rainwater collection are as below:

- Leaves or other plant matter blown onto the roof
- Bird or rodent (unlikely) faeces
- Other particles, such as dust or sand that would normally be within the air

Due to the possible presence of faecal matter and decaying plant material, other, secondary contaminants are likely to contain:

- Enterococci
- Escherichia coli (E.Coli)

It is not possible to quantify and identify all possible contaminants, although the above are the most likely to occur. No lead flashing is being used on the building in the vicinity of the RWH system so is unlikely to contaminate the system.

3.1. Detail on what type of treatment that will be installed on the supply with information clearly indicating that it is appropriate for the amount of water being used and the likely contaminants.

3.1.1. Tank & tank inlet filter

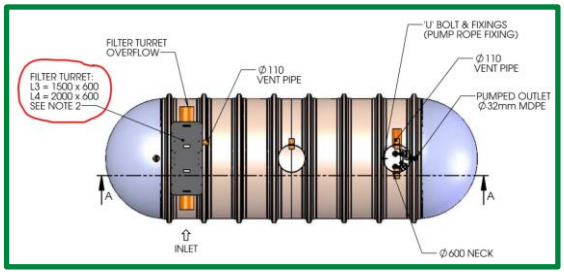


Figure 3: Tank inlet filter position

Notes:-
1. For Inlet/Overflow pipe sizes see Article Structure.
2. Filter Options (*For details consult Technical Sales)
L4 = Flow Rate *40ltrs/sec (Av. Roof Area 5700m²)
L5 = Flow Rate *70ltrs/sec (Av. Roof Area 10000m²)

Figure 4: Tank inlet flow rate



Figure 5: Tank inlet filter proposed by Kingspan (refer to Appendix A for screen size and cleaning/clearing instructions)

Above, Figure 4 demonstrates that the inline tank filter being proposed would be appropriate for the storage tank infill flow rate. This filters primary function is to reduce the size and quantity of leaf and other biological matter from getting into the tank. A secondary feature of the tank to reduce required treatments within the RWH system is the calmed inlet, which is used to prevent sediment at the bottom of the tank being stirred up into the ongoing supply, reducing contamination in the rest of the WC flushing system.

To align with the requirements of Horsham's policy guidance it is proposed to add an additional Ultra Violet (UV) filter into the water supply system, after the RWH collection tank. The UV filter will be installed to mitigate the possible bacterial contamination, refer to Section 2.1.2.

The rainwater harvesting system is proposed to be a 'closed loop' system. The gutters are connected to the underground pipework and tank, thereby reducing the likelihood of land/soil run off and reducing the likely contaminants able to get into the system.

4.1. Detail on the proposed sampling and testing regime, undertaken in accordance with Private Water Supplies (England) Regulations 2016 (or subsequent superseding equivalent), and taking into account the likely contaminants, as detailed above, along with detail on how any failure of any samples will be investigated and managed.

4.1.1. Proposed sampling and testing regime

The RWH system shall be maintained, sampled and tested in line with all requirements of the *Private Water Supplies (England) Regulations 2016* & superseding equivalents *Private Water Supplies (England) (Amendment) Regulations 2018*. Along with the manufacturers recommended maintenance schedule & other requirements such as the facilities managers ACOP L8 requirements These include, but are not limited to:

- An independent and suitably qualified person (DWI certified person) shall be engaged to undertake a Risk Assessment of the new installation as required by the above regulations.
- An independent and suitably qualified person (DWI certified person) shall be engaged to undertake initial check monitoring & subsequent ongoing monitoring as required.
- The sampling and testing shall include but not be limited to:
  - Enterococci
  - E.Coli
  - Conductivity
  - Hydrogen Ion (pH value)
  - Turbidity
- The frequency of ongoing monitoring shall be in line with Part 1 Table 2.
  - From the figures stated within the sites associated 'Water Neutrality Technical Note' – *awp 19th Aug 2022* ***(Appendix D)***, it is anticipated that the RWH system will provide <10m^3/day and therefore ongoing check monitoring sampling frequency is anticipated to be once a year.
  - From a follow up of a meeting between Horsham District Council, Churchill Living limited & Ridge and Partners LLP, Horsham District Council have agreed that it is not reasonable or proportionate to class the supply as a regulation 9 supply, despite the presence of a guest suite, thereby reducing the testing requirement to the (above) once a year.

4.1.2. Failure of samples

Any failures recognised as a result of the procedures above shall follow the steps set out in Part 4 of the above regulations.

- In addition to the above regulations, any failure of samples shall be reported to the local authority.

Notwithstanding the above, once a failure has been identified, the owner responsible for the RHW system shall:

- Shut down the system
- Notify all users of the system and provide an alternative to the system
- Investigate the cause of the failure and take remedial actions within the timeline identified within the regulations.

5.1. Detail on the maintenance, servicing and cleaning of the tanks, water treatment equipment, pumps, all pipework etc for the lifetime of the development along with regularity of servicing/maintenance and clarification what steps will be taken in the event of equipment failure. This should include any re-activation of the system after it has been out of use due to lack of rainfall/use.

5.1.1. Commissioning

The RWH system shall be installed, commissioned and set to work in line with all the requirements from the manufacturer and all regulations. These include, but are not limited to, the outline commissioning details set out in Appendix B.

Any items identified as a result of the suitably qualified persons Risk Assessment shall be rectified prior to the system being set to use.

5.1.2. Equipment failure

In the event of equipment failure the following main steps are to be implemented by the RHW system owner/operator.

- The system shall be shut down/isolated until the cause of the failure can be identified.
- The system should have a bypass installed to allow for connection to the mains in the event of failure/isolation. The system bypass should be initiated.
- System users shall be notified of the shut down as soon as reasonably possible
- Failure of plant items to be repaired or replaced, with the identified cause of the failure mitigated or eliminated for the future (if possible).
- The system shall be restarted in line with the manufacturers commissioning check list (Appendix B) and manufacturers startup procedure.

The main elements of plant and their likely failure are listed below.

- Guttering
  - Roof gutters have become blocked or detached
- Downpipes
  - Downpipes have become blocked or detached
- Inline Filter
  - Filter media have become blocked
- Pump
  - Pump blocked
  - Pump power failure

- Pipework
  - Pipework blockage
  - Pipe/Valve leaking

5.1.3. Maintenance & Servicing to limit equipment failure

Building Checks

 Bi-annual high level check and clearance of gutters, downpipe connections and roof.

 Clearance of any debris

 Repair of any broken or unfixed items.

Bi-annual RWH system Checks

Check the RWH system is installed to manufacturers instruction

 Check all pump filters are fitted and pumps have been secured to anchor point or appropriate anchor (tank extension)

 Check leaf filter is in place and filter plates fitted

  - Clear and clean leaf filter

 Lower depth probe into the tank and position correctly

 Check inline filter/cartridge filter and ensure filter media in place

 Check connections in control panel are correct prior to turning on mains

 Remove pump relays and turn on mains (please ensure mains supply available)

 Set up control panel parameters ensuring the standby pump is operational (where applicable)

 Check U.V system

 Check Flowsafe/Keraflow valve is fitted in tank (gravity/booster set) and is operating correctly

 Check pump operation and check for leaks. (Any leaks in the system will need to be rectified by the installer)

 Remove master pump relay to ensure backup up operation on status (twin pump system only)

 Test system pressure, check pump has stopped and record results.

 Remove probe from tank and check the mains top up (direct system)

 Set the flow through the tundish to ensure no spillage (valve required before solenoid valve as per installation instruction)

 Check the pressure in expansion vessel in line with cut off pressure in system and set accordingly (see requirements for pressure vessel)

The bi-annual RWH system checks can be undertaken via maintenance agreement with the system manufacturer.

5.1.4. Re-activation of RWH system

Following the RWH system being offline for an extended period of time (due to maintenance/replacement or failure) the system shall be filled and flushed to the index run (furthest outlet of the system) in line with the manufacturers commissioning procedure & the system managers ACOP L8 risk assessment.

5.1.5. Lack of rainfall

The RWH system should not be adversely affected due to lack of rainfall. The system proposed by Kingspan is connected to a break-tank mains water supply which will maintain supplies during periods of no/limited rainfall.

6.1. Details, including a plan or schematic, showing the supply - storage tanks, treatment etc, and means to record the total water consumption of each unit

6.1.1. Typical manufacturers schematics

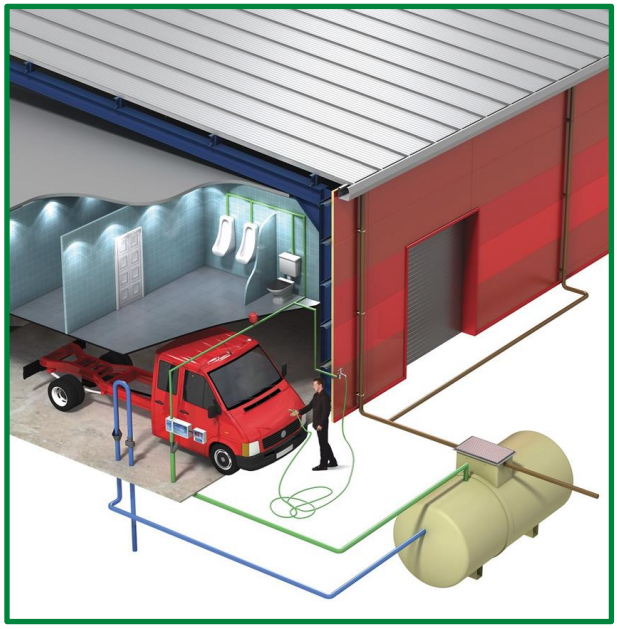


Figure 6: Showing the typical Kingspan *'AquaHarvest Commercial Rainwater Harvesting System'* diagramatic

**Note that the system will be connected to domestic WCs only*

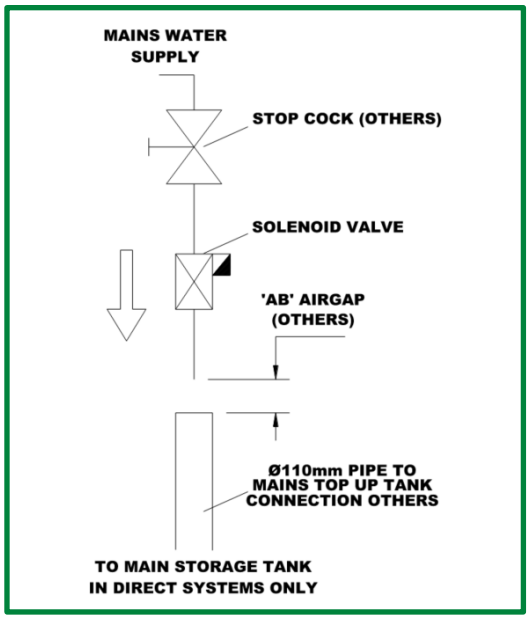


Figure 7: Kingspan typical "Mains Top Up" tank connection.

This connection ensures the system operation during times of limited rainfall. Refer to section 5.1.5.

6.1.2. Plan of storage tanks

Refer to Appendix C for the proposed plan for tank installation. Tanks are drawn below ground level.

6.1.3. Check Meters

In order to record the total 'main water use' and the total 'rain water collected', check meters will be required to be installed on the mains water intake to the tank and the main outlet of the tank. These meter readings shall be recorded, refer to section 9.1

7.1. Detail on the continuity of supply during dry periods extending beyond 35 days.

Refer to section 5.1.5. Lack of rainfall should not affect the operation of the system.

8.1. Arrangements for keeping written records of all sampling, results of analysis, inspection, cleaning, and maintenance.

A file shall be set up in the system owners / facilities managers office which will contain all written records for the system. The file can form a part of the main building manual. The file shall include, but not be limited to the following:

- A copy of this document.

  -Including a register that this document is reviewed and updated (if necessary) annually

- A full system schematic including all equipment, pipework and valve sizes, water and electrical connections (as designed and installed)
- A full system layout including locations of all equipment and sizes of main plant items (as designed and installed)
- A copy of the installers completed manufacturers commissioning checklist (sample in Appendix B)
- A copy of the suitably qualified persons initial risk assessment
  - With any rectifications from the above recorded
- A copy of the suitably qualified persons results for the on-going check monitoring (anticipated frequency to be once a year) subject to the risk assessment itself and the volumes of water collected.
- A copy of the system operators completed checklist(s) for maintenance & cleaning of the complete RWH system (including checks of the roof, gutters, downpipes and checks of the 'downstream' system) Refer to section 5.1.3
  - Historic records are to be retained
- A bi-annual written record of the check meter readings noting:
  - Mains water intake volume

- RWH main system outlet (supply) volume
- Captured rainwater supply volume (calculated/metered)

APPENDIX A – FIGURE 5 DETAIL, FILTER PROPOSED BY KINGSPAN

Palaplast V800 = 3382/0122

3382 - 3383

ΦΙΛΤΡΟ ΓΡΑΜΜΗΣ ΜΕΓΑΛΟ 3/4" & 1"
IN-LINE FILTER LARGE 3/4" & 1"

ΦΙΛΤΡΟ ΣΙΤΑΣ - ΔΙΣΚΩΝ
SCREEN - DISK FILTER

● Φίλτρο σίτας ή δίσκων κατάλληλο για φιλτράρισμα άμμου, ανόργανων και οργανικών σωματιδίων.

● Screen or disk filter suitable for filtration of sand inorganic and organic particles.

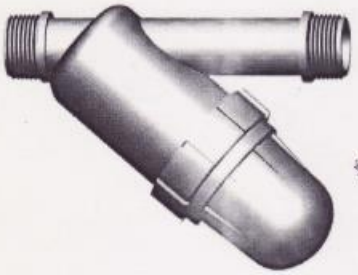
● 1. Κατασκευή

Είναι κατασκευασμένο από πρώτης ποιότητας υλικά που εξασφαλίζουν αντοχή στο χρόνο, στην ηλιακή ακτινοβολία και σε λιπάσματα που χρησιμοποιούνται στην σύγχρονη γεωργία. (σώμα PPC, στέλεχος PPC, σίτα - ελατήριο INOX).

● 1. Construction

The filter is manufactured from raw materials that make it durable to time, solar radiation and chemicals which are used in today agriculture. (body PPC, cartridge PPC, screen-spring INOX).

● 2. Χαρακτηριστικά / Specifications



Πίεση λειτουργίας - 6 Atm.(ISO 9912) - Working pressure

ΚΩΔΙΚΟΣ CODE	Είσοδος/έξοδος Inlet/outlet	Επιφάνεια Surface cm²	mesh	micron	Συνιστώμενη παροχή recommended discharge m³/h
Σίτα - Screen					
3382/0062	3/4"	90	60	250	5
3382/0082	3/4"	90	80	200	5
3382/0122	3/4"	90	120	125	5
3382/0063	1"	90	60	250	6
3382/0083	1"	90	80	200	6
3382/0123	1"	90	120	125	6
3382/0153	1"	90	150	100	6
Δίσκοι - Disk					
3383/0122	3/4"	152	120	125	4
3383/0123	1"	152	120	125	5
3383/0153	1"	152	155	100	5

Τοποθετείται σε ευθεία σύνδεση.
Χρησιμοποιείται κυρίως σαν δευτερεύον φίλτρο.
Διατίθεται με στέλεχος σίτας ή με στέλεχος δίσκων.
Εφαρμογές : εγκαταστάσεις στάγδην άρδευσης
άρδευση δέντρων με μικροεκτοξευτήρες
κηποτεχνίες (εκτοξευτήρες - Pop up)

The connection is linear.
It is used mostly as a secondary filter.
Available with screen element or disk cartridge.
Applications : installation with emitting pipes
trees irrigation with micro-sprinklers
gardening (sprinklers - Pop up)

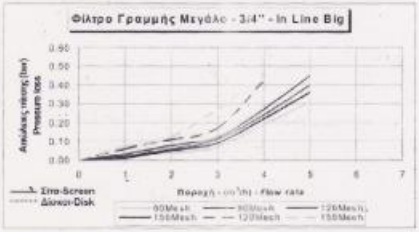
Στο φίλτρο μπορεί να τοποθετηθεί φις και περικόχλιο Lock για να συνδεθεί άμεσα με σωλήνα PE Φ16 - Φ20.

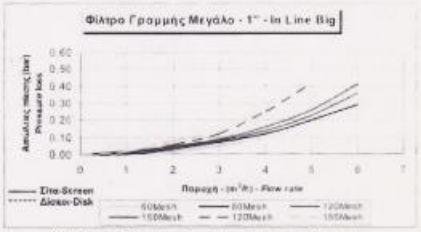
The filter can be equipped with grip ring and coupling nut for direct connection with PE pipes Φ16 - Φ20.

Εύκολο στον καθαρισμό του αφαιρώντας το εσωτερικό στοιχείο (στέλεχος σίτας - στέλεχος δίσκων). **Ο καθαρισμός πραγματοποιείται όταν η διαφορά πίεσης πλησιάσει το 0,9 - 1,0 bar.**

Easy to clean by extracting the screen element from the filter housing for rinsing. **Cleaning is achieved when pressure differential is close to 0,9 - 1,0 bar.**

ΔΙΑΓΡΑΜΜΑ ΑΠΩΛΕΙΩΝ ΠΙΕΣΗΣ - PRESSURE LOSS DIAGRAM





Σημείωση : Όλες οι μετρήσεις έχουν γίνει με καθαρό νερό.
Note : All measurements have been taken in clean water conditions.

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APPENDIX B – COMMISSIONING DETAILS FROM KINGSPAN (SAMPLE)

Service & Support Solutions

Kingspan

Kingspan
Rainwater Harvester

COMMISSIONING DETAILS

It is important and part of planning/building regulation that you have your wastewater treatment equipment installed correctly and accompanied by an commissioning certificate.

Date:		Product code:		Delivery date or order number:	
Site Contact Name:		Site Contact Number:			
Site Contact Email:					
Site Address:					
Postcode:		Eircode:		What3Words:	

Standard Commissioning

This requires that the unit has been installed by the main contractor in line with the provided installation guidelines.

This includes the following:

- **Tank installed flat and level with safe working area around the perimeter.**
- **All incoming and outgoing pipework has been connected.**
- **All supplied parts have been fitted.**
- **Installation complies with WRAS regulations.**

The following will then be carried out by a Kingspan Service Engineer.

- Check all pump filters are fitted and pumps have been secured to anchor point or appropriate anchor (tank extension).
- Check leaf filter is in place and filter plates fitted.
- Lower depth probe into the tank and position correctly.
- Check inline filter/cartridge filter and ensure filter media in place.
- Check connections in control panel are correct prior to turning on mains.
- Run the system "Wizard".
- Set up control panel parameters ensuring the standby pump is operational (where applicable).
- Check U.V (Where applicable) and turn on.
- Check Flowsafe/Keraflow valve is fitted in tank (gravity/booster set).
- Check pump operation and check for leaks, any leaks will (where possible) be rectified, however the call may be aborted if we are unable to do so.
- Test system pressure, check pump has stopped and record results.
- Remove probe from tank and check the mains top up (direct system) .
- Set the flow through the tun-dish to ensure no spillage (valve required before solenoid valve as per installation instruction).
- Check the pressure in expansion vessel in line with cut off pressure in system and set accordingly (see requirements for pressure vessel).

On completion we will provide a site specific commissioning certificate.

If any of the above is not in place at the time our engineer is on site, or should any additional works outside the listed commissioning details be required (as per the scope of works), this may be subject to further charges.

Signed: X Position:

Date

On completion a report will be issued highlighting any faults/recommendations. A commissioning certificate will be issued if all is in order.
Having completed the above please sign and return to **commissioning@kingspan.com**
For further information please contact: UK Tel: **0333 240 6868** | IRL Tel: **0818 543 500**

1.

Service & Support Solutions

Kingspan

Kingspan Rainwater Harvester

PRE-COMMISSIONING CHECK LIST

Having agreed to a Kingspan commissioning it is important that the unit is ready for our engineer and to prevent any additional charges, please complete the following pre-commissioning check list.

Please note commissioning visit can take up to 10 working days on receipt of your completed commissioning checklist.

General	1. Has the tank has extension necks installed more than 1 metre?	Yes / No
	2. If so please advise how many metres? *If Yes confined space entry equipment maybe required and additional costs applied*	metres
	3. Has this unit been installed as per our installation and operational guidelines?	Yes / No
	4. Has the treatment plant access chambers been extended?	Yes / No
	5. If Yes, how many metres?* **If chamber has been extended then the visit may require confined space entry resulting in additional charges*	metres
	6. How far is panel located from chamber including duct routes?* **If over 2 Metres you may require an enhanced commissioning*	metres
	7. Have all the final pipework connections been made?	Yes / No
	8. Is the water level up to the outlet?	Yes / No
	9. Is it rainwater gravity or direct system?	Gravity / Direct
	10. Is the tank free from rubble/building material?	Yes / No
	11. Are all leaf filters in place?	Yes / No
	12. Is the display panel installed and connected to the control panel?	Yes / No
	13. Has the control panel been connected to a suitable 13amp fused spur and made live?	Yes / No
	14. Has a 110mm duct been installed between the rainwater chamber and panel location with a draw string in place for cable pull?	Yes / No
	15. Has a fluid master type valve been installed to the incoming rainwater supply in header tank (gravity systems only)?	Yes / No
	16. Has the mains and rainwater valves been set as per installation guidelines?	Yes / No
	17. Has a grey water pressure vessel been installed as per installation guidelines and pre charged to 40 PSI?	Yes / No
	18. Has an isolation valve been installed before the mains top up solenoid?	Yes / No
	19. Has a UV system been fitted?	Yes / No
	20. How many applications does the rainwater supply i.e. toilets/hose points ?	
	21. What size of pressure vessel has been installed (litres)	litres
	22. Pre-commissioning photos are required prior to commissioning booking of unit installation and panels. Please confirm if this has been completed. *If answer is No please be advised this may delay you checklist being reviewed and passed to our scheduling department.*	Yes / No

Special Site Requirements	**Is a site safety induction required?**	Yes / No
	How long is site induction? (if applicable) *Answer in minutes and add NOTE Standard commission including up to 15 minutes induction. Anything over 15 minutes you will need to advise our office and additional costs will be charged.*	minutes
	Is access to the plant restricted? i.e. under decking cover slabs etc.	Yes / No
	Do you require a risk assessment or method statement for the commissioning visit? *If Yes please provide details of all documents required prior to the engineers visits including contact email and number for these to be forwarded if different from the contact number and email provided at top of checklist. - Office holds all engineers training records and certificates. If you require these for visit please detail what certificates you require i.e. Confine Space Pass etc.*	Yes / No

On completion a report will be issued highlighting any faults/recommendations. A commissioning certificate will be issued if all is in order.
Having completed the above please sign and return to **commissioning@kingspan.com**
For further information please contact: UK Tel: **0333 240 6868** | IRL Tel: **0818 543 500**

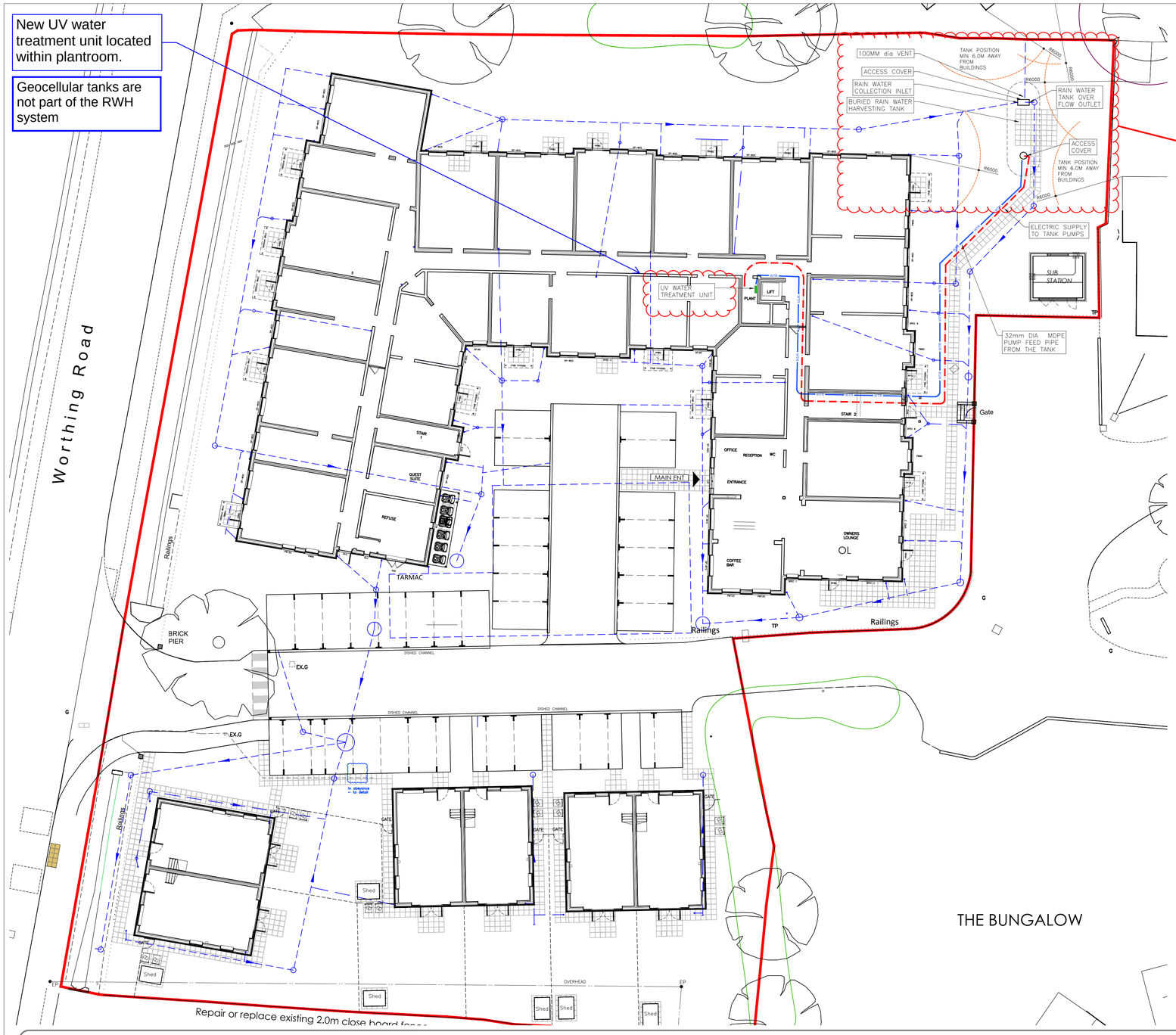
5587.02 - 05/23

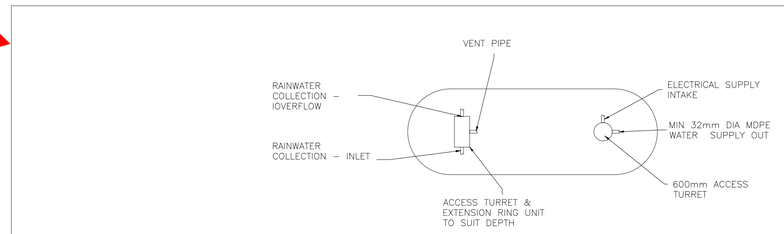
2.

APPENDIX C – DRAINAGE LAYOUT & RWH TANK LAYOUT PLAN

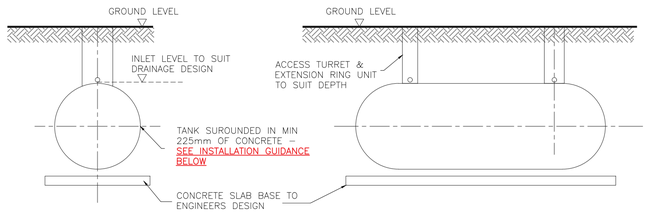
New UV water treatment unit located within plantroom.

Geocellular tanks are not part of the RWH system





PLAN



SECTION ELEVATION

Rainwater Harvesting Tank
Type: ENV 1320KSW Tank
Length: 8.15 m
Width: 2.82 m
Volume: 38,000 Litres
Tank Weight (Empty): 1860 kg

INDICATIVE TANK DETAILS

SCALE 1:100

Revisions

Rev.	Date	By

DRAWING NOTES

1 TO BE READ WITH JNP DRAINAGE DRAWING

BR31099-JNP-92-XX-DR-C-2001

2. WATER NEUTRALITY NOTE

THE PLANNING NEUTRALITY STATEMENT REQUIRES THE FOLLOWING:-

1. NO EXTERNAL TAPS ARE PERMITTED.
2. WATER BUTS ARE TO BE USED INSTEAD

LEGEND

- DASHED LINE INDICATES NEW PRIVATE WATER SUPPLY PIPE ROUTE FROM HOLDING TANK INTO BUILDING. MIN 32mm MDPE PIPE
- SUFRFACE WATER DRAINAGE SEE JNP DRAWING 2001 FOR FULL DRAINAGE DETAILS
- ELECTRICAL SUPPLY DUCT

RAIN WATER HARVESTING TANK NOTES

KINGSPAN AQUA HARVEST
RAINWATER STAORAGE TANK

TO BE STRICTLY INSTALLED IN ACCORDANCE WITH
1. KINGSPAN DRAWING DS1162P
2. AquaHarvest Commercial Rainwater Harvesting System - Direct Installation & Operation Guidelines REF **1012434**

1.0 General:

1.1 The Storage tank requires the installation of a duct, of minimum diameter 110mm to carry the pump cable and the WatchmanFlo Sensor cable (If applicable). The duct should run from the Storage Tank to the Plant Room and should be suitable for drawing the cables freely.

1.2 The Storage tank requires an MDPE (Medium Density Polyethylene) pump feed pipe from the tank back to the Plant Room of MINIMUM 32mm diameter (see the tank connector). To comply with current regulations this pipe should be Black with green stripes (see section on Water Regulations).

1.3 The Storage tank requires an Inlet feed from the rainwater Collection pipe work (usually via the Rainwater Filter or pre-tank collection manhole) and an Outlet to a suitable wastewater discharge point (Surface Water Drain, Ditch, Stream or Soak away). This pipe work should preferably be Solvent Jointed rather than ring-seal jointed.

1.4 The Rainwater Pump Status Panel requires a 3-core cable. The Pump Status Panel should be mounted in a frost-free area in a highly visible location and not in an area which is rarely used.

1.5 The system you are installing is pressurised (Direct), therefore external factors can affect the system's operation. As in any pressurised plumbing system, a correctly sized Pressure Vessel (Expansion Vessel) should be installed. The vessel (supplied by others) should be installed between the Control Panel and the appliances. Pressure vessel sizes will vary site by site, please ensure your vessel is sized to suit your specific site. Incorrect sizing of the pressure vessel will lead to system issues at a later date.

1.6 Once you have fully understood these general points, you should be confident in the type of system you intend installing, and in the layout and location of the parts. You should now be able to begin installation. Be aware of the following advisory points.

a. Before carrying out any work of the system isolate the electrical supply.

b. The pump and suction filter should be assembled and positioned on the bottom of the Storage tank, not suspended. When raising or lowering the pump you should first RAISE the WatchmanFlo Sensor (If applicable) to avoid damage. Replace the SENSOR when any work on the pump is completed and the pump is reinstalled.

c. The WatchmanFlo Sensor should be positioned as close to the bottom of the Storage tank, not suspended.

d. The Pump Status Panel should be mounted in a visible location.

e. All serviced appliances and external taps must be connected on the plumbing line as per DS1405P.

2.0 Handling & Storage

2.1 Care must be taken to ensure that units are not damaged during delivery and handling on site.

2.2 The design requirements of Kingspan products will frequently mean that the centre of gravity of the unit is "offset". Care must therefore be taken to ensure that the unit is stable when lifting. Rainwater may also collect inside units, particularly if they have been stored on site prior to installation, adding weight and increasing instability. Check units before lifting and pump out any excess water.

2.3 When lifting units, use webbing slings of a suitable specification. DO NOT USE CHAINS.

2.4 A suitable spreader bar should be used to ensure that units are stable and that loads are evenly distributed during lifting. When lifting units, a spreader bar should be used where the slings would otherwise be at an angle > 30 degrees to the vertical.

2.5 Lifting equipment should be selected by taking into account the unit weight, length and the distance of lift required on site.

2.6 Kingspan accept no responsibility for the selection of lifting equipment.

2.7 Whenever Kingspan units are stored or moved on site, ensure that the storage location is free of rock, debris and any sharp objects, which may damage the unit. The units must be placed on ground which is flat and level to evenly support the base of the unit. Do not roll units.

3.0 Site Planning

The following points should be considered before installation of the equipment:

3.1 Position the unit at a minimum distance of 5 metres from the face of the building, so as not to affect either the structural integrity of the building or the tank.

3.2 See BS EN 752-4 Drain & sewer systems outside Buildings.

3.3 Consider placing inspection points in the drain line before and after Units.

3.4 Ground conditions and water table level should be assessed. If the water table will be above the base of the unit at any time of the year, adequate concrete backfill must be provided to avoid flotation. In poorly draining ground, consideration should also be given to the likelihood of flotation due to surface water collecting in the backfill, and an appropriate installation method devised to avoid this.

3.5 If the overflow discharge is to a soak away, a porosity test should be carried out as part of the assessment of suitability for sub-soil drainage. The soak away must not drain back into the tank environs.

3.6 The unit must be installed at a level that will allow connection to the incoming down pipe and a free discharge at the system overflows.

3.7 Do not install the unit deeper than necessary; ensure that you purchase any necessary neck extension shafts at the same time as the unit purchased. The minimum invert depth of the unit is shown on the relevant equipment drawing. Units installed with an invert greater than 2.0m will require a civil design specific to the installation, in which the specific site conditions should be taken into consideration and the backfill designed to bear any loads which may be applied during and after installation to prevent the tank being subjected to these loads.

3.8 Adequate access to the unit must be provided for routine removal of solid build-up and maintenance. Vehicles should not be permitted within a distance equal to the depth of the unit, unless suitable structural protection is provided to the installation. Usually the unit should be sited within 30 metres of a hard standing area suitable for a vacuum tanker.

3.9 There must be at least 1 metre of clear, level ground all around the access covers to allow for routine maintenance.1012434 - AquaHarvest Commercial RWH Installation Guidelines - Direct 3.10 Provide electrical supply for pumping equipment.

3.11 Suitably qualified and experienced contractors, in accordance with current Health and Safety Regulations should only carry out installation. A qualified electrician, working to the latest edition of IEE should carry out electrical work.

4.3 The excavation must be deep enough to provide bedding and cover depth as determined by the type of surface pavement and loading. Asphalt and concrete pads should extend a minimum of 300mm horizontally beyond the unit in all directions.

5.0 Unit Installation

5.1 Excavate a hole of sufficient length and width to accommodate the tank and a minimum 225mm concrete surround and to a depth that allows for the burial depth of the unit plus concrete base slab.

5.2 Construct a suitable concrete base slab appropriate to site conditions. Ensure that the slab is flat and level.

5.3 When the concrete base slab has set enough to support the installed load, lower the unit onto the slab using suitable webbing slings and lifting equipment.1012434 - AquaHarvest Commercial RWH Installation Guidelines - Direct

5.4 Pour no more than 300mm depth of clean water into the unit, avoiding shock loads. DO NOT OVERFILL, the unit is not designed to hold water whilst unsupported.

5.5 Place concrete backfill to approximately 300mm depth under and to the sides of the tank ensuring good compaction to remove voids. DO NOT use vibrating pokers. If the unit does not have stabilising feet, i.e. units of 2.6 diameter, allow initial concrete set to occur before proceeding.

5.6 Continue adding concrete backfill, simultaneously keeping the internal water level no more than 300mm above the backfill level at all times, until the backfill is just below the underside of the tank overflow, giving sufficient room to connect the pipe work.

5.7 Connect inlet and overflow pipes when safe access to the backfill can be gained.

5.8 Fit 110mm diameter ducting (supplied by others) to the connection marked on the tank neck. Ensure that there is a draw cable fitted so as to allow sensor cable to be pulled through at a later time.

5.9 Supply and connect required medium density polyethylene pipe to the tank connector - 32mm or 50mm.

5.10 Extension necks. Temporarily strut the extension neck(s) to avoid distortion during the concrete installation and back filling.

The neck(s) are provided with a 110mm pipe in the side wall and this is intended for the connection of above ground ventilation pipework. Ensure this pipework is suitably protected against ingress of vermin.

Flanged extension necks on 2.6 diameter tanks are supplied with mastic and bolts. Line up the necks. Ensure good & even compression of the mastic so as to provide a watertight seal.

Spigot extension necks on 1.8 diameter tanks should be slipped inside the neck and sealed with silicone or mastic (not supplied)

Sites with high ground water will require special attention. Consider sealing by GRP lamination (if skilled operatives are available).

Where more than one neck section is required to suit a deep invert, back-fill section by section. If the extension neck is too long, it can be trimmed using a fine-toothed saw.

5.11 Continue back filling with concrete over the tank body to the required level. Build up a shell of concrete, minimum 225mm thick, around the access shaft(s). Temporarily strut the access shaft to avoid distortion.

5.12 Continue back-filling, ensuring minimum 225mm concrete thickness around the access shaft/ extension neck and alarm access tube (as applicable).

5.13 Do not install in trafficked areas unless a suitable top slab has been designed and constructed. The top slab should bear on a suitable foundation to prevent superimposed loads being transmitted to the unit and access shafts. Loads applied to covers and frames must bear on the top slab, not the access shaft.

5.14 ***It is essential that the tank is kept free from construction and post construction material contamination. Materials such as this will cause problems with the function of the system and the appliances it is connected to.*** Kingspan Environmental cannot be held liable for pollution of stored rainwater or post installation remedial works due to ingress of construction site contamination.

BUDGET ISSUE			
Checked by		Date	
Approved by			

NOTE:
WHERE ANY CONFLICT OCCURS, COMPANY STANDARD SPECIFICATION IS TO TAKE PRECEDENT OVER THIS DRAWING UNLESS OTHERWISE NOTED IN WRITING

ALL DIMENSIONS TO BE CHECKED ON SITE
WORK TO FIGURED DIMENSIONS ONLY
REPORT DISCREPANCIES TO THE ARCHITECT AT ONCE BEFORE PROCEEDING

Churchill Living
Churchill House * Byfleet * Surrey * KT14 7AG
Tel: (01932) 338700

Project Title
Churchill Living Apartments,
Former Roundstone Caravans Site,
Worthing Rd, Southwater,
RH13 9JF

Drawing Title
PRIVATE WATER SUPPLY MANAGEMENT PLAN

Scale	1:200 @ A1	Date	July 24
Drawn	PJH	Checked	---
Drawing No.			Rev.
CRL : 20083SW : 265			-

FILE 20083SW-265- PRIVATE WATER SUPPLY PLAN.dwg

PRIVATE WATER MANAGEMENT CHURCHILL LIVING APARTMENTS AT ROUNDSTONE CARAVANS, WORTHING ROAD, SOUTHWATER, RH13 9JF

APPENDIX D – WATER NEUTRALITY TECHNICAL NOTE

**refer to page 10 for anticipated use summary.

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Tel: 01392 409007
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technical note

Southwater, Horsham

Water Neutrality Technical Note

Project No.	1253
Revision	E
Date	19 August 2022
Client	Churchill Retirement Living
Prepared	L Blackmore
Checked	C Yalden
Authorised	C Yalden
File Ref.	**p:\1253 southwater, horsham\c documents\reports\1253 southwater, horsham - water neutrality technical note (reve).docx**

1 Introduction

1.1 Awcock Ward Partnership has been commissioned by Churchill Retirement Living (CRL) to prepare a Water Neutrality Technical Note in support of a detailed planning application for the redevelopment of the former Roundstone Caravan Depot at Worthing Road, Southwater, Horsham, RH13 9JF.

1.2 The application proposes the demolition of the existing reception and sales building as well as the separate storage and workshop facility and the previous redevelopment of the site (including the sales forecourt), to provide a new retirement building with 36 one- and two-bedroom apartments, and six two-bedroom semi-detached retirement cottages.

1.3 This Technical Note has been prepared following interim advice from Natural England in relation to applications for new development within the Sussex North Water Supply Zone. Natural England's Interim Advice is included in Appendix A of this technical note.

1.4 The advice states that "the Sussex North Water Supply Zone includes supplies from a groundwater abstraction which cannot, with certainty,

conclude no adverse effect on the integrity of; Arun Valley Special Area Conservation (SAC); Arun Valley Special Protection Area (SPA); Arun Valley Ramsar Site."

1.5 The site can be seen in relation to the Sussex North Water Resource Zone and the Arun Valley SAC/SPA/Ramsar within Figures 1.1 and 1.2 below.

Figure 1.1 – Sussex North Water Resource Zone

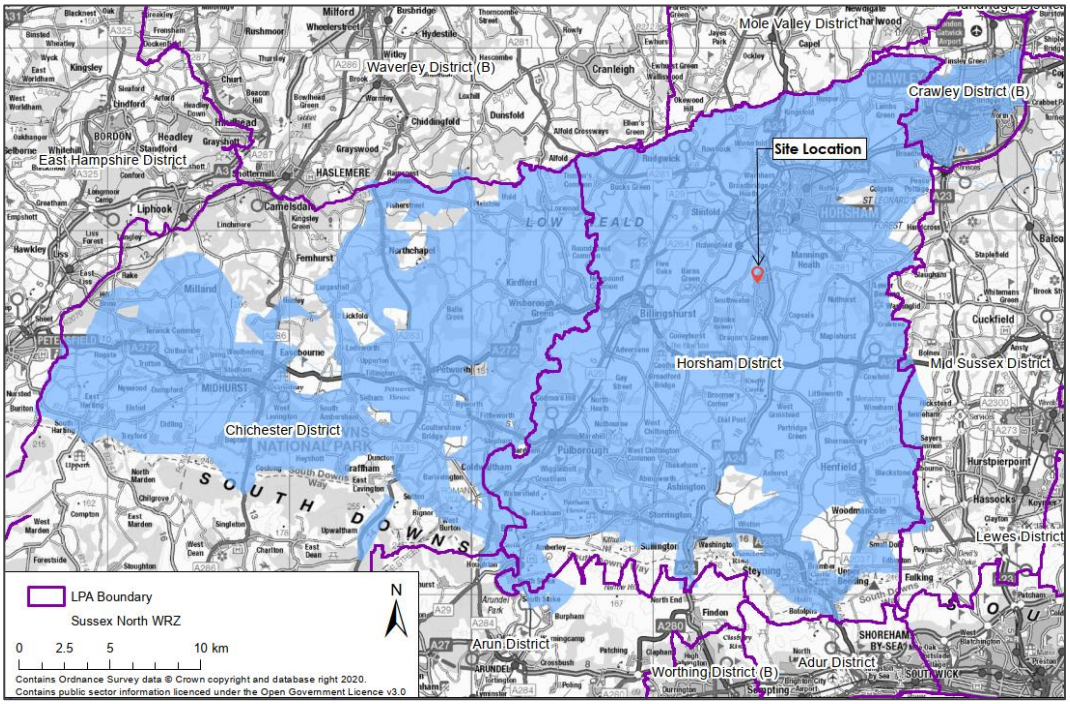
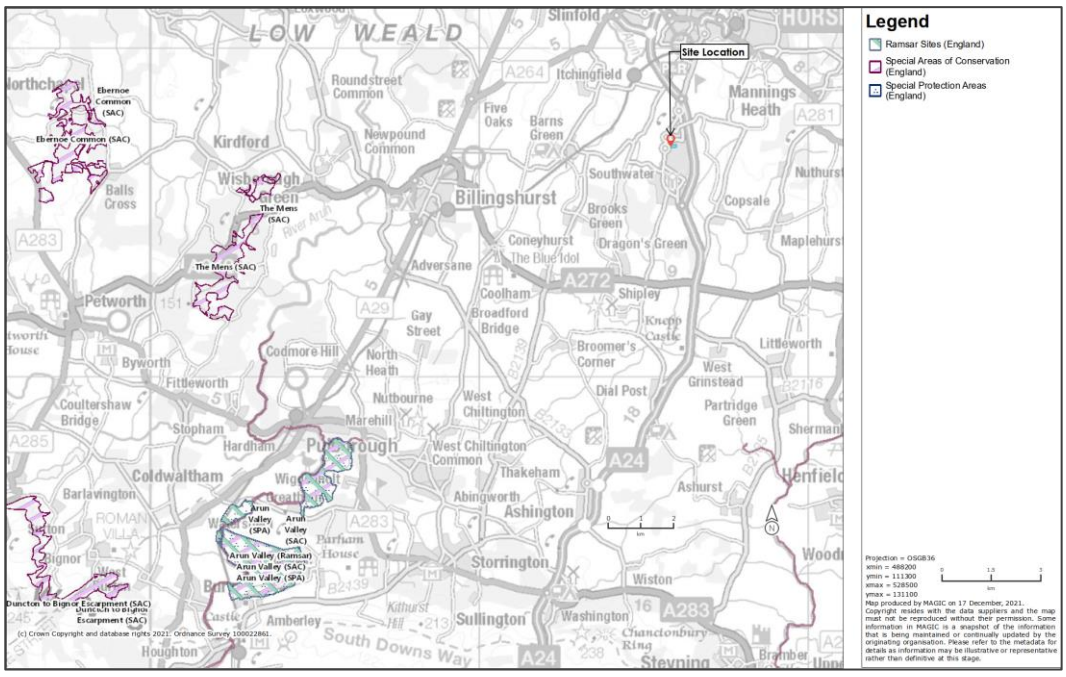


Figure 1.2 – Arun Valley SAC, SPA and Ramsar Sites



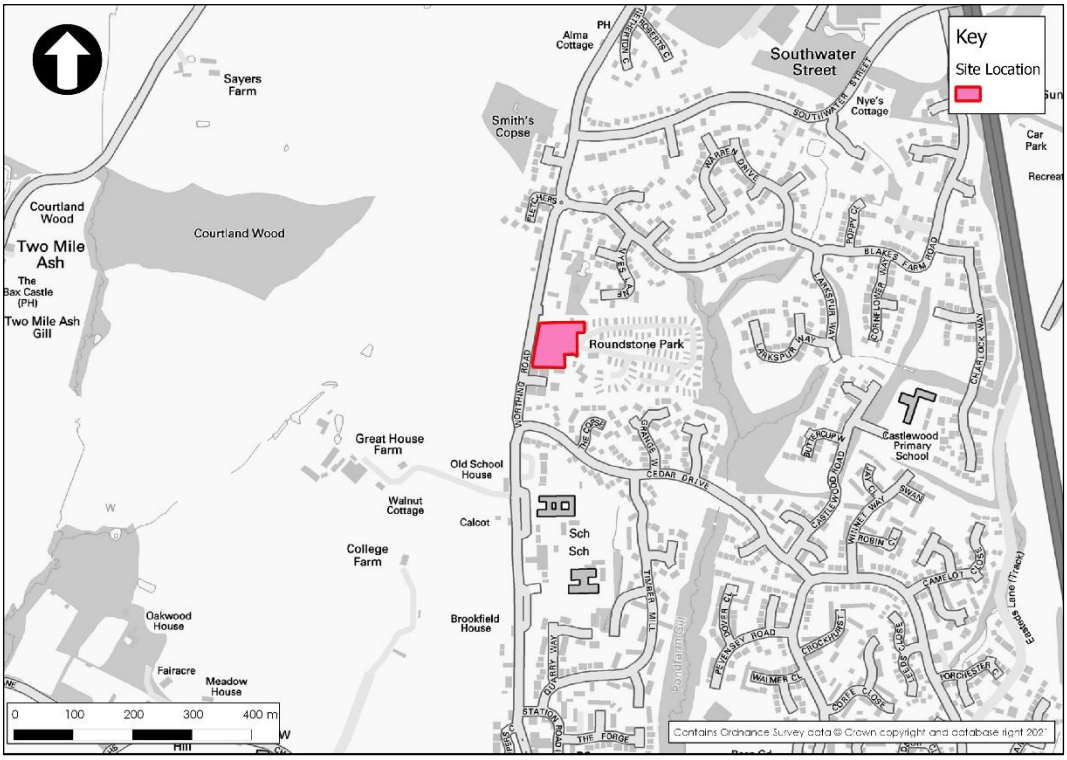
1.6 As it cannot be concluded that the existing abstractions within Sussex North Water Supply Zone is not having an impact on the Arun Valley sites, Natural England have advised that developments within this zone must not add to this impact. This can be achieved by demonstrating water neutrality.

1.7 This Technical Note sets out how the proposed development will achieve water neutrality, so that it can be concluded the proposals will have no adverse impacts on the Arun Valley Sites.

2 Existing Site

2.1 The proposed site location is shown on Figure 2.1 below.

Figure 2.1 – Site Location Plan



2.2 The commercial site has until recently been used for sales, administration and maintenance/repair of static and touring caravans traded under Roundstone caravans, with the area of hardstanding to the west of the buildings utilised as the display and sales forecourt. The commercial site ceased trading in February 2021.

2.3 The existing site access from Worthing Road to the west also serves the Roundstone Carvan Park to the east, which is part of the wider site. The Roundstone Caravan Park principally operates independently from the commercial site and is known to be utilised to its maximum capacity all year round as permanent residential housing.

2.4 The wider surroundings are characterised by residential development to the north and south, with agricultural greenfield land to the west. The agricultural land to the west has been allocated for strategic development under Policy SD10 of the Horsham District Planning Framework (2015).

Existing Water Usage

2.5 The water usage records, from 'Business Stream – A Scottish Water Company', have been obtained for the Roundstone Caravan Site for the period from January 2018 to March 2022 as provided in Appendix B. This supply address is associated with the wider site, which includes both the application site (commercial site previously used for caravan sales and workshop), and the Roundstone Caravan Park (residential) to the east.

2.6 The Roundstone Caravan Park houses static caravans are known to be occupied all year round.

2.7 As the development site does not have a dedicated water meter associated with it, it is put forward that the water usage for the wider site be assessed before and after the closure of the caravan sales and workshop (February 2021), to evaluate the typical, historic use of the commercial site. A tabulated summary of the water usage, based on the water usage records, are provided in Appendix C.

2.8 The period between March 2020 and May 2021 are considered highly likely to be influenced by the Covid-19 pandemic lock-down measures and is therefore not considered representative of typical expected water usage under more general conditions. The Covid-19 period has been defined based on the Institute for Government analysis timeline provided in Appendix D.

2.9 The records identify that over a two-year period, from February 2018 to February 2020, the average daily water usage for the wider site was 22,850 litres/day – see Table 2.1 below. As close to a full two-year period as possible (24months plus 12 days) was selected to account for the influence of seasonal variations.

2.10 Because water usage varies seasonally (reduced use during winter, increased use during summer) it is recommended that data periods are considered in yearly increments so that these variations are balanced. Adding additional months during the summer or winter period would serve to increase or reduce the average water consumption respectively.

Table 2.1 – Water Usage for wider site, 2018 and 2019 (before closure, pre-covid)

Period start	Period End	Usage (m^3)	Days	Daily Usage (m^3)
06-Feb-18	08-Mar-18	656	30	21.87
08-Mar-18	09-Apr-18	699	32	21.84
09-Apr-18	08-May-18	664	29	22.90
08-May-18	15-Jun-18	835	38	21.97
15-Jun-18	17-Jul-18	808	32	25.25
17-Jul-18	21-Aug-18	805	35	23.00
21-Aug-18	20-Sep-18	655	30	21.83
20-Sep-18	19-Oct-18	651	29	22.45
19-Oct-18	20-Nov-18	724	32	22.63
20-Nov-18	19-Dec-18	690	29	23.79
19-Dec-18	18-Jan-19	720	30	24.00
18-Jan-19	20-Feb-19	756	33	22.9
20-Feb-19	20-Mar-19	622	28	22.2
20-Mar-19	23-Apr-19	777	34	22.9
23-Apr-19	22-May-19	645	29	22.2
22-May-19	18-Jun-19	627	27	23.2
18-Jun-19	16-Jul-19	726	28	25.9
16-Jul-19	21-Aug-19	831	36	23.1
21-Aug-19	20-Sep-19	692	30	23.1
20-Sep-19	15-Oct-19	549	25	22.0
15-Oct-19	18-Nov-19	752	34	22.1
18-Nov-19	16-Dec-19	632	28	22.6
16-Dec-19	16-Jan-20	688	31	22.2
16-Jan-20	18-Feb-20	750	33	22.7
Average Daily Use (742 days):				**22.85**

2.11 Since the existing caravan sales and workshop ceased trading in February 2021, the average daily water usage reduced to 19,000 litres/day – see Table 2.2 below. A one-year period (364 days) was selected to capture the seasonal variations in water usage, from May 2021 (end of final Covid-19 pandemic lock-down measures) to most current available billing, May 2022.

Table 2.2 – Water Usage at site (Caravan Park only), 2021/2022 (after closure, post-covid)

Period start	Period End	Usage (m³)	Days	Daily Usage (m³)
05-May-21	01-Jun-21	535	27	19.81
01-Jun-21	05-Jul-21	688	34	20.24
05-Jul-21	02-Sep-21	1192	59	20.20
02-Sep-21	01-Oct-21	555	29	19.14
01-Oct-21	01-Nov-21	569	31	18.35
01-Nov-21	07-Dec-21	639	36	17.75
07-Dec-21	05-Jan-22	532	29	18.34
05-Jan-22	02-Feb-22	504	28	18.00
02-Feb-22	01-Mar-22	486	27	18.00
01-Mar-22	01-Apr-22	569	31	18.35
01-Apr-22	04-May-22	648	33	19.64
Average Daily Use (364 days):				**19.00**

2.12 The difference in average daily usage for 2018 and 2019 (Sales and Park sites) and 2021/2022 (Park site only) equates to 3,850 litres/day and this represents the proposed applications baseline usage (i.e. sales/workshop cleaning, wash down, consumption etc).

2.13 Copies of the water usage data, including water bills and a data summary with visual representation respectively, have been included within Appendix B and C of this technical note.

3 Proposed Site

3.1 The application proposes a new retirement building with 36 apartments, and six semi-detached retirement cottages.

3.2 There will be 25 one-bedroom properties and 17 two-bedroom properties as the semi-detached cottages are equivalent to two-bedroom apartments. All outdoor space is managed by an appointed management company. A summary of the proposed site is provided in Table 3.1 below.

Table 3.1 – Existing Site Occupancy Schedule

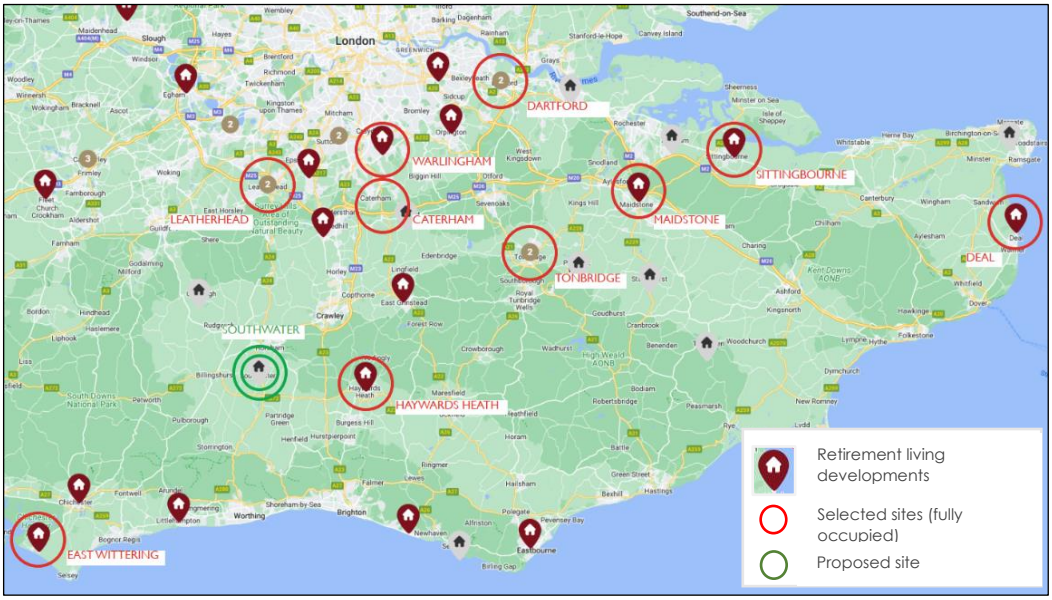
Proposed Site	Total Number of Properties	1-Bedroom	2-Bedroom
Southwater	42	25	17

Proposed Water Usage

3.3 Water usage for each dwelling will be influenced by the number of occupants. To inform the likely occupancy for the proposed development, the occupancy for comparable retirement living developments within the region of the proposed site, which are fully occupied, have been assessed. Sites not fully occupied have been excluded from the calculations to avoid skewing of the results towards a lower expected occupancy.

3.4 The location of the developments considered are shown in Figure 2.2. The map has been included in Appendix E.

Figure 2.2 – SE region retirement living developments



3.5 To calculate expected occupancy within the proposed development, customer data from operational sites has been reviewed. The customer data from the ten selected operational sites are included in Table 3.2 below. The dataset includes a total of 413 apartments, for which 118 have dual occupancy (28.6%) with the remainder having single occupants (71.4%).

3.6 Copies of the existing occupancy data sheets can be found within Appendix E (customer details redacted).

Table 3.2 – Existing Site Occupancy Schedule, all dwelling types

Operational Site	No. Apartments	No. with twin occupancy	Total Occupancy
Caterham	35	7	42
Warlingham	36	13	49
Haywards Heath	43	15	58
Tonbridge	31	10	41
East Wittering	26	5	31
Deal	41	8	49
Dartford	67	21	88
Sittingbourne	45	18	63
Leatherhead	37	5	42
Maidstone	52	16	68
Total	**413**	**118**	**531**
Average Occupancy per Apartment:			**1.29**
Southwater predicted occupancy (42 apartments)			**54.2**

3.7 Based on an average occupancy of 1.29 persons per apartment, the proposed development of 42 units will have an anticipated total occupancy of 55 persons (rounded up).

3.8 An assessment of the average number of occupants per dwelling type is shown in Table 3.3 below.

Table 3.3 – Existing Site Occupancy Schedule, per dwelling type

	One-bedroom apartments			Two-bedroom apartments		
Operational Site	**No.**	**No. of occupants**	**Average occupancy rate**	**No.**	**No. of occupants**	**Average occupancy rate**
Caterham	22	24	1.09	13	18	1.38
Warlingham	24	31	1.29	12	18	1.50
Haywards Heath	27	33	1.22	16	25	1.56
Tonbridge	19	22	1.16	12	19	1.58
East Wittering	18	21	1.17	8	10	1.25
Deal	28	32	1.14	13	17	1.31
Dartford	42	49	1.17	25	39	1.56
Sittingbourne	28	35	1.25	17	28	1.65
Leatherhead	21	21	1.00	16	21	1.31
Maidstone	30	37	1.23	22	31	1.41
Total	**259**	**305**	**1.18**	**154**	**226**	**1.47**
Predicted occupancy						
Southwater	**25**	**30**	**1.18**	**17**	**25**	**1.47**

3.9 The number of occupants per dwelling type has been calculated in the above table for the proposed Southwater development. A total of 30 persons are expected to occupy the 25 one-bedroom apartments, while 25 persons are predicted to occupy the 17 two-bedroom dwellings

(apartments plus cottages). Therefore, a total occupancy of 55 persons (rounded up from 54.4 persons) is expected based on Table 3.3, confirming the calculation in Table 3.2.

3.10 The proposed development will benefit from a centralised rainwater harvesting which serves the main apartment building and cottages. The harvesting system will comprise sufficient storage capacity to facilitate a reliable water source for WC flushing.

3.11 A 38,000 litre (ENV1320KSW) below ground rainwater harvesting (RWH) tank has been specified by Kingspan Water & Energy Ltd with correspondence, calculations and tank specifications, included in Appendix F. The RWH tank specification requires 550m^2 catchment roof area (total of ~2,000m^2 available) and is based on a drainage coefficient of 0.8, filter efficiency of 0.95, annual rainfall of 777mm and 35 days drought event (period).

3.12 The RWH tank is to provide for flushing of toilets (W/C use) with the calculated expected daily use provided in Table 3.4 below based on BRE Global Water Efficiency Calculator for New Dwellings parameters.

Table 3.4 – Water Efficiency Calculator for W/C use

Apartment Type	W/C Consumption (litres/person/day)	No. persons	Total site consumption (litres/day)
Type 1 – 1 Bed	14.06	30	421.79
Type 3 – 2 Bed	14.06	25	351.49
		Total	**773.28**

3.13 Based on a period of 35 days, the required volume of rainwater is 27,065 litres. Therefore, the provided RWH tank capacity is considered adequate.

3.14 There will be no mains external taps provided. Water for external groundskeeping will be provided for by waterbutts located on various RWP's which serve the residual roof catchment and do not drain to the RWH tank (~1,450m^2 available).

3.15 Considering the typical 5l/person/day provision for external use (total 275l/day), in water efficiency calculations, a provision of 9,625 litres would be required for a 35 day period. Based on the parameters as stated above for sizing of the RWH tank (par. 3.11) a total roof area of 180m^2 would be adequate to fill up to 10,000 litres (180 x 0.8 x 0.95 x 777 x 35/365 = 10,192.5m^3), likely utilising multiple waterbutts, e.g. five (5 no. of) 2,000l waterbutts.

3.16 The BRE Global Water Efficiency Calculator for New Dwellings has been used to establish the water usage for the proposed 1 and 2-bedroom apartments, with the datasheet included in Appendix G and the consumption values summarised by Table 3.5 below.

3.17 The water usage is based on the provision of RWH for WC flushes, thus a zero value (N/A) assigned in the water usage calculation. Flow restrictors are to be used for taps and showers. A shower flow rate of 5 l/min is achievable with a shower flow limiter such as that manufactured by Bristan (ECO-SHW-05) with product information included in Appendix G.

Table 3.5 – Water Efficiency Calculator

Apartment Type	Total Consumption (litres/person/day)	No. persons	Total site consumption (litres/day)
Type 1 – 1 Bed	58.92	30	1,767.68
Type 3 – 2 Bed	61.80	25	1,544.95
		Total	**3,312.63**

3.18 The existing and proposed water usages can be seen summarised within Table 3.6 below, resulting in a net reduction of 537 litres/day.

Table 3.6 – Existing & Proposed Water Usage Summary

	Baseline Existing Site Use	**Future** Proposed Site Use	Net Difference
Water Usage (litres/day)	3,850	3,313	**-537**
Water Usage provided for by rainwater (litres/day)		1,048 *(773 + 275)*	

4 Conclusion

4.1 The baseline water usage has been established using metered water readings for the site. The water meter serves the application site (former caravan sales) plus adjoining Roundstone caravan park (residential use).

4.2 The data used to establish the baseline figures totals three years and excludes any time periods impacted by Covid-19.

4.3 The Roundstone caravan park has maintained consistent operation throughout the three-year data period and therefore the reduction in water usage pre- and post-closure of the former caravan sales, provides a reasonable baseline usage for the application site.

4.4 The expected water usage is based on ten existing developments of an equivalent type. Mitigations to limit the use of potable water include a rainwater harvesting system for WC flushing, 5 l/min flow rate limiters on showers, and no outdoor taps (water butts only).

4.5 The assessment demonstrates beyond all reasonable doubt that the proposed development will reduce overall water usage within the site, thereby having no adverse impact on the Sussex North Water Resource Zone and Arun Valley receptor sites.

4.6 As the proposed redevelopment of this brownfield site will ensure water neutrality, it is recommended that Natural England and the Local Planning Authority confirm they have no objections to the proposed development.

Appendix A Natural England's Interim Advice

Natural England's Position Statement for Applications within the Sussex North Water Supply Zone

September 2021 – Interim Approach

Please take the following as Natural England's substantive advice for all applications which fall within Sussex North's Water Supply Zone.

Sussex North Water Supply Zone

Arun Valley SPA, SAC and Ramsar Site- Sussex North Water Supply Zone

The Sussex North Water Supply Zone includes supplies from a groundwater abstraction which cannot, with certainty, conclude no adverse effect on the integrity of;

- Arun Valley Special Area Conservation (SAC)
- Arun Valley Special Protection Area (SPA)
- Arun Valley Ramsar Site.

As it cannot be concluded that the existing abstraction within Sussex North Water Supply Zone is not having an impact on the Arun Valley site, we advise that developments within this zone must not add to this impact. This is required by recent caselaw, Case C-323/17 People over wind and Sweetman. Ruling of CJEU (often referred to as sweetman II) and Coöperatie Mobilisation for the Environment and Vereniging Leefmilieu Case C-293/17 (often referred to as the Dutch Nitrogen cases).

Between them these cases require Plans and Projects affecting sites where an existing adverse effect is known (i.e. the site is failing its conservation objectives), to demonstrate certainty that they will not contribute further to the existing adverse effect or go through to the latter stages of the Regulations (no alternatives IROPI etc).

Developments within Sussex North must therefore must not add to this impact and one way of achieving this is to demonstrate water neutrality.

In addition, the Gatwick Sub regional Water Cycle Study concluded that water neutrality is required for Sussex North to enable sufficient water to be available to the region.

The definition of water neutrality is the use of water in the supply area before the development is the same or lower after the development is in place.

Strategic approach

Natural England has advised that this matter should be resolved in partnership through Local Plans across the affected authorities, where policy and assessment can be agreed and secured to ensure water use is offset for all new developments within Sussex North. To achieve this Natural England is working in partnership with all the relevant authorities to secure water neutrality collectively through a water neutrality strategy.

Whilst the strategy is evolving, Natural England advises that decisions on planning applications should await its completion. However, if there are applications which a planning authority deems critical to proceed in the absence of the strategy, then Natural England advises that any application needs to demonstrate water neutrality. We have provided the following agreed interim approach for demonstrating water neutrality;

Minimising water use of new builds.

- Complete a water budget (based on occupancy)
- All new builds to demonstrate that they can achieve strict water targets (e.g., 85L/pp/day*)

  This can be achieved by measures such as:

- Grey water recycling (advantage of being reliable in hot dry weather);
- Rainwater harvesting;
- Water efficient fixings (such as shower aerators) to demonstrably reduce demand-this would need to be suitably certain.

In addition, water offsetting is required

- One way to achieve this is retrofitting of council owned properties/commercial buildings-located within Sussex North. Examples include:

- Grey water recycling- (for example there are clear opportunities for commercial properties).
- Rainwater harvesting of commercial settings;
- Installation of water reduction fittings in Council-owned buildings.

These measures need to be implemented until such time as a more sustainable water supply has been secured.

It will also need to be ensured that measures are not already proposed (for example in Southern Water's Management Plan) to avoid double-counting.

Any mitigation must be suitably certain in order to comply with the Habitats Regulations and Caselaw.

If the application cannot demonstrate, through an appropriate assessment, the required water neutrality, we advise that it is either revised to achieve this in line with the above or awaits completion of the strategic approach.

The securing of water neutrality is a matter which needs to be resolved at a strategic level and Natural England is working with the relevant authorities and the water company to achieve this. In light of this, Natural England will not be engaging with individual planning applications whilst the strategy is evolving.

***This this is the reasonably achievable figure with the above measures based on the early data from the strategic solution and may be subject to change as the strategic solution evolves.**

Appendix B Water Bills

business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 12

Statement / tax point date: 8 February 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

8 January – 6 February 2018 (29 days, average £28.99 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£890.12	
Payments received	£890.12	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£840.70
VAT	£0.00
Total charges this period	**£840.70**

Your new account balance **£840.70**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £840.70 from your account on 22 February 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £648.00	8 Jan 18 – 5 Feb 18		29 days	1.775342	Z	£51.48
Yearly fee £484.00	8 Jan 18 – 5 Feb 18		29 days	1.326027	Z	£38.45
Volumetric water charge						
Actual reading	6 Feb 18	41553				
Actual reading	8 Jan 18	40910				
= Volume used this period			643.00 m³			
Charges	8 Jan 18 – 6 Feb 18		643.00 m³	1.167600	Z	£750.77
Total water charges						**£840.70**
Subtotal						**£840.70**
VAT						£0.00
Total charges this period						**£840.70**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.
Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 13

Statement / tax point date: 10 March 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

6 February – 8 March 2018 (30 days, average £28.63 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£840.70	
Payments received	£840.70	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£858.99
VAT	£0.00
Total charges this period	**£858.99**

Your new account balance **£858.99**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £858.99 from your account on 24 March 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £648.00	6 Feb 18 – 7 Mar 18		30 days	1.775342	Z	£53.26
Yearly fee £484.00	6 Feb 18 – 7 Mar 18		30 days	1.326027	Z	£39.78
Volumetric water charge						
Actual reading	8 Mar 18	42209				
Actual reading	6 Feb 18	41553				
= Volume used this period			656.00 m³			
Charges	6 Feb 18 – 8 Mar 18		656.00 m³	1.167600	Z	£765.95
Total water charges						**£858.99**
Subtotal						**£858.99**
VAT						£0.00
Total charges this period						**£858.99**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 14

Statement / tax point date: 11 April 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

8 March – 9 April 2018 (32 days, average £28.95 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£858.99	
Payments received	£858.99	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£926.27
VAT	£0.00
Total charges this period	**£926.27**

Your new account balance **£926.27**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £926.27 from your account on 25 April 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £648.00	8 Mar 18 – 31 Mar 18		24 days	1.775342	Z	£42.61
Yearly fee £680.00	1 Apr 18 – 8 Apr 18		8 days	1.863014	Z	£14.90
Yearly fee £484.00	8 Mar 18 – 31 Mar 18		24 days	1.326027	Z	£31.82
Yearly fee £507.00	1 Apr 18 – 8 Apr 18		8 days	1.389041	Z	£11.11
Volumetric water charge						
Actual reading	9 Apr 18	42908				
Actual reading	8 Mar 18	42209				
= Volume used this period			699.00 m³			
Charges	8 Mar 18 – 31 Mar 18		524.00 m³	1.167600	Z	£611.82
Charges	1 Apr 18 – 9 Apr 18		175.00 m³	1.222900	Z	£214.01
Total water charges						**£926.27**
Subtotal						**£926.27**
VAT						£0.00
Total charges this period						**£926.27**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 15

Statement / tax point date: 10 May 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

9 April – 8 May 2018 (29 days, average £31.25 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£926.27	
Payments received	£926.27	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£906.32
VAT	£0.00
Total charges this period	**£906.32**

Your new account balance **£906.32**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £906.32 from your account on 24 May 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	9 Apr 18 – 7 May 18		29 days	1.863014	Z	£54.03
Yearly fee £507.00	9 Apr 18 – 7 May 18		29 days	1.389041	Z	£40.28
Volumetric water charge						
Actual reading	8 May 18	43572				
Actual reading	9 Apr 18	42908				
= Volume used this period			664.00 m³			
Charges	9 Apr 18 – 8 May 18		664.00 m³	1.222900	Z	£812.01
Total water charges						**£906.32**
Subtotal						**£906.32**
VAT						£0.00
Total charges this period						**£906.32**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 16

Statement / tax point date: 14 June 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85
Page 1 of 2

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

8 May – 4 June 2018 (27 days, average £31.24 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£906.32	
Payments received	£906.32	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£843.55
VAT	£0.00
Total charges this period	**£843.55**

Your new account balance **£843.55**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £843.55 from your account on 28 June 2018.

Estimated statement

This statement is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	8 May 18 – 3 Jun 18		27 days	1.863014	Z	£50.30
Yearly fee £507.00	8 May 18 – 3 Jun 18		27 days	1.389041	Z	£37.50
Volumetric water charge						
Estimated reading	4 Jun 18	44190				
Actual reading	8 May 18	43572				
= Volume used this period			618.00 m³			
Charges	8 May 18 – 4 Jun 18		618.00 m³	1.222900	Z	£755.75
Total water charges						**£843.55**
Subtotal						**£843.55**
VAT						£0.00
Total charges this period						**£843.55**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 17

Statement / tax point date: 3 July 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

4 June – 15 June 2018 (11 days, average £27.38 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£843.55	
Payments received	£843.55	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£301.14
VAT	£0.00
Total charges this period	**£301.14**

Your new account balance **£301.14**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £301.14 from your account on 17 July 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	4 Jun 18 – 14 Jun 18		11 days	1.863014	Z	£20.49
Yearly fee £507.00	4 Jun 18 – 14 Jun 18		11 days	1.389041	Z	£15.28
Volumetric water charge						
Actual reading	15 Jun 18	44407				
Estimated reading	4 Jun 18	44190				
= Volume used this period			217.00 m³			
Charges	4 Jun 18 – 15 Jun 18		217.00 m³	1.222900	Z	£265.37
Total water charges						**£301.14**
Subtotal						**£301.14**
VAT						£0.00
Total charges this period						**£301.14**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 18

Statement / tax point date: 20 July 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

15 June – 17 July 2018 (32 days, average £34.13 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£301.14	
Payments received	£301.14	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,092.17
VAT	£0.00
Total charges this period	**£1,092.17**

Your new account balance **£1,092.17**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,092.17 from your account on 3 August 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	15 Jun 18 – 16 Jul 18		32 days	1.863014	Z	£59.62
Yearly fee £507.00	15 Jun 18 – 16 Jul 18		32 days	1.389041	Z	£44.45
Volumetric water charge						
Actual reading	17 Jul 18	45215				
Actual reading	15 Jun 18	44407				
= Volume used this period			808.00 m³			
Charges	15 Jun 18 – 17 Jul 18		808.00 m³	1.222900	Z	£988.10
Total water charges						**£1,092.17**
Subtotal						**£1,092.17**
VAT						£0.00
Total charges this period						**£1,092.17**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.
Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 19

Statement / tax point date: 21 August 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

17 July – 6 August 2018 (20 days, average £34.13 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,092.17	
Payments received	£1,092.17	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£682.60
VAT	£0.00
Total charges this period	**£682.60**

Your new account balance **£682.60**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £682.60 from your account on 4 September 2018.

Estimated statement

This statement is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	17 Jul 18 – 5 Aug 18		20 days	1.863014	Z	£37.26
Yearly fee £507.00	17 Jul 18 – 5 Aug 18		20 days	1.389041	Z	£27.78
Volumetric water charge						
Estimated reading	6 Aug 18	45720				
Actual reading	17 Jul 18	45215				
= Volume used this period			505.00 m³			
Charges	17 Jul 18 – 6 Aug 18		505.00 m³	1.222900	Z	£617.56
Total water charges						**£682.60**
Subtotal						**£682.60**
VAT						£0.00
Total charges this period						**£682.60**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
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Online: Via our website business-stream.co.uk

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 20

Statement / tax point date: 4 September 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

6 August – 21 August 2018 (15 days, average £27.71 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£682.60	
Payments received	£682.60	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£415.66
VAT	£0.00
Total charges this period	**£415.66**

Your new account balance **£415.66**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £415.66 from your account on 18 September 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	6 Aug 18 – 20 Aug 18		15 days	1.863014	Z	£27.95
Yearly fee £507.00	6 Aug 18 – 20 Aug 18		15 days	1.389041	Z	£20.84
Volumetric water charge						
Actual reading	21 Aug 18	46020				
Estimated reading	6 Aug 18	45720				
= Volume used this period			300.00 m³			
Charges	6 Aug 18 – 21 Aug 18		300.00 m³	1.222900	Z	£366.87
Total water charges						**£415.66**
Subtotal						**£415.66**
VAT						£0.00
Total charges this period						**£415.66**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
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Online: Via our website business-stream.co.uk

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 21

Statement / tax point date: 28 September 2018

Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG

Supply point ID: 3019384478W17

Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

21 August – 20 September 2018 (30 days, average £29.95 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£415.66	
Payments received	£415.66	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£898.56
VAT	£0.00
Total charges this period	**£898.56**

Your new account balance **£898.56**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £898.56 from your account on 12 October 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	21 Aug 18 – 19 Sep 18		30 days	1.863014	Z	£55.89
Yearly fee £507.00	21 Aug 18 – 19 Sep 18		30 days	1.389041	Z	£41.67
Volumetric water charge						
Actual reading	20 Sep 18	46675				
Actual reading	21 Aug 18	46020				
= Volume used this period			655.00 m³			
Charges	21 Aug 18 – 20 Sep 18		655.00 m³	1.222900	Z	£801.00
Total water charges						**£898.56**
Subtotal						**£898.56**
VAT						£0.00
Total charges this period						**£898.56**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 22

Statement / tax point date: 23 October 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

20 September – 19 October 2018 (29 days, average £30.70 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£898.56	
Payments received	£898.56	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£890.42
VAT	£0.00
Total charges this period	**£890.42**

Your new account balance **£890.42**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £890.42 from your account on 6 November 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	20 Sep 18 – 18 Oct 18		29 days	1.863014	Z	£54.03
Yearly fee £507.00	20 Sep 18 – 18 Oct 18		29 days	1.389041	Z	£40.28
Volumetric water charge						
Actual reading	19 Oct 18	47326				
Actual reading	20 Sep 18	46675				
= Volume used this period			651.00 m³			
Charges	20 Sep 18 – 19 Oct 18		651.00 m³	1.222900	Z	£796.11
Total water charges						**£890.42**
Subtotal						**£890.42**
VAT						£0.00
Total charges this period						**£890.42**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 23

Statement / tax point date: 22 November 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

19 October – 20 November 2018 (32 days, average £30.92 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£890.42	
Payments received	£890.42	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£989.45
VAT	£0.00
Total charges this period	**£989.45**

Your new account balance **£989.45**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £989.45 from your account on 6 December 2018.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	19 Oct 18 – 19 Nov 18		32 days	1.863014	Z	£59.62
Yearly fee £507.00	19 Oct 18 – 19 Nov 18		32 days	1.389041	Z	£44.45
Volumetric water charge						
Actual reading	20 Nov 18	48050				
Actual reading	19 Oct 18	47326				
= Volume used this period			724.00 m³			
Charges	19 Oct 18 – 20 Nov 18		724.00 m³	1.222900	Z	£885.38
Total water charges						**£989.45**
Subtotal						**£989.45**
VAT						£0.00
Total charges this period						**£989.45**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 24

Statement / tax point date: 21 December 2018
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

20 November – 19 December 2018 (29 days, average £32.35 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£989.45	
Payments received	£989.45	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£938.11
VAT	£0.00
Total charges this period	**£938.11**

Your new account balance **£938.11**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £938.11 from your account on 4 January 2019.

A Actual meter read

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The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	20 Nov 18 – 18 Dec 18		29 days	1.863014	Z	£54.03
Yearly fee £507.00	20 Nov 18 – 18 Dec 18		29 days	1.389041	Z	£40.28
Volumetric water charge						
Actual reading	19 Dec 18	48740				
Actual reading	20 Nov 18	48050				
= Volume used this period			690.00 m³			
Charges	20 Nov 18 – 19 Dec 18		690.00 m³	1.222900	Z	£843.80
Total water charges						**£938.11**
Subtotal						**£938.11**
VAT						£0.00
Total charges this period						**£938.11**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 25

Statement / tax point date: 22 January 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

19 December 2018 – 18 January 2019 (30 days, average £32.60 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£938.11	
Payments received	£938.11	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£978.05
VAT	£0.00
Total charges this period	**£978.05**

Your new account balance **£978.05**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £978.05 from your account on 5 February 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	19 Dec 18 – 17 Jan 19		30 days	1.863014	Z	£55.89
Yearly fee £507.00	19 Dec 18 – 17 Jan 19		30 days	1.389041	Z	£41.67
Volumetric water charge						
Actual reading	18 Jan 19	49460				
Actual reading	19 Dec 18	48740				
= Volume used this period			720.00 m³			
Charges	19 Dec 18 – 18 Jan 19		720.00 m³	1.222900	Z	£880.49
Total water charges						**£978.05**
Subtotal						**£978.05**
VAT						£0.00
Total charges this period						**£978.05**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 26

Statement / tax point date: 22 February 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

18 January – 20 February 2019 (33 days, average £31.27 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£978.05	
Payments received	£978.05	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,031.83
VAT	£0.00
Total charges this period	**£1,031.83**

Your new account balance **£1,031.83**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,031.83 from your account on 8 March 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	18 Jan 19 – 19 Feb 19		33 days	1.863014	Z	£61.48
Yearly fee £507.00	18 Jan 19 – 19 Feb 19		33 days	1.389041	Z	£45.84
Volumetric water charge						
Actual reading	20 Feb 19	50216				
Actual reading	18 Jan 19	49460				
= Volume used this period			756.00 m³			
Charges	18 Jan 19 – 20 Feb 19		756.00 m³	1.222900	Z	£924.51
Total water charges						**£1,031.83**
Subtotal						**£1,031.83**
VAT						£0.00
Total charges this period						**£1,031.83**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.
Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 27

Statement / tax point date: 22 March 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

20 February – 20 March 2019 (28 days, average £30.42 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,031.83	
Payments received	£1,031.83	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£851.69
VAT	£0.00
Total charges this period	**£851.69**

Your new account balance **£851.69**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £851.69 from your account on 5 April 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	20 Feb 19 – 19 Mar 19		28 days	1.863014	Z	£52.16
Yearly fee £507.00	20 Feb 19 – 19 Mar 19		28 days	1.389041	Z	£38.89
Volumetric water charge						
Actual reading	20 Mar 19	50838				
Actual reading	20 Feb 19	50216				
= Volume used this period			622.00 m³			
Charges	20 Feb 19 – 20 Mar 19		622.00 m³	1.222900	Z	£760.64
Total water charges						**£851.69**
Subtotal						**£851.69**
VAT						£0.00
Total charges this period						**£851.69**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 28

Statement / tax point date: 11 April 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

20 March – 1 April 2019 (12 days, average £31.48 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£851.69	
Payments received	£851.69	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£377.77
VAT	£0.00
Total charges this period	**£377.77**

Your new account balance **£377.77**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £377.77 from your account on 25 April 2019.

Estimated statement

This statement is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £680.00	20 Mar 19 – 31 Mar 19		12 days	1.863014	Z	£22.36
Yearly fee £507.00	20 Mar 19 – 31 Mar 19		12 days	1.389041	Z	£16.67
Volumetric water charge						
Estimated reading	1 Apr 19	51115				
Actual reading	20 Mar 19	50838				
= Volume used this period			277.00 m³			
Charges	20 Mar 19 – 1 Apr 19		277.00 m³	1.222900	Z	£338.74
Total water charges						**£377.77**
Subtotal						**£377.77**
VAT						£0.00
Total charges this period						**£377.77**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 29

Statement / tax point date: 2 May 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

1 April – 23 April 2019 (22 days, average £31.26 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£377.77
Payments received	£377.77 CREDIT
Your balance brought forward	**£0.00**

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£687.75
VAT	£0.00
Total charges this period	**£687.75**

Your new account balance **£687.75**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £687.75 from your account on 16 May 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	1 Apr 19 – 22 Apr 19		22 days	1.939891	Z	£42.68
Yearly fee £509.47	1 Apr 19 – 22 Apr 19		22 days	1.391995	Z	£30.62
Volumetric water charge						
Actual reading	23 Apr 19	51615				
Estimated reading	1 Apr 19	51115				
= Volume used this period			500.00 m³			
Charges	1 Apr 19 – 23 Apr 19		500.00 m³	1.228900	Z	£614.45
Total water charges						**£687.75**
Subtotal						**£687.75**
VAT						£0.00
Total charges this period						**£687.75**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 30

Statement / tax point date: 4 June 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

23 April – 22 May 2019 (29 days, average £30.66 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£687.75	
Payments received	£687.75	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£889.27
VAT	£0.00
Total charges this period	**£889.27**

Your new account balance **£889.27**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £889.27 from your account on 18 June 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	23 Apr 19 – 21 May 19		29 days	1.939891	Z	£56.26
Yearly fee £509.47	23 Apr 19 – 21 May 19		29 days	1.391995	Z	£40.37
Volumetric water charge						
Actual reading	22 May 19	52260				
Actual reading	23 Apr 19	51615				
= Volume used this period			645.00 m³			
Charges	23 Apr 19 – 22 May 19		645.00 m³	1.228900	Z	£792.64
Total water charges						**£889.27**
Subtotal						**£889.27**
VAT						£0.00
Total charges this period						**£889.27**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 31

Statement / tax point date: 2 July 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

22 May – 18 June 2019 (27 days, average £31.87 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£889.27	
Payments received	£889.27	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£860.48
VAT	£0.00
Total charges this period	**£860.48**

Your new account balance **£860.48**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £860.48 from your account on 16 July 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	22 May 19 – 17 Jun 19		27 days	1.939891	Z	£52.38
Yearly fee £509.47	22 May 19 – 17 Jun 19		27 days	1.391995	Z	£37.58
Volumetric water charge						
Actual reading	18 Jun 19	52887				
Actual reading	22 May 19	52260				
= Volume used this period			627.00 m³			
Charges	22 May 19 – 18 Jun 19		627.00 m³	1.228900	Z	£770.52
Total water charges						**£860.48**
Subtotal						**£860.48**
VAT						£0.00
Total charges this period						**£860.48**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 32

Statement / tax point date: 2 August 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

18 June – 16 July 2019 (28 days, average £35.20 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£860.48	
Payments received	£860.48	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£985.48
VAT	£0.00
Total charges this period	**£985.48**

Your new account balance **£985.48**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £985.48 from your account on 16 August 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	18 Jun 19 – 15 Jul 19		28 days	1.939891	Z	£54.32
Yearly fee £509.47	18 Jun 19 – 15 Jul 19		28 days	1.391995	Z	£38.98
Volumetric water charge						
Actual reading	16 Jul 19	53613				
Actual reading	18 Jun 19	52887				
= Volume used this period			726.00 m³			
Charges	18 Jun 19 – 16 Jul 19		726.00 m³	1.228900	Z	£892.18
Total water charges						**£985.48**
Subtotal						**£985.48**
VAT						£0.00
Total charges this period						**£985.48**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 33

Statement / tax point date: 3 September 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

16 July – 21 August 2019 (36 days, average £31.70 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£985.48	
Payments received	£985.48	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,141.17
VAT	£0.00
Total charges this period	**£1,141.17**

Your new account balance **£1,141.17**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,141.17 from your account on 17 September 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	16 Jul 19 – 20 Aug 19		36 days	1.939891	Z	£69.84
Yearly fee £509.47	16 Jul 19 – 20 Aug 19		36 days	1.391995	Z	£50.11
Volumetric water charge						
Actual reading	21 Aug 19	54444				
Actual reading	16 Jul 19	53613				
= Volume used this period			831.00 m³			
Charges	16 Jul 19 – 21 Aug 19		831.00 m³	1.228900	Z	£1,021.22
Total water charges						**£1,141.17**
Subtotal						**£1,141.17**
VAT						£0.00
Total charges this period						**£1,141.17**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 34

Statement / tax point date: 2 October 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

21 August – 20 September 2019 (30 days, average £31.68 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,141.17	
Payments received	£1,141.17	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£950.36
VAT	£0.00
Total charges this period	**£950.36**

Your new account balance **£950.36**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £950.36 from your account on 16 October 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	21 Aug 19 – 19 Sep 19		30 days	1.939891	Z	£58.20
Yearly fee £509.47	21 Aug 19 – 19 Sep 19		30 days	1.391995	Z	£41.76
Volumetric water charge						
Actual reading	20 Sep 19	55136				
Actual reading	21 Aug 19	54444				
= Volume used this period			692.00 m³			
Charges	21 Aug 19 – 20 Sep 19		692.00 m³	1.228900	Z	£850.40
Total water charges						**£950.36**
Subtotal						**£950.36**
VAT						£0.00
Total charges this period						**£950.36**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 35

Statement / tax point date: 17 October 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

20 September – 15 October 2019 (25 days, average £30.32 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£950.36	
Payments received	£950.36	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£757.97
VAT	£0.00
Total charges this period	**£757.97**

Your new account balance **£757.97**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £757.97 from your account on 31 October 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 98WPE74590 KENT / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	20 Sep 19 – 14 Oct 19		25 days	1.939891	Z	£48.50
Yearly fee £509.47	20 Sep 19 – 14 Oct 19		25 days	1.391995	Z	£34.80
Volumetric water charge						
Actual reading	15 Oct 19	55685				
Actual reading	20 Sep 19	55136				
= Volume used this period			549.00 m³			
Charges	20 Sep 19 – 15 Oct 19		549.00 m³	1.228900	Z	£674.67
Total water charges						**£757.97**
Subtotal						**£757.97**
VAT						£0.00
Total charges this period						**£757.97**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 36

Statement / tax point date: 2 November 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

15 October – 15 October 2019

YOUR ACCOUNT SUMMARY

Your previous balance	£757.97	
Payments received	£757.97	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£0.00
VAT	£0.00
Total charges this period	**£0.00**

Your new account balance **£0.00**

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	15 Oct 19 – 15 Oct 19		0 days	1.939891	Z	£0.00
Yearly fee £509.47	15 Oct 19 – 15 Oct 19		0 days	1.391995	Z	£0.00
Volumetric water charge						
Meter number / meter size: 98WPE74590 KENT / 40mm						
Actual reading	15 Oct 19	55685				
Actual reading	15 Oct 19	55685				
= Volume used this period			0.00 m³			
Meter number / meter size: 19MS000137 ARAD / 40mm						
Actual reading	15 Oct 19	0				
Actual reading	15 Oct 19	0				
= Volume used this period			0.00 m³			
Charges	15 Oct 19 – 15 Oct 19		0.00 m³	1.228900	Z	£0.00
Charges	15 Oct 19 – 15 Oct 19		0.00 m³	1.228900	Z	£0.00
Total water charges						**£0.00**

Subtotal	**£0.00**
VAT	£0.00
Total charges this period	**£0.00**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 37

Statement / tax point date: 3 December 2019
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

15 October – 18 November 2019 (34 days, average £30.51 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£757.97	
Payments received	£757.97	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,037.42
VAT	£0.00
Total charges this period	**£1,037.42**

Your new account balance **£1,037.42**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,037.42 from your account on 17 December 2019.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	15 Oct 19 – 17 Nov 19		34 days	1.939891	Z	£65.96
Yearly fee £509.47	15 Oct 19 – 17 Nov 19		34 days	1.391995	Z	£47.33
Volumetric water charge						
Actual reading	18 Nov 19	752				
Actual reading	15 Oct 19	0				
= Volume used this period			752.00 m³			
Charges	15 Oct 19 – 18 Nov 19		752.00 m³	1.228900	Z	£924.13
Total water charges						**£1,037.42**
Subtotal						**£1,037.42**
VAT						£0.00
Total charges this period						**£1,037.42**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 38

Statement / tax point date: 4 January 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

18 November – 16 December 2019 (28 days, average £31.07 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,037.42	
Payments received	£1,037.42	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£869.96
VAT	£0.00
Total charges this period	**£869.96**

Your new account balance **£869.96**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £869.96 from your account on 18 January 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	18 Nov 19 – 15 Dec 19		28 days	1.939891	Z	£54.32
Yearly fee £509.47	18 Nov 19 – 15 Dec 19		28 days	1.391995	Z	£38.98
Volumetric water charge						
Actual reading	16 Dec 19	1384				
Actual reading	18 Nov 19	752				
= Volume used this period			632.00 m³			
Charges	18 Nov 19 – 16 Dec 19		632.00 m³	1.228900	Z	£776.66
Total water charges						**£869.96**
Subtotal						**£869.96**
VAT						£0.00
Total charges this period						**£869.96**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 39

Statement / tax point date: 4 February 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

16 December 2019 – 16 January 2020 (31 days, average £30.61 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£869.96	
Payments received	£869.96	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£948.77
VAT	£0.00
Total charges this period	**£948.77**

Your new account balance **£948.77**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £948.77 from your account on 18 February 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	16 Dec 19 – 15 Jan 20		31 days	1.939891	Z	£60.14
Yearly fee £509.47	16 Dec 19 – 15 Jan 20		31 days	1.391995	Z	£43.15
Volumetric water charge						
Actual reading	16 Jan 20	2072				
Actual reading	16 Dec 19	1384				
= Volume used this period			688.00 m³			
Charges	16 Dec 19 – 16 Jan 20		688.00 m³	1.228900	Z	£845.48
Total water charges						**£948.77**
Subtotal						**£948.77**
VAT						£0.00
Total charges this period						**£948.77**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 40

Statement / tax point date: 28 February 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

16 January – 27 February 2020 (42 days, average £31.25 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£948.77	
Payments received	£948.77	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,312.32
VAT	£0.00
Total charges this period	**£1,312.32**

Your new account balance **£1,312.32**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,312.32 from your account on 13 March 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	16 Jan 20 – 26 Feb 20		42 days	1.939891	Z	£81.48
Yearly fee £509.47	16 Jan 20 – 26 Feb 20		42 days	1.391995	Z	£58.46
Volumetric water charge						
Actual reading	18 Feb 20	2822				
Actual reading	16 Jan 20	2072				
= Volume used this period			750.00 m³			
Actual reading	27 Feb 20	3026				
Actual reading	18 Feb 20	2822				
= Volume used this period			204.00 m³			
Charges	16 Jan 20 – 18 Feb 20		750.00 m³	1.228900	Z	£921.68
Charges	18 Feb 20 – 27 Feb 20		204.00 m³	1.228900	Z	£250.70
Total water charges						**£1,312.32**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Subtotal	**£1,312.32**
VAT	£0.00
Total charges this period	**£1,312.32**

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 41

Statement / tax point date: 20 March 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

27 February – 18 March 2020 (20 days, average £32.03 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,312.32	
Payments received	£1,312.32	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£640.54
VAT	£0.00
Total charges this period	**£640.54**

Your new account balance **£640.54**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £640.54 from your account on 3 April 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	27 Feb 20 – 17 Mar 20		20 days	1.939891	Z	£38.80
Yearly fee £509.47	27 Feb 20 – 17 Mar 20		20 days	1.391995	Z	£27.84
Volumetric water charge						
Actual reading	18 Mar 20	3493				
Actual reading	27 Feb 20	3026				
= Volume used this period			467.00 m³			
Charges	27 Feb 20 – 18 Mar 20		467.00 m³	1.228900	Z	£573.90
Total water charges						**£640.54**
Subtotal						**£640.54**
VAT						£0.00
Total charges this period						**£640.54**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.
Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 42

Statement / tax point date: 21 April 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

18 March – 17 April 2020 (30 days, average £35.08 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£640.54	
Payments received	£640.54	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,052.54
VAT	£0.00
Total charges this period	**£1,052.54**

Your new account balance **£1,052.54**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,052.54 from your account on 5 May 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £710.00	18 Mar 20 – 31 Mar 20		14 days	1.939891	Z	£27.16
Yearly fee £551.00	1 Apr 20 – 16 Apr 20		16 days	1.509589	Z	£24.15
Yearly fee £509.47	18 Mar 20 – 31 Mar 20		14 days	1.391995	Z	£19.49
Yearly fee £0.00	1 Apr 20 – 16 Apr 20		16 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	17 Apr 20	4241				
Actual reading	18 Mar 20	3493				
= Volume used this period			748.00 m³			
Charges	18 Mar 20 – 31 Mar 20		349.00 m³	1.228900	Z	£428.89
Charges	1 Apr 20 – 17 Apr 20		399.00 m³	1.385600	Z	£552.85
Total water charges						**£1,052.54**
Subtotal						**£1,052.54**
VAT						£0.00
Total charges this period						**£1,052.54**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 43

Statement / tax point date: 20 May 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

17 April – 18 May 2020 (31 days, average £37.04 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,052.54	
Payments received	£1,052.54	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,148.35
VAT	£0.00
Total charges this period	**£1,148.35**

Your new account balance **£1,148.35**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,148.35 from your account on 3 June 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	17 Apr 20 – 17 May 20		31 days	1.509589	Z	£46.80
Yearly fee £0.00	17 Apr 20 – 17 May 20		31 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	18 May 20	5036				
Actual reading	17 Apr 20	4241				
= Volume used this period			795.00 m³			
Charges	17 Apr 20 – 18 May 20		795.00 m³	1.385600	Z	£1,101.55
Total water charges						**£1,148.35**
Subtotal						**£1,148.35**
VAT						£0.00
Total charges this period						**£1,148.35**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 44

Statement / tax point date: 19 June 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

18 May – 17 June 2020 (30 days, average £40.40 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,148.35	
Payments received	£1,148.35	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,211.97
VAT	£0.00
Total charges this period	**£1,211.97**

Your new account balance **£1,211.97**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,211.97 from your account on 3 July 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	18 May 20 – 16 Jun 20		30 days	1.509589	Z	£45.29
Yearly fee £0.00	18 May 20 – 16 Jun 20		30 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	17 Jun 20	5878				
Actual reading	18 May 20	5036				
= Volume used this period			842.00 m³			
Charges	18 May 20 – 17 Jun 20		842.00 m³	1.385600	Z	£1,166.68
Total water charges						**£1,211.97**
Subtotal						**£1,211.97**
VAT						£0.00
Total charges this period						**£1,211.97**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 45

Statement / tax point date: 18 July 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

17 June – 16 July 2020 (29 days, average £40.45 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,211.97	
Payments received	£1,211.97	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,173.04
VAT	£0.00
Total charges this period	**£1,173.04**

Your new account balance **£1,173.04**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,173.04 from your account on 1 August 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	17 Jun 20 – 15 Jul 20		29 days	1.509589	Z	£43.78
Yearly fee £0.00	17 Jun 20 – 15 Jul 20		29 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	16 Jul 20	6693				
Actual reading	17 Jun 20	5878				
= Volume used this period			815.00 m³			
Charges	17 Jun 20 – 16 Jul 20		815.00 m³	1.385600	Z	£1,129.26
Total water charges						**£1,173.04**
Subtotal						**£1,173.04**
VAT						£0.00
Total charges this period						**£1,173.04**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 46

Statement / tax point date: 21 August 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

16 July – 18 August 2020 (33 days, average £41.52 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,173.04	
Payments received	£1,173.04	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,370.30
VAT	£0.00
Total charges this period	**£1,370.30**

Your new account balance **£1,370.30**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,370.30 from your account on 4 September 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	16 Jul 20 – 17 Aug 20		33 days	1.509589	Z	£49.82
Volumetric water charge						
Actual reading	18 Aug 20	7646				
Actual reading	16 Jul 20	6693				
= Volume used this period			953.00 m³			
Charges	16 Jul 20 – 18 Aug 20		953.00 m³	1.385600	Z	£1,320.48
Total water charges						**£1,370.30**
Subtotal						**£1,370.30**
VAT						£0.00
Total charges this period						**£1,370.30**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 47

Statement / tax point date: 17 September 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

18 August – 15 September 2020 (28 days, average £36.35 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,370.30	
Payments received	£1,370.30	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,017.73
VAT	£0.00
Total charges this period	**£1,017.73**

Your new account balance **£1,017.73**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,017.73 from your account on 1 October 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	18 Aug 20 – 14 Sep 20		28 days	1.509589	Z	£42.27
Yearly fee £0.00	18 Aug 20 – 14 Sep 20		28 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	15 Sep 20	8350				
Actual reading	18 Aug 20	7646				
= Volume used this period			704.00 m³			
Charges	18 Aug 20 – 15 Sep 20		704.00 m³	1.385600	Z	£975.46
Total water charges						**£1,017.73**
Subtotal						**£1,017.73**
VAT						£0.00
Total charges this period						**£1,017.73**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 48

Statement / tax point date: 21 October 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

15 September – 19 October 2020 (34 days, average £35.95 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,017.73	
Payments received	£1,017.73	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,222.16
VAT	£0.00
Total charges this period	**£1,222.16**

Your new account balance **£1,222.16**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,222.16 from your account on 4 November 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	15 Sep 20 – 18 Oct 20		34 days	1.509589	Z	£51.33
Yearly fee £0.00	15 Sep 20 – 18 Oct 20		34 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	19 Oct 20	9195				
Actual reading	15 Sep 20	8350				
= Volume used this period			845.00 m³			
Charges	15 Sep 20 – 19 Oct 20		845.00 m³	1.385600	Z	£1,170.83
Total water charges						**£1,222.16**
Subtotal						**£1,222.16**
VAT						£0.00
Total charges this period						**£1,222.16**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 49

Statement / tax point date: 19 November 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

19 October – 17 November 2020 (29 days, average £35.67 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,222.16	
Payments received	£1,222.16	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,034.48
VAT	£0.00
Total charges this period	**£1,034.48**

Your new account balance **£1,034.48**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,034.48 from your account on 3 December 2020.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	19 Oct 20 – 16 Nov 20		29 days	1.509589	Z	£43.78
Yearly fee £0.00	19 Oct 20 – 16 Nov 20		29 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	17 Nov 20	9910				
Actual reading	19 Oct 20	9195				
= Volume used this period			715.00 m³			
Charges	19 Oct 20 – 17 Nov 20		715.00 m³	1.385600	Z	£990.70
Total water charges						**£1,034.48**
Subtotal						**£1,034.48**
VAT						£0.00
Total charges this period						**£1,034.48**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.
Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 50

Statement / tax point date: 18 December 2020
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

17 November – 16 December 2020 (29 days, average £35.53 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,034.48	
Payments received	£1,034.48	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,030.33
VAT	£0.00
Total charges this period	**£1,030.33**

Your new account balance **£1,030.33**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,030.33 from your account on 1 January 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	17 Nov 20 – 15 Dec 20		29 days	1.509589	Z	£43.78
Yearly fee £0.00	17 Nov 20 – 15 Dec 20		29 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	16 Dec 20	10622				
Actual reading	17 Nov 20	9910				
= Volume used this period			712.00 m³			
Charges	17 Nov 20 – 16 Dec 20		712.00 m³	1.385600	Z	£986.55
Total water charges						**£1,030.33**
Subtotal						**£1,030.33**
VAT						£0.00
Total charges this period						**£1,030.33**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 51

Statement / tax point date: 21 January 2021
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

16 December 2020 – 19 January 2021 (34 days, average £36.39 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,030.33	
Payments received	£1,030.33	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,237.40
VAT	£0.00
Total charges this period	**£1,237.40**

Your new account balance **£1,237.40**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,237.40 from your account on 4 February 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	16 Dec 20 – 18 Jan 21		34 days	1.509589	Z	£51.33
Yearly fee £0.00	16 Dec 20 – 18 Jan 21		34 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	19 Jan 21	11478				
Actual reading	16 Dec 20	10622				
= Volume used this period			856.00 m³			
Charges	16 Dec 20 – 19 Jan 21		856.00 m³	1.385600	Z	£1,186.07
Total water charges						**£1,237.40**
Subtotal						**£1,237.40**
VAT						£0.00
Total charges this period						**£1,237.40**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 52

Statement / tax point date: 21 February 2021
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

19 January – 18 February 2021 (30 days, average £38.27 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,237.40	
Payments received	£1,237.40	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,148.23
VAT	£0.00
Total charges this period	**£1,148.23**

Your new account balance **£1,148.23**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,148.23 from your account on 7 March 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	19 Jan 21 – 17 Feb 21		30 days	1.509589	Z	£45.29
Yearly fee £0.00	19 Jan 21 – 17 Feb 21		30 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	18 Feb 21	12274				
Actual reading	19 Jan 21	11478				
= Volume used this period			796.00 m³			
Charges	19 Jan 21 – 18 Feb 21		796.00 m³	1.385600	Z	£1,102.94
Total water charges						**£1,148.23**
Subtotal						**£1,148.23**
VAT						£0.00
Total charges this period						**£1,148.23**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 53

Statement / tax point date: 18 March 2021
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

18 February – 15 March 2021 (25 days, average £34.27 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,148.23	
Payments received	£1,148.23	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£856.63
VAT	£0.00
Total charges this period	**£856.63**

Your new account balance **£856.63**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £856.63 from your account on 1 April 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	18 Feb 21 – 14 Mar 21		25 days	1.509589	Z	£37.74
Yearly fee £0.00	18 Feb 21 – 14 Mar 21		25 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	15 Mar 21	12865				
Actual reading	18 Feb 21	12274				
= Volume used this period			591.00 m³			
Charges	18 Feb 21 – 15 Mar 21		591.00 m³	1.385600	Z	£818.89
Total water charges						**£856.63**
Subtotal						**£856.63**
VAT						£0.00
Total charges this period						**£856.63**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:
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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 54

Statement / tax point date: 25 May 2021
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

15 March – 5 May 2021 (51 days, average £30.18 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£856.63	
Payments received	£856.63	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,539.18
VAT	£0.00
Total charges this period	**£1,539.18**

Your new account balance **£1,539.18**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,539.18 from your account on 8 June 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	15 Mar 21 – 31 Mar 21		17 days	1.509589	Z	£25.66
Yearly fee £551.00	1 Apr 21 – 4 May 21		34 days	1.509589	Z	£51.33
Yearly fee £0.00	15 Mar 21 – 31 Mar 21		17 days	0.000000	Z	£0.00
Yearly fee £0.00	1 Apr 21 – 4 May 21		34 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	7 Apr 21	13329				
Actual reading	15 Mar 21	12865				
= Volume used this period			464.00 m³			
Actual reading	5 May 21	13900				
Actual reading	7 Apr 21	13329				
= Volume used this period			571.00 m³			
Charges	15 Mar 21 – 31 Mar 21		343.00 m³	1.385600	Z	£475.26
Charges	1 Apr 21 – 7 Apr 21		121.00 m³	1.426200	Z	£172.57
Charges	7 Apr 21 – 5 May 21		571.00 m³	1.426200	Z	£814.36
Total water charges						**£1,539.18**

Subtotal	**£1,539.18**
VAT	£0.00
Total charges this period	**£1,539.18**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 55

Statement / tax point date: 16 July 2021
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

5 May – 5 July 2021 (61 days, average £30.10 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,539.18	
Payments received	£1,539.18	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,836.33
VAT	£0.00
Total charges this period	**£1,836.33**

Your new account balance **£1,836.33**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,836.33 from your account on 30 July 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	5 May 21 – 4 Jul 21		61 days	1.509589	Z	£92.08
Yearly fee £0.00	5 May 21 – 4 Jul 21		61 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	1 Jun 21	14435				
Actual reading	5 May 21	13900				
= Volume used this period			535.00 m³			
Actual reading	5 Jul 21	15123				
Actual reading	1 Jun 21	14435				
= Volume used this period			688.00 m³			
Charges	5 May 21 – 1 Jun 21		535.00 m³	1.426200	Z	£763.02
Charges	1 Jun 21 – 5 Jul 21		688.00 m³	1.426200	Z	£981.23
Total water charges						**£1,836.33**
Subtotal						**£1,836.33**
VAT						£0.00
Total charges this period						**£1,836.33**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 56

Statement / tax point date: 16 September 2021
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

5 July – 2 September 2021 (59 days, average £30.32 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,836.33	
Payments received	£1,836.33	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,789.10
VAT	£0.00
Total charges this period	**£1,789.10**

Your new account balance **£1,789.10**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,789.10 from your account on 30 September 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	5 Jul 21 – 1 Sep 21		59 days	1.509589	Z	£89.07
Yearly fee £0.00	5 Jul 21 – 1 Sep 21		59 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	2 Sep 21	16315				
Actual reading	5 Jul 21	15123				
= Volume used this period			1,192.00 m³			
Charges	5 Jul 21 – 2 Sep 21		1,192.00 m³	1.426200	Z	£1,700.03
Total water charges						**£1,789.10**
Subtotal						**£1,789.10**
VAT						£0.00
Total charges this period						**£1,789.10**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 57

Statement / tax point date: 10 November 2021
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

2 September – 1 November 2021 (60 days, average £28.23 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,789.10	
Payments received	£1,789.10	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,693.63
VAT	£0.00
Total charges this period	**£1,693.63**

Your new account balance **£1,693.63**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,693.63 from your account on 24 November 2021.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	2 Sep 21 – 31 Oct 21		60 days	1.509589	Z	£90.58
Yearly fee £0.00	2 Sep 21 – 31 Oct 21		60 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	1 Oct 21	16870				
Actual reading	2 Sep 21	16315				
= Volume used this period			555.00 m³			
Actual reading	1 Nov 21	17439				
Actual reading	1 Oct 21	16870				
= Volume used this period			569.00 m³			
Charges	2 Sep 21 – 1 Oct 21		555.00 m³	1.426200	Z	£791.54
Charges	1 Oct 21 – 1 Nov 21		569.00 m³	1.426200	Z	£811.51
Total water charges						**£1,693.63**
Subtotal						**£1,693.63**
VAT						£0.00
Total charges this period						**£1,693.63**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 58

Statement / tax point date: 20 January 2022
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

1 November 2021 – 5 January 2022 (65 days, average £27.20 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,693.63	
Payments received	£1,693.63	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,768.20
VAT	£0.00
Total charges this period	**£1,768.20**

Your new account balance **£1,768.20**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,768.20 from your account on 3 February 2022.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
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Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	1 Nov 21 – 4 Jan 22		65 days	1.509589	Z	£98.12
Yearly fee £0.00	1 Nov 21 – 4 Jan 22		65 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	7 Dec 21	18078				
Actual reading	1 Nov 21	17439				
= Volume used this period			639.00 m³			
Actual reading	5 Jan 22	18610				
Actual reading	7 Dec 21	18078				
= Volume used this period			532.00 m³			
Charges	1 Nov 21 – 7 Dec 21		639.00 m³	1.426200	Z	£911.34
Charges	7 Dec 21 – 5 Jan 22		532.00 m³	1.426200	Z	£758.74
Total water charges						**£1,768.20**
Subtotal						**£1,768.20**
VAT						£0.00
Total charges this period						**£1,768.20**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 59

Statement / tax point date: 16 March 2022
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

5 January – 1 March 2022 (55 days, average £27.18 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,768.20	
Payments received	£1,768.20	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,494.96
VAT	£0.00
Total charges this period	**£1,494.96**

Your new account balance **£1,494.96**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,494.96 from your account on 30 March 2022.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	5 Jan 22 – 28 Feb 22		55 days	1.509589	Z	£83.03
Yearly fee £0.00	5 Jan 22 – 28 Feb 22		55 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	2 Feb 22	19114				
Actual reading	5 Jan 22	18610				
= Volume used this period			504.00 m³			
Actual reading	1 Mar 22	19600				
Actual reading	2 Feb 22	19114				
= Volume used this period			486.00 m³			
Charges	5 Jan 22 – 2 Feb 22		504.00 m³	1.426200	Z	£718.80
Charges	2 Feb 22 – 1 Mar 22		486.00 m³	1.426200	Z	£693.13
Total water charges						**£1,494.96**
Subtotal						**£1,494.96**
VAT						£0.00
Total charges this period						**£1,494.96**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 60

Statement / tax point date: 17 May 2022
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

1 March – 4 May 2022 (64 days, average £29.56 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,494.96	
Payments received	£1,494.96	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,891.83
VAT	£0.00
Total charges this period	**£1,891.83**

Your new account balance **£1,891.83**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,891.83 from your account on 31 May 2022.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £551.00	1 Mar 22 – 31 Mar 22		31 days	1.509589	Z	£46.80
Yearly fee £579.35	1 Apr 22 – 3 May 22		33 days	1.587260	Z	£52.38
Yearly fee £0.00	1 Mar 22 – 31 Mar 22		31 days	0.000000	Z	£0.00
Yearly fee £0.00	1 Apr 22 – 3 May 22		33 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	1 Apr 22	20169				
Actual reading	1 Mar 22	19600				
= Volume used this period			569.00 m³			
Actual reading	4 May 22	20817				
Actual reading	1 Apr 22	20169				
= Volume used this period			648.00 m³			
Charges	1 Mar 22 – 1 Apr 22		569.00 m³	1.426200	Z	£811.51
Charges	1 Apr 22 – 4 May 22		648.00 m³	1.514100	Z	£981.14
Total water charges						**£1,891.83**
Subtotal						**£1,891.83**
VAT						£0.00
Total charges this period						**£1,891.83**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 61

Statement / tax point date: 19 May 2022
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

4 May – 19 May 2022 (15 days, average £21.78 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£1,891.83
Payments received	£0.00
Your balance brought forward	**£1,891.83**

YOUR CHARGES THIS PERIOD (see page 3 for details)

Water services charges	£326.63
VAT	£0.00
Total charges this period	**£326.63**

Your new account balance **£2,218.46**

YOUR PAYMENT SCHEDULE (see page 2 for details)

A

Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Your payment schedule

Date Due	Amount Due
31 May 2022	£1,891.83
2 June 2022	£326.63

Thanks for paying by direct debit. In accordance with your instructions your bank account will be debited as shown.

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £579.35	4 May 22 – 18 May 22		15 days	1.587260	Z	£23.81
Yearly fee £0.00	4 May 22 – 18 May 22		15 days	0.000000	Z	£0.00
Volumetric water charge						
Customer reading	19 May 22	21017				
Actual reading	4 May 22	20817				
= Volume used this period			200.00 m³			
Charges	4 May 22 – 19 May 22		200.00 m³	1.514100	Z	£302.82
Total water charges						**£326.63**
Subtotal						**£326.63**
VAT						£0.00
Total charges this period						**£326.63**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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business stream
A SCOTTISH WATER COMPANY

business–stream.co.uk

Customer reference / statement no
2718291 / 62

Statement / tax point date: 4 July 2022
Supply address: ROUNDSTONE CARAVAN SITE, ROUNDSTONE PARK, HORSHAM, RH13 9JG
Supply point ID: 3019384478W17
Our VAT number: 945 8508 85

Roundstone Caravans Limited
ROUNDSTONE CARAVAN PARK
WORTHING ROAD
SOUTHWATER
HORSHAM
RH13 9HA

Your water services statement

19 May – 4 July 2022 (46 days, average £34.96 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£2,218.46	
Payments received	£2,218.46	CREDIT
Your balance brought forward	**£0.00**	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,608.30
VAT	£0.00
Total charges this period	**£1,608.30**

Your new account balance **£1,608.30**

Thanks for paying by direct debit. You don't need to do anything - we'll collect £1,608.30 from your account on 18 July 2022.

A Actual meter read

This statement is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.

The water experts

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Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit **www.ofwat.co.uk**

Your charges in detail

Meter number / meter size: 19MS000137 ARAD / 40mm

Water charges			Units	Rate	VAT	Charge
Fixed water charge						
Yearly fee £579.35	19 May 22 – 3 Jul 22		46 days	1.587260	Z	£73.01
Yearly fee £0.00	19 May 22 – 3 Jul 22		46 days	0.000000	Z	£0.00
Volumetric water charge						
Actual reading	8 Jun 22	21501				
Customer reading	19 May 22	21017				
= Volume used this period			484.00 m³			
Customer reading	4 Jul 22	22031				
Actual reading	8 Jun 22	21501				
= Volume used this period			530.00 m³			
Charges	19 May 22 – 8 Jun 22		484.00 m³	1.514100	Z	£732.82
Charges	8 Jun 22 – 4 Jul 22		530.00 m³	1.514100	Z	£802.47
Total water charges						**£1,608.30**

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Subtotal	**£1,608.30**
VAT	£0.00
Total charges this period	**£1,608.30**

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See **business-stream.co.uk/vat** for more information.

Need help?

Complaints

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Appendix C Existing Water Usage Data

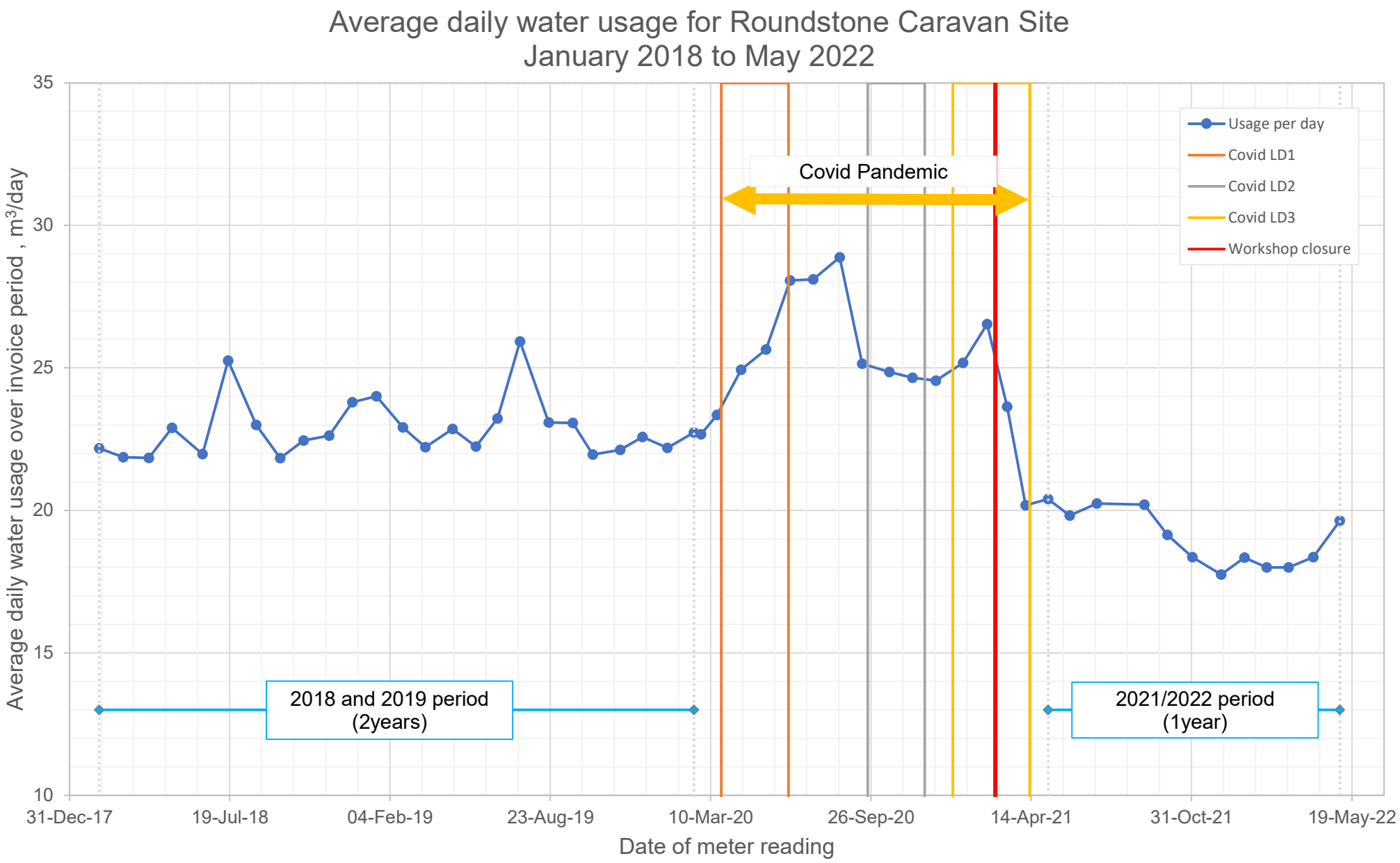
Business stream, A Scotish Water Company

Supply address Roundstone Caravan Site, Roundstone Park, Horsham, RH13 9JG

Supply point ID 3019384478W17 Customer ref 2718291

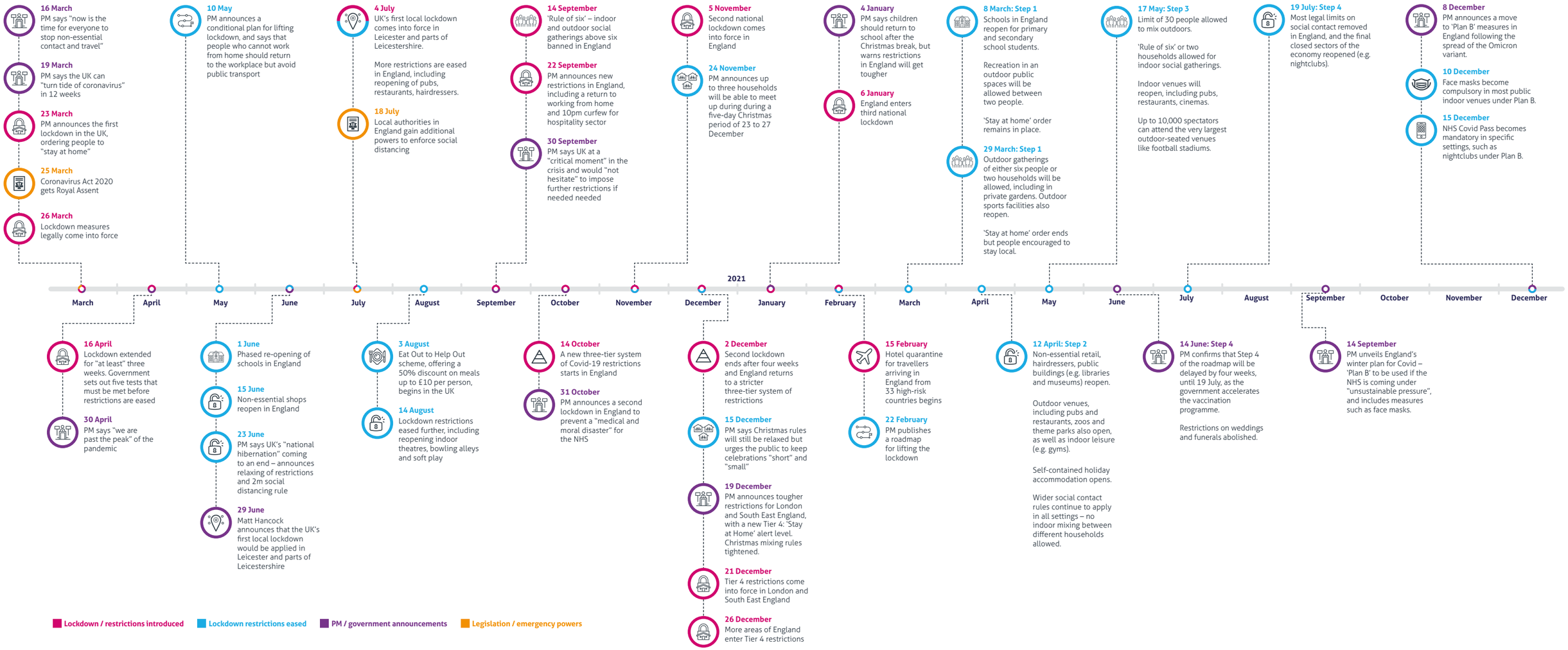
Invoice no	Invoice date	Actual read	Actual read	Meter reading	Actual read	Meter reading	Volume used (m^3)	number of days	Avg. daily use over invoice period m^3/day
12	08-Feb-18	Yes	06-Feb-18	41553	08-Jan-18	40910	643.00	29	22.2
13	10-Mar-18	Yes	08-Mar-18	42209	06-Feb-18	41553	656.00	30	21.9
14	11-Apr-18	Yes	09-Apr-18	42908	08-Mar-18	42209	699.00	32	21.8
15	10-May-18	Yes	08-May-18	43572	09-Apr-18	42908	664.00	29	22.9
16	14-Jun-18	No	04-Jun-18	44190	08-May-18	43572	618.00	27	22.9
17	03-Jul-18	Yes	15-Jun-18	44407	04-Jun-18	44190	217.00	11	19.7
18	20-Jul-18	Yes	17-Jul-18	45215	15-Jun-18	44407	808.00	32	25.3
19	21-Aug-18	No	06-Aug-18	45720	17-Jul-18	45215	505.00	20	25.3
20	04-Sep-18	Yes	21-Aug-18	46020	06-Aug-18	45720	300.00	15	20.0
21	28-Sep-18	Yes	20-Sep-18	46675	21-Aug-18	46020	655.00	30	21.8
22	23-Oct-18	Yes	19-Oct-18	47326	20-Sep-18	46675	651.00	29	22.4
23	22-Nov-18	Yes	20-Nov-18	48050	19-Oct-18	47326	724.00	32	22.6
24	21-Dec-18	Yes	19-Dec-18	48740	20-Nov-18	48050	690.00	29	23.8
25	22-Jan-19	Yes	18-Jan-19	49460	19-Dec-18	48740	720.00	30	24.0
26	22-Feb-19	Yes	20-Feb-19	50216	18-Jan-19	49460	756.00	33	22.9
27	22-Mar-19	Yes	20-Mar-19	50838	20-Feb-19	50216	622.00	28	22.2
28	11-Apr-19	No	01-Apr-19	51115	20-Mar-19	50838	277.00	12	23.1
29	02-May-19	Yes	23-Apr-19	51615	01-Apr-19	51115	500.00	22	22.7
30	04-Jun-19	Yes	22-May-19	52260	23-Apr-19	51615	645.00	29	22.2
31	02-Jul-19	Yes	18-Jun-19	52887	22-May-19	52260	627.00	27	23.2
32	02-Aug-19	Yes	16-Jul-19	53613	18-Jun-19	52887	726.00	28	25.9
33	03-Sep-19	Yes	21-Aug-19	54444	16-Jul-19	53613	831.00	36	23.1
34	02-Oct-19	Yes	20-Sep-19	55136	21-Aug-19	54444	692.00	30	23.1
35	17-Oct-19	Yes	15-Oct-19	55685	20-Sep-19	55136	549.00	25	22.0
36	02-Nov-19	statement only, final reading on old meter. New meter installed							
37	03-Dec-19	Yes	18-Nov-19	752	15-Oct-19	0	752.00	34	22.1

38	04-Jan-20	Yes	16-Dec-19	1384	18-Nov-19	752	632.00	28	22.6
39	04-Feb-20	Yes	16-Jan-20	2072	16-Dec-19	1384	688.00	31	22.2
40	28-Feb-20	Yes	18-Feb-20	2822	16-Jan-20	2072	750.00	33	22.7
40	28-Feb-20	Yes	27-Feb-20	3026	18-Feb-20	2822	204.00	9	22.7
41	20-Mar-20	Yes	18-Mar-20	3493	27-Feb-20	3026	467.00	20	23.4
42	21-Apr-20	Yes	17-Apr-20	4241	18-Mar-20	3493	748.00	30	24.9
43	20-May-20	Yes	18-May-20	5036	17-Apr-20	4241	795.00	31	25.6
44	19-Jun-20	Yes	17-Jun-20	5878	18-May-20	5036	842.00	30	28.1
45	18-Jul-20	Yes	16-Jul-20	6693	17-Jun-20	5878	815.00	29	28.1
46	21-Aug-20	Yes	18-Aug-20	7646	16-Jul-20	6693	953.00	33	28.9
47	17-Sep-20	Yes	15-Sep-20	8350	18-Aug-20	7646	704.00	28	25.1
48	21-Oct-20	Yes	19-Oct-20	9195	15-Sep-20	8350	845.00	34	24.9
49	19-Nov-20	Yes	17-Nov-20	9910	19-Oct-20	9195	715.00	29	24.7
50	18-Dec-20	Yes	16-Dec-20	10622	17-Nov-20	9910	712.00	29	24.6
51	21-Jan-21	Yes	19-Jan-21	11478	16-Dec-20	10622	856.00	34	25.2
52	21-Feb-21	Yes	18-Feb-21	12274	19-Jan-21	11478	796.00	30	26.5
53	18-Mar-21	Yes	15-Mar-21	12865	18-Feb-21	12274	591.00	25	23.6
54	25-May-21	Yes	07-Apr-21	13329	15-Mar-21	12865	464.00	23	20.2
54	25-May-21	Yes	05-May-21	13900	07-Apr-21	13329	571.00	28	20.4
55	16-Jul-21	Yes	01-Jun-21	14435	05-May-21	13900	535.00	27	19.8
55	16-Jul-21	Yes	05-Jul-21	15123	01-Jun-21	14435	688.00	34	20.2
56	16-Sep-21	Yes	02-Sep-21	16315	05-Jul-21	15123	1192.00	59	20.2
57	10-Nov-21	Yes	01-Oct-21	16870	02-Sep-21	16315	555.00	29	19.1
57	10-Nov-21	Yes	01-Nov-21	17439	01-Oct-21	16870	569.00	31	18.4
58	20-Jan-22	Yes	07-Dec-21	18078	01-Nov-21	17439	639.00	36	17.8
58	20-Jan-22	Yes	05-Jan-22	18610	07-Dec-21	18078	532.00	29	18.3
59	16-Mar-22	Yes	02-Feb-22	19114	05-Jan-22	18610	504.00	28	18.0
59	16-Mar-22	Yes	01-Mar-22	19600	02-Feb-22	19114	486.00	27	18.0
60	17-May-22	Yes	01-Apr-22	20169	01-Mar-22	19600	569.00	31	18.4
60	17-May-22	Yes	04-May-22	20817	01-Apr-22	20169	648.00	33	19.6
61	19-May-22	Customer	19-May-22	21017	04-May-22	20817	200.00	15	13.3
62	04-Jul-22	Yes	08-Jun-22	21501	19-May-22	21017	484.00	20	24.2
62	04-Jul-22	Customer	04-Jul-22	22031	08-Jun-22	21501	530.00	26	20.4


Average daily water usage for Roundstone Caravan Site
January 2018 to May 2022
Average daily water usage over invoice period , m³/day
35
30
25
20
15
10
31-Dec-17
19-Jul-18
04-Feb-19
23-Aug-19
10-Mar-20
26-Sep-20
14-Apr-21
31-Oct-21
19-May-22
Date of meter reading
Usage per day
Covid LD1
Covid LD2
Covid LD3
Workshop closure
Covid Pandemic
2018 and 2019 period
(2years)
2021/2022 period
(1year)

Appendix D Covid Timeline

Timeline of UK government coronavirus lockdowns and measures, March 2020 to December 2021



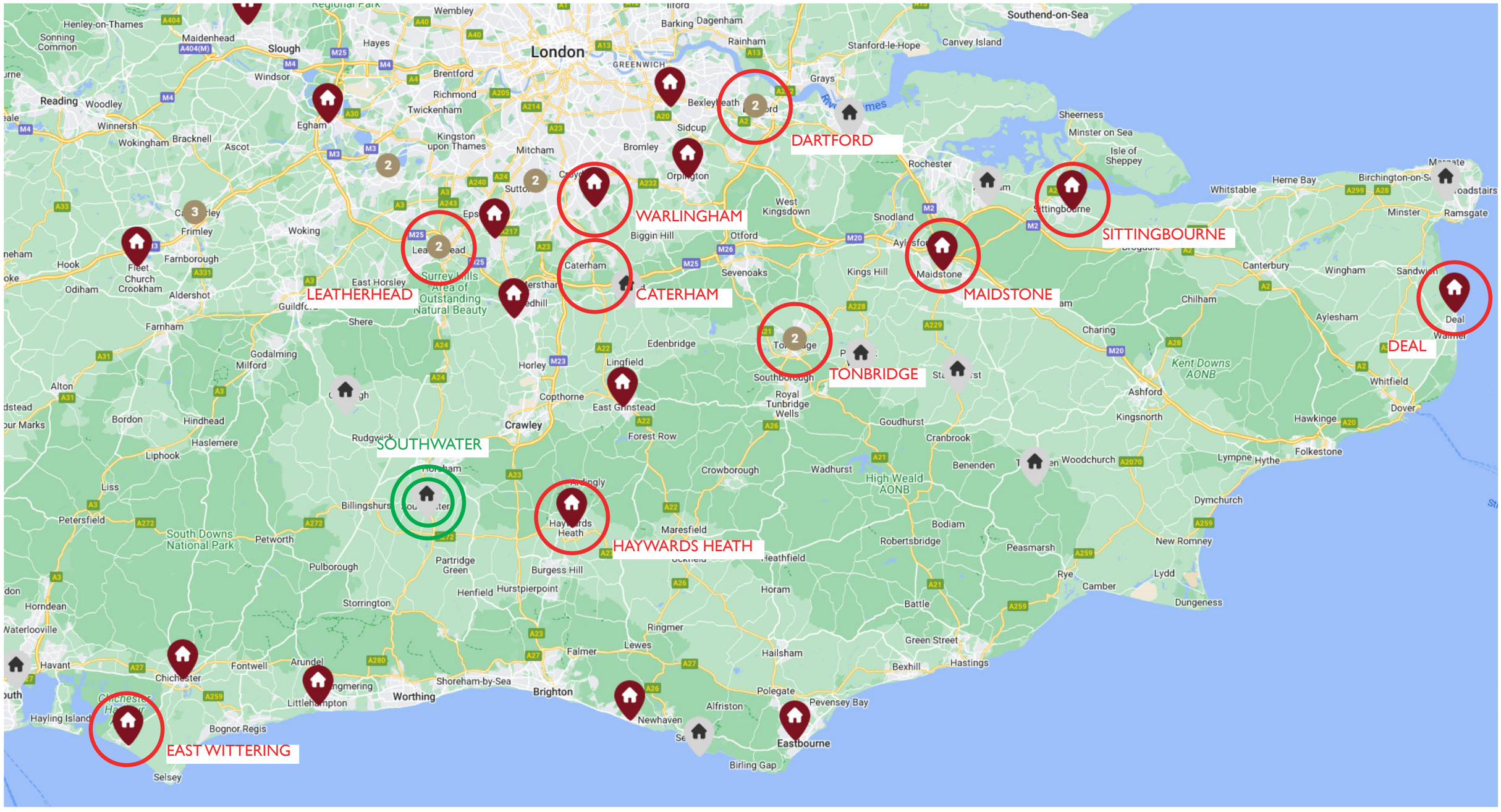
Source: Institute for Government analysis.

BY-NC

Appendix E Existing Occupancy Data

Operational Site	No. Apartments	No. 1-Beds	1-bed with single occupancy	1-bed with twin occupancy	Total occupancy for 1-bed type	No. 2-Beds	2-bed with single occupancy	2-bed with twin occupancy	Total Occupancy for 2-bed type	Total No. with single occupancy	Total No. with twin occupancy	Avg. occupancy per 1-bed	Avg. occupancy per 2-Bed	Avg. occupancy per dwelling	Total Occupancy
Caterham	**35**	22	20	2	24	13	8	5	18	28	7	1.1	1.4	1.2	42
Warlingham	**36**	24	17	7	31	12	6	6	18	23	13	1.3	1.5	1.4	49
Haywards Heath	**43**	27	21	6	33	16	7	9	27	28	15	1.2	1.7	1.3	58
Tonbridge	**31**	19	14	3	22	12	5	7	19	21	10	1.2	1.6	1.3	41
East Wittering	**26**	18	15	3	21	8	6	2	10	21	5	1.2	1.3	1.2	31
Deal	**41**	28	24	4	32	13	9	4	17	33	8	1.1	1.3	1.2	49
Dartford	**67**	42	35	7	49	25	11	14	39	46	21	1.2	1.6	1.3	88
Sittingbourne	**45**	28	21	7	35	17	6	11	28	27	18	1.3	1.6	1.4	63
Leatherhead	**37**	21	21	0	21	16	11	5	21	32	5	1.0	1.3	1.1	42
Maidstone	**52**	30	23	7	37	22	13	9	31	36	16	1.2	1.4	1.3	68
	413									**295**	**118**	1.2	1.5	1.3	**531**
										71.43%	28.57%				
Projected															
Southwater	42	25				17				30	12			1.3	**54.6**

OPERATIONAL SITES IN SE REGION AT FULL CAPACITY; IN CLOSEST PROXIMITY TO SOUTHWATER



Caterham

Plot	Number	Apt No.	No. Beds	
001	20039CH	001	1	TWIN
002	20039CH	002	1	
003	20039CH	003	1	
004	20039CH	004	2	TWIN
005	20039CH	005	2	
006	20039CH	006	1	
007	20039CH	007	1	
008	20039CH	008	1	
009	20039CH	009	2	TWIN
010	20039CH	010	2	
011	20039CH	011	2	
012	20039CH	012	2	TWIN
014	20039CH	014	2	
015	20039CH	015	2	
016	20039CH	016	1	TWIN
017	20039CH	017	1	
018	20039CH	018	1	
019	20039CH	019	1	
020	20039CH	020	2	
021	20039CH	021	2	TWIN
022	20039CH	022	1	
023	20039CH	023	2	
024	20039CH	024	1	
025	20039CH	025	1	
026	20039CH	026	1	
027	20039CH	027	1	
028	20039CH	028	2	
029	20039CH	029	1	
030	20039CH	030	1	
031	20039CH	031	1	
032	20039CH	032	1	
033	20039CH	033	1	
034	20039CH	034	1	
035	20039CH	035	1	
036	20039CH	036	2	TWIN

Dartford

Contract	Plot	Number	Apt No.	No. Beds	
20059DF	001	20059DF	001	1	
20059DF	002	20059DF	002	1	
20059DF	003	20059DF	003	1	
20059DF	004	20059DF	004	1	TWIN
20059DF	005	20059DF	005	1	
20059DF	006	20059DF	006	1	TWIN
20059DF	007	20059DF	007	2	
20059DF	008	20059DF	008	2	
20059DF	009	20059DF	009	1	TWIN
20059DF	010	20059DF	010	2	TWIN
20059DF	011	20059DF	011	2	TWIN
20059DF	012	20059DF	012	2	TWIN
20059DF	012A	20059DF	012A	1	
20059DF	014	20059DF	014	2	TWIN
20059DF	015	20059DF	015	1	
20059DF	016	20059DF	016	1	
20059DF	017	20059DF	017	1	
20059DF	018	20059DF	018	1	
20059DF	019	20059DF	019	1	
20059DF	020	20059DF	020	1	
20059DF	021	20059DF	021	1	TWIN
20059DF	022	20059DF	022	2	TWIN
20059DF	023	20059DF	023	2	TWIN
20059DF	024	20059DF	024	2	TWIN
20059DF	025	20059DF	025	1	
20059DF	026	20059DF	026	2	
20059DF	027	20059DF	027	1	
20059DF	028	20059DF	028	1	
20059DF	029	20059DF	029	1	
20059DF	030	20059DF	030	1	
20059DF	031	20059DF	031	2	
20059DF	032	20059DF	032	1	
20059DF	033	20059DF	033	1	
20059DF	034	20059DF	034	1	
20059DF	035	20059DF	035	1	
20059DF	036	20059DF	036	1	
20059DF	037	20059DF	037	1	
20059DF	038	20059DF	038	1	
20059DF	039	20059DF	039	1	
20059DF	040	20059DF	040	1	
20059DF	041	20059DF	041	1	
20059DF	042	20059DF	042	2	TWIN
20059DF	043	20059DF	043	2	
20059DF	044	20059DF	044	2	TWIN
20059DF	045	20059DF	045	1	TWIN
20059DF	046	20059DF	046	2	
20059DF	047	20059DF	047	1	
20059DF	048	20059DF	048	1	
20059DF	049	20059DF	049	1	
20059DF	050	20059DF	050	1	TWIN
20059DF	051	20059DF	051	2	TWIN
20059DF	052	20059DF	052	1	
20059DF	053	20059DF	053	1	
20059DF	054	20059DF	054	1	
20059DF	056	20059DF	056	1	
20059DF	057	20059DF	057	2	
20059DF	058	20059DF	058	2	TWIN
20059DF	059	20059DF	059	2	TWIN
20059DF	060	20059DF	060	2	TWIN
20059DF	061	20059DF	061	2	
20059DF	062	20059DF	062	1	
20059DF	063	20059DF	063	1	
20059DF	064	20059DF	064	2	
20059DF	065	20059DF	065	2	
20059DF	066	20059DF	066	2	
20059DF	067	20059DF	067	2	TWIN
20059DF	068	20059DF	068	1	TWIN

Deal

Contract	Plot	Number	Apt No.	No. Beds	
20064DL	001	20064DL	001	2	TWIN
20064DL	002	20064DL	002	2	
20064DL	003	20064DL	003	1	
20064DL	004	20064DL	004	2	
20064DL	005	20064DL	005	1	
20064DL	006	20064DL	006	1	
20064DL	007	20064DL	007	1	
20064DL	008	20064DL	008	1	
20064DL	009	20064DL	009	1	
20064DL	010	20064DL	010	1	
20064DL	011	20064DL	011	2	
20064DL	012	20064DL	012	1	
20064DL	012A	20064DL	012A	2	TWIN
20064DL	014	20064DL	014	1	
20064DL	015	20064DL	015	1	
20064DL	016	20064DL	016	1	
20064DL	017	20064DL	017	1	
20064DL	018	20064DL	018	1	TWIN
20064DL	019	20064DL	019	1	
20064DL	020	20064DL	020	2	TWIN
20064DL	021	20064DL	021	1	
20064DL	022	20064DL	022	1	
20064DL	023	20064DL	023	2	
20064DL	024	20064DL	024	2	
20064DL	025	20064DL	025	1	TWIN
20064DL	026	20064DL	026	1	TWIN
20064DL	027	20064DL	027	1	
20064DL	028	20064DL	028	2	
20064DL	029	20064DL	029	1	
20064DL	030	20064DL	030	1	
20064DL	031	20064DL	031	1	TWIN
20064DL	032	20064DL	032	1	
20064DL	033	20064DL	033	1	
20064DL	034	20064DL	034	1	
20064DL	035	20064DL	035	2	
20064DL	036	20064DL	036	1	
20064DL	037	20064DL	037	1	
20064DL	038	20064DL	038	2	
20064DL	039	20064DL	039	2	
20064DL	040	20064DL	040	2	TWIN
20064DL	041	20064DL	041	1	

East Wittering

Contract Plot	Number	Apt No.	No. Beds	
20053EW 001	20053EW	001	1	
20053EW 002	20053EW	002	1	
20053EW 003	20053EW	003	1	
20053EW 004	20053EW	004	1	
20053EW 005	20053EW	005	1	TWIN
20053EW 006	20053EW	006	2	
20053EW 007	20053EW	007	1	
20053EW 008	20053EW	008	2	
20053EW 009	20053EW	009	2	
20053EW 010	20053EW	010	1	
20053EW 011	20053EW	011	1	
20053EW 012	20053EW	012	1	
20053EW 012A	20053EW	012A	1	TWIN
20053EW 014	20053EW	014	1	
20053EW 015	20053EW	015	1	
20053EW 016	20053EW	016	2	
20053EW 017	20053EW	017	1	
20053EW 018	20053EW	018	2	TWIN
20053EW 019	20053EW	019	2	TWIN
20053EW 020	20053EW	020	1	
20053EW 021	20053EW	021	2	
20053EW 022	20053EW	022	2	
20053EW 023	20053EW	023	1	
20053EW 024	20053EW	024	1	
20053EW 025	20053EW	025	1	TWIN
20053EW 026	20053EW	026	1	

Haywards Heath

Plot	Number	Apt No.	No. Beds	
001	20040HH	001	1	
002	20040HH	002	1	
003	20040HH	003	1	
004	20040HH	004	1	
005	20040HH	005	2	TWIN
006	20040HH	006	1	
007	20040HH	007	2	TWIN
008	20040HH	008	1	TWIN
009	20040HH	009	2	
010	20040HH	010	2	
011	20040HH	011	2	TWIN
012	20040HH	012	1	
013	20040HH	013	1	
014	20040HH	014	1	TWIN
015	20040HH	015	1	
016	20040HH	016	2	
017	20040HH	017	1	
018	20040HH	018	1	TWIN
019	20040HH	019	1	
020	20040HH	020	1	TWIN
021	20040HH	021	1	TWIN
022	20040HH	022	1	
023	20040HH	023	2	TWIN
024	20040HH	024	2	TWIN
025	20040HH	025	2	
026	20040HH	026	1	
027	20040HH	027	1	
028	20040HH	028	1	
029	20040HH	029	1	TWIN
030	20040HH	030	2	TWIN
031	20040HH	031	1	
032	20040HH	032	1	
033	20040HH	033	1	
034	20040HH	034	1	
035	20040HH	035	1	
036	20040HH	036	1	
037	20040HH	037	2	TWIN
038	20040HH	038	2	TWIN
039	20040HH	039	2	
040	20040HH	040	2	
041	20040HH	041	2	TWIN
042	20040HH	042	2	
043	20040HH	043	1	

Leatherhead

Contract	Plot	Number	Apt No.	No. Beds	
20048LH	001	20048LH	001	2	
20048LH	002	20048LH	002	1	
20048LH	003	20048LH	003	2	
20048LH	004	20048LH	004	1	
20048LH	005	20048LH	005	2	
20048LH	006	20048LH	006	1	
20048LH	007	20048LH	007	1	
20048LH	008	20048LH	008	2	
20048LH	009	20048LH	009	2	TWIN
20048LH	010	20048LH	010	1	
20048LH	011	20048LH	011	1	
20048LH	012	20048LH	012	1	
20048LH	014	20048LH	014	1	
20048LH	015	20048LH	015	1	
20048LH	016	20048LH	016	2	
20048LH	017	20048LH	017	2	TWIN
20048LH	018	20048LH	018	1	
20048LH	019	20048LH	019	2	
20048LH	020	20048LH	020	1	
20048LH	021	20048LH	021	2	
20048LH	022	20048LH	022	1	
20048LH	023	20048LH	023	1	
20048LH	024	20048LH	024	2	
20048LH	025	20048LH	025	2	TWIN
20048LH	026	20048LH	026	2	
20048LH	027	20048LH	027	1	
20048LH	028	20048LH	028	1	
20048LH	029	20048LH	029	1	
20048LH	030	20048LH	030	1	
20048LH	031	20048LH	031	2	
20048LH	032	20048LH	032	2	TWIN
20048LH	033	20048LH	033	2	
20048LH	035	20048LH	035	1	
20048LH	036	20048LH	036	1	
20048LH	037	20048LH	037	1	
20048LH	038	20048LH	038	1	
20048LH	039	20048LH	039	2	TWIN

Maidstone

Contract	Plot	Number	Apt No.	No. Beds	
20050ms	001	20050ms	001	2	
20050ms	002	20050ms	002	2	TWIN
20050ms	003	20050ms	003	1	TWIN
20050ms	004	20050ms	004	1	
20050ms	005	20050ms	005	2	
20050ms	006	20050ms	006	1	
20050ms	007	20050ms	007	1	
20050ms	008	20050ms	008	2	TWIN
20050ms	010	20050ms	010	2	TWIN
20050ms	011	20050ms	011	1	
20050ms	012	20050ms	012	2	
20050ms	014	20050ms	014	2	TWIN
20050MS	015	20050MS	015	2	
20050MS	016	20050MS	016	1	
20050MS	017	20050MS	017	1	TWIN
20050MS	018	20050MS	018	1	
20050MS	019	20050MS	019	1	
20050MS	020	20050MS	020	1	TWIN
20050MS	021	20050MS	021	1	
20050MS	022	20050MS	022	2	
20050MS	023	20050MS	023	2	
20050MS	024	20050MS	024	1	
20050MS	025	20050MS	025	1	
20050MS	026	20050MS	026	2	
20050MS	027	20050MS	027	1	
20050MS	028	20050MS	028	2	
20050MS	029	20050MS	029	2	
20050MS	030	20050MS	030	2	
20050MS	031	20050MS	031	1	TWIN
20050MS	032	20050MS	032	1	
20050MS	033	20050MS	033	1	
20050MS	034	20050MS	034	1	TWIN
20050MS	035	20050MS	035	1	
20050MS	036	20050MS	036	1	
20050MS	037	20050MS	037	2	
20050MS	038	20050MS	038	2	TWIN
20050MS	039	20050MS	039	1	
20050MS	040	20050MS	040	1	
20050MS	041	20050MS	041	2	
20050MS	042	20050MS	042	1	
20050MS	043	20050MS	043	2	TWIN
20050MS	044	20050MS	044	2	TWIN
20050MS	045	20050MS	045	2	TWIN
20050MS	046	20050MS	046	1	
20050MS	047	20050MS	047	1	
20050MS	048	20050MS	048	1	TWIN
20050MS	049	20050MS	049	1	
20050MS	050	20050MS	050	1	
20050MS	051	20050MS	051	1	TWIN
20050MS	052	20050MS	052	2	
20050MS	053	20050MS	053	2	TWIN
20050MS	054	20050MS	054	1	

Sittingbourne

Contract	Plot	Number	Apt No.	No. Beds	
20061SB	001	20061SB	001	2	TWIN
20061SB	002	20061SB	002	2	TWIN
20061SB	003	20061SB	003	1	TWIN
20061SB	004	20061SB	004	1	
20061SB	005	20061SB	005	1	
20061SB	006	20061SB	006	2	
20061SB	007	20061SB	007	1	
20061SB	008	20061SB	008	1	
20061SB	009	20061SB	009	2	
20061SB	010	20061SB	010	1	TWIN
20061SB	011	20061SB	011	1	TWIN
20061SB	012	20061SB	012	2	TWIN
20061SB	012A	20061SB	012A	2	TWIN
20061SB	014	20061SB	014	1	
20061SB	015	20061SB	015	1	
20061SB	016	20061SB	016	1	
20061SB	017	20061SB	017	2	TWIN
20061SB	018	20061SB	018	1	
20061SB	019	20061SB	019	1	TWIN
20061SB	020	20061SB	020	2	
20061SB	021	20061SB	021	2	
20061SB	022	20061SB	022	1	
20061SB	023	20061SB	023	1	
20061SB	024	20061SB	024	1	
20061SB	025	20061SB	025	1	TWIN
20061SB	026	20061SB	026	2	TWIN
20061SB	027	20061SB	027	1	
20061SB	028	20061SB	028	1	
20061SB	029	20061SB	029	1	
20061SB	030	20061SB	030	1	TWIN
20061SB	031	20061SB	031	2	TWIN
20061SB	032	20061SB	032	1	
20061SB	033	20061SB	033	1	
20061SB	034	20061SB	034	2	TWIN
20061SB	035	20061SB	035	2	
20061SB	036	20061SB	036	1	
20061SB	037	20061SB	037	1	
20061SB	038	20061SB	038	1	
20061SB	039	20061SB	039	1	
20061SB	040	20061SB	040	2	TWIN
20061SB	041	20061SB	041	2	
20061SB	042	20061SB	042	1	
20061SB	043	20061SB	043	2	TWIN
20061SB	044	20061SB	044	2	TWIN
20061SB	045	20061SB	045	1	TWIN

Tonbridge

Contract	Plot	Number	Apt No.	No. Beds	
20057TB	001	20057TB	001	2	TWIN
20057TB	002	20057TB	002	1	TWIN
20057TB	003	20057TB	003	1	TWIN
20057TB	004	20057TB	004	1	
20057TB	005	20057TB	005	1	
20057TB	006	20057TB	006	2	TWIN
20057TB	007	20057TB	007	1	
20057TB	008	20057TB	008	2	
20057TB	009	20057TB	009	1	
20057TB	010	20057TB	010	1	
20057TB	011	20057TB	011	1	
20057TB	012	20057TB	012	1	
20057TB	014	20057TB	014	2	
20057TB	015	20057TB	015	1	TWIN
20057TB	016	20057TB	016	2	TWIN
20057TB	017	20057TB	017	1	
20057TB	018	20057TB	018	1	
20057TB	019	20057TB	019	1	
20057TB	020	20057TB	020	2	TWIN
20057TB	021	20057TB	021	2	TWIN
20057TB	022	20057TB	022	1	
20057TB	023	20057TB	023	1	
20057TB	024	20057TB	024	2	
20057TB	025	20057TB	025	2	
20057TB	026	20057TB	026	2	TWIN
20057TB	12A	20057TB	12A	2	
20057TB	B-1	20057TB	B-1	1	
20057TB	B-2	20057TB	B-2	1	
20057TB	B-3	20057TB	B-3	1	
20057TB	B-4	20057TB	B-4	1	
20057TB	B-5	20057TB	B-5	2	

Warlingham

Contract	Plot	Number	Apt No.	No. Beds	
20047WH	001	20047WH	001	2	TWIN
20047WH	002	20047WH	002	1	TWIN
20047WH	003	20047WH	003	2	
20047WH	004	20047WH	004	1	TWIN
20047WH	005	20047WH	005	1	TWIN
20047WH	006	20047WH	006	2	TWIN
20047WH	007	20047WH	007	2	TWIN
20047WH	008	20047WH	008	1	
20047WH	009	20047WH	009	1	
20047WH	010	20047WH	010	1	
20047WH	011	20047WH	011	1	TWIN
20047WH	012	20047WH	012	2	TWIN
20047WH	014	20047WH	014	2	
20047WH	015	20047WH	015	1	
20047WH	016	20047WH	016	1	
20047WH	017	20047WH	017	1	
20047WH	018	20047WH	018	1	
20047WH	019	20047WH	019	1	
20047WH	020	20047WH	020	1	
20047WH	021	20047WH	021	1	
20047WH	022	20047WH	022	1	
20047WH	023	20047WH	023	1	
20047WH	024	20047WH	024	2	TWIN
20047WH	025	20047WH	025	2	TWIN
20047WH	026	20047WH	026	2	
20047WH	027	20047WH	027	2	
20047WH	028	20047WH	028	2	
20047WH	029	20047WH	029	1	
20047WH	030	20047WH	030	1	TWIN
20047WH	031	20047WH	031	1	TWIN
20047WH	032	20047WH	032	1	
20047WH	033	20047WH	033	1	
20047WH	034	20047WH	034	1	
20047WH	035	20047WH	035	1	TWIN
20047WH	036	20047WH	036	2	
20047WH	037	20047WH	037	1	

Appendix F Rainwater harvesting system

Letisha Blackmore

From: Chris Yalden
Sent: 04 July 2022 09:46
To: Letisha Blackmore
Subject: FW: Water Neutrality - Southwater

From: Geoff Oakley <geoff.oakley@kingspan.com>
Sent: 27 June 2022 12:07
To: Chris Yalden <Chris.Yalden@awpexeter.com>
Subject: RE: Water Neutrality - Southwater

Hi Chris,

Thank you for the call and email. Based on our conversation Ive worked out you only need circa 550-600m2 to cover the required capacity system. Below are details of calculation and specification of system.

Roof Area: **550m2**

Drainage Coefficient: 0.8

Filter efficiency: 0.95

Annual Rainfall: 777mm

550 x 0.8 x 0.95 x 777 = 324,786 (litres or water received in a year)

324,786 x 0.0959 (35 days storage) = 31,143 (38,000 Litre Closest Next Tank Size)

1 x ENV1320KSW (38,000ltr) Below Ground Rain Water Harvesting Tank (Direct System)

- Ø 38,000 litre GRP underground rainwater tank complete with minimum **500mm invert supplied**
- Ø 200mm Pipework
- Ø Integral Leaf filter
- Ø Calmed Inlet
- Ø Display & Control Kit
- Ø Single or Twin (see price options) Pump System Multigo 40/08 1ph
- Ø Cable Length 50m
- Ø Pedestrian manhole cover(s)
- Ø 32mm Outlet Compression Fitting

Quantity	Description/Model	Price (per unit)
1	ENV1320KSW Single Pump	**£12,700**
1	ENV1320KSW Twin Pump	**£13,400**

Quantity	Item/Description	Price (per unit)
1	**Smart Commissioning** – Standard commissioning as scope of works, inc supplied and fitted (at point of commissioning) Kingspan Smartserv Pro GSM telemetry alarm for complete peace of mind. Smartserv alerts both Kingspan and designated contacts. Includes 3 years Kingspan monitoring free of charge.*	**£750**

*Kingspan monitoring is for alert only. Service/maintenance packages are available at separate cost on request.
*Pumped flow of 50 l/min @ 3.0 bar supplied for approval. All pipe & fittings to be rated 10 bar, MDPE pipe to be colour coded green & black to indicate rainwater

Current Lead time:	60 Working days per unit (subject to change)

Prices include delivery direct to site but exclude VAT, installation and offloading. Prices are valid for 14 days.

Geoff Oakley
Commercial Sales Manager GB & Ireland – Water

Kingspan Water & Energy Ltd.
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E: geoff.oakley@kingspan.com
www.kingspanwaterandenergy.com



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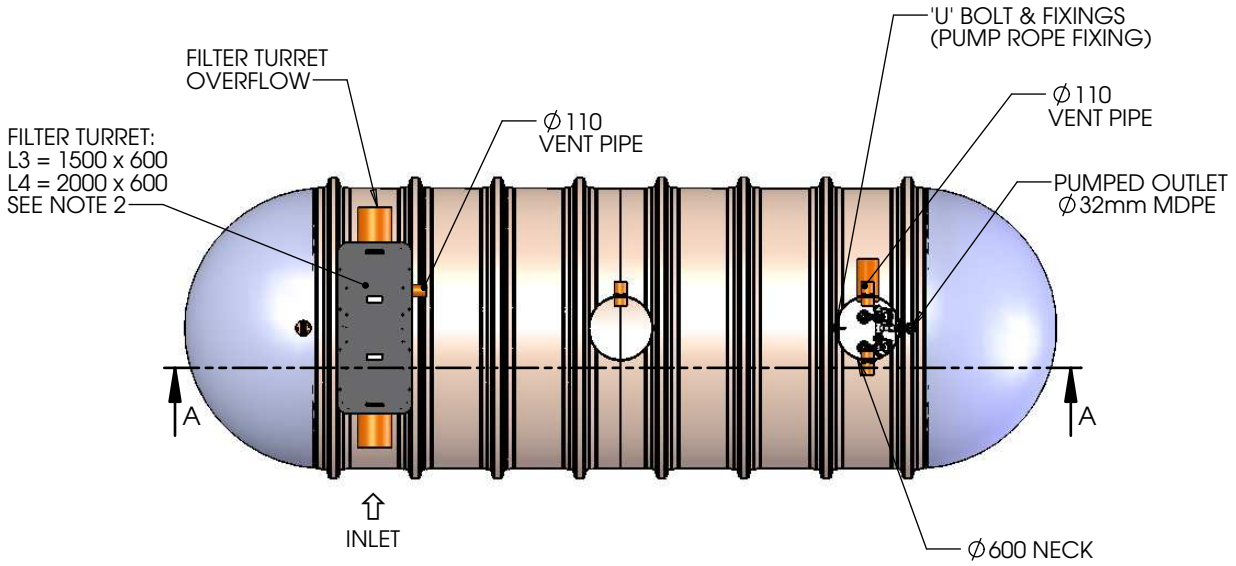
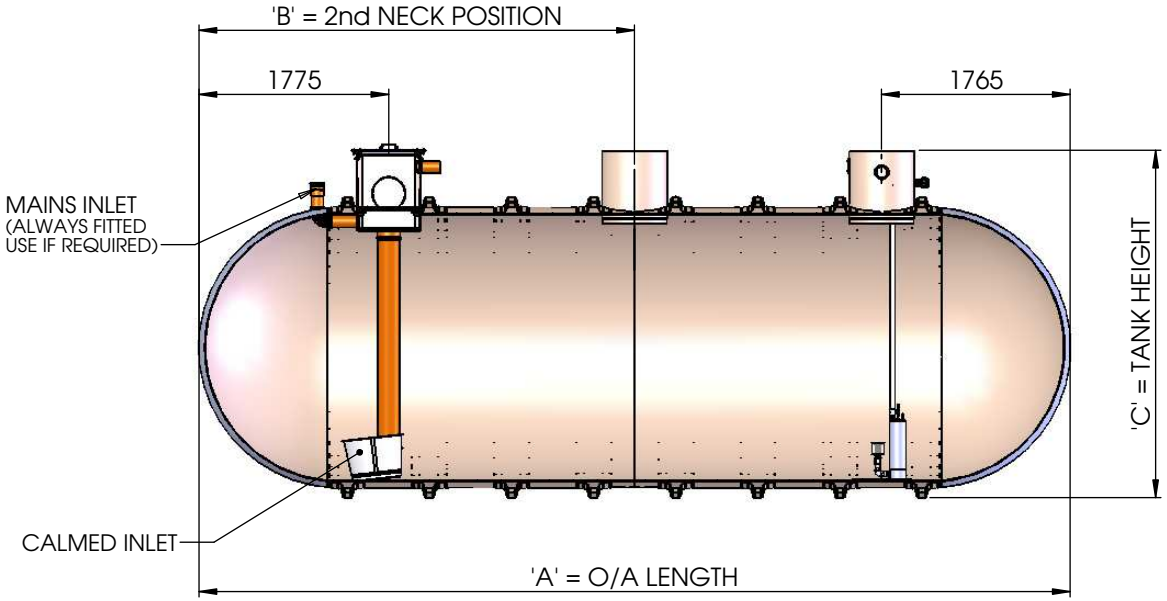
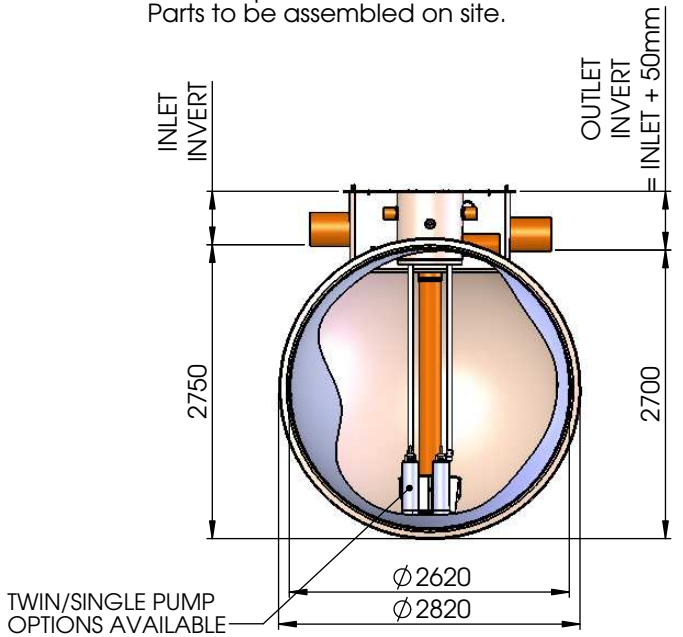


Dimension Table									
System	Dim 'A' (mm)	Dim 'B' (mm)	Height Dim 'C' (Invert Option)				Volume (L)	Approx kg (Empty)	Tank Ø (mm)
			Inlet Invert 500mm	Inlet Invert 1000mm	Inlet Invert 1500mm	Inlet Invert 2000mm			
ENV0625	4,315	-	3210	3710	4210	4710	18,000	960	2,820
ENV0765	5,075	-	3210	3710	4210	4710	22,000	1,080	2,820
ENV0900	5,840	-	3210	3710	4210	4710	26,000	1,300	2,820
ENV1040	6,605	-	3210	3710	4210	4710	30,000	1,480	2,820
ENV1320	8,150	4,075	3210	3710	4210	4710	38,000	1,860	2,820
ENV1460	8,920	3,310	3210	3710	4210	4710	42,000	2,050	2,820
ENV1735	10,455	4,075	3210	3710	4210	4710	50,000	2,420	2,820
ENV2050	11,995	4,850	3210	3710	4210	4710	59,000	2,940	2,820
ENV2325	13,530	4,850	3210	3710	4210	4710	67,000	3,210	2,820
ENV2745	15,885	5,615	3210	3710	4210	4710	79,000	3,770	2,820

Notes:-
1. For Inlet/Overflow pipe sizes see Article Structure.
2. Filter Options (*For details consult Technical Sales)
   L3 = Flow Rate *70ltrs/sec (Av. Roof Area 10000m²)
   L4 = Flow Rate *100ltrs/sec (Av. Roof Area 14000m²)
3. Rectangular filter turret (L3,L4) always fitted
   Dimension 'B' when alone indicates a single circular neck unit.
   Dimensions 'B' & 'C' together indicate a twin circular neck unit.
4. It is essential that this drawing is read in conjunction with GL0051P (supplied with unit) installation details. This drawing should be used for dimensional information only.
5. If unit requires neck extensions, consult Technical Sales. Parts to be assembled on site.



SECTION A-A



Filter Std. Pipe Dia's.
C=160mm **D**=200mm **F**=250mm **G**=315mm (See Article Structure)

Please check with Kingspan Environmental that this drawing is the latest issue

Issue	Date	Drawn by	Approved by	Description
01	30.01.12	P.T.C		INITIAL RELEASE - CC1025

Material : Various	Tolerance :
Finish :	Thickness : n/a
Weight : 1597.10 Kg Kgs	Surface Area :

Drawing : DS1162P

18000L To 79000L RWH Storage Tanks + Filter

All dimensions in mm

Scale: Not to scale

Y:\Engineering Projects\GENERAL PROJECTS\Commercial RWH\Drawings\DS1162P

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Appendix G BRE Room Datasheet

1 Bed Flat

2 Bed Flat.

breglobal

Job no:	
Date:	
Assessor name:	
Registration no:	Churchill standard apts types
Development name:	

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PRINTING: before printing please make sure that in "Page Setup" you have selected the page to be as "Landscape" and that the Scale has been set up to 70% (maximum)

WATER EFFICIENCY CALCULATOR FOR NEW DWELLINGS - (BASIC CALCULATOR)

	House Type:	Type 1		Type 2		Type 3		Type 4		Type 5		Type 6		Type 7		Type 8		Type 9		Type 10	
	Description:	flat with shower		flat shower and cloakroom		flat shower and en-suite															
Installation Type	Unit of measure	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day	Capacity/ flow rate	Litres/ person/ day
Is a dual or single flush WC specified?		Dual		Dual		Dual		Select option:		Select option:		Select option:		Select option:		Click to Select		Click to Select		Click to Select	
WC	Full flush volume	4.5	N/A	4.5	6.57	4.5	N/A		0.00		0.00		0.00		0.00		0.00		0.00		0.00
	Part flush volume	3	N/A	3	8.88	3	N/A		0.00		0.00		0.00		0.00		0.00		0.00		0.00
Taps (excluding kitchen and external taps)	Flow rate (litres / minute)	2	4.74	4	7.90	4	7.90		0.00		0.00		0.00		0.00		0.00		0.00		0.00
Are both a Bath & Shower Present?		Shower only		Shower only		Shower only		Select option:		Select option:		Select option:		Select option:		Select option:		Select option:		Select option:	
Bath	Capacity to overflow		N/A		N/A		N/A		0.00		0.00		0.00		0.00		0.00		0.00		0.00
Shower (Kelda Range)	Flow rate (litres / minute)	5	28.00	8	44.80	5	28.00		0.00		0.00		0.00		0.00		0.00		0.00		0.00
Kitchen sink taps	Flow rate (litres / minute)	5	12.56	5	12.56	5	12.56		0.00		0.00		0.00		0.00		0.00		0.00		0.00
Has a washing machine been specified?		Yes		Yes		Yes		Select option:		Select option:		Select option:		Select option:		Select option:		Select option:		Select option:	
Washing Machine	Litres / kg	7.12	14.95	7.12	14.95	7.12	14.95		0.00		0.00		0.00		0.00		0.00		0.00		0.00
Has a dishwasher been specified?		No		No		No		Select option:		Select option:		Select option:		Select option:		Select option:		Select option:		Select option:	
Dishwasher	Litres / place setting		4.50		4.50		4.50		0.00		0.00		0.00		0.00		0.00		0.00		0.00
Has a waste disposal unit been specified?		No	0.00	No	0.00	No	0.00	Select option:	0.00	Select option:	0.00	Select option:	0.00	Select option:	0.00	Select option:	0.00	Select option:	0.00	Select option:	0.00
Water Softener	Litres / person / day		0.00		0.00		0.00		0.00		0.00		0.00		0.00		0.00		0.00		0.00
	Calculated Use		64.75		100.16		67.91		0.0		0.0		0.0		0.0		0.0		0.0		0.0
	Normalisation factor		0.91		0.91		0.91		0.91		0.91		0.91		0.91		0.91		0.91		0.91
Code for Sustainable Homes	Total Consumption		58.92		91.15		61.80		0.0		0.0		0.0		0.0		0.0		0.0		0.0
	Mandatory level		Level 3/4		Level 3/4		Level 3/4		-		-		-		-		-		-		-
Building Regulations 17.K	External use		N/A		N/A		N/A		5.0		5.0		5.0		5.0		5.0		5.0		5.0
	Total Consumption		58.92		91.15		61.80		0.0		0.0		0.0		0.0		0.0		0.0		0.0
	17.K Compliance?		Yes		Yes		Yes		-		-		-		-		-		-		-

ECO RANGE

Accessories
Flow Regulators



Product Code	Colour	Use	Dimension	Limited To (lpm)	Fitted To
ECO TAP1	Pink	Flow Regulator	ø15mm	1	Tap Tail/Shower Inlet
ECO TAP2	Olive	Flow Regulator	ø15mm	2	Tap Tail/Shower Inlet
ECO TAP3	Brown	Flow Regulator	ø15mm	3	Tap Tail/Shower Inlet
ECO TAP4	Grey	Flow Regulator	ø15mm	4	Tap Tail/Shower Inlet
ECO TAP5	Yellow	Flow Regulator	ø15mm	5	Tap Tail/Shower Inlet
ECO TAP6	Black	Flow Regulator	ø15mm	6	Tap Tail/Shower Inlet
ECO TAP7	Green	Flow Regulator	ø15mm	7	Tap Tail/Shower Inlet
ECO BAS3.5	Blue	Aerator	M24	3.5	Tap Spout
ECO FBAS3.5	Blue	Aerator	M22 Female	3.5	Tap Spout
ECO BAS4.5	Pink	Aerator	M24	4.5	Tap Spout
ECO BAS6	Black	Aerator	M24	6	Tap Spout
ECO SPBAS 1.8	Lime Green	Spray Regulator	M24	1.8	Tap Spout
ECO SPBAS3.5	Dark Blue	Spray Regulator	M24	3.5	Tap Spout
ECO SHW 04	Grey	Flow Regulator	G 1/2”	4	Shower Outlet
ECO SHW 05	Yellow	Flow Regulator	G 1/2”	5	Shower Outlet
ECO SHW 06	Black	Flow Regulator	G 1/2”	6	Shower Outlet
ECO SHW 07	Green	Flow Regulator	G 1/2”	7	Shower Outlet
ECO SHW 08	White	Flow Regulator	G 1/2”	8	Shower Outlet
ECO SHW 10	Blue	Flow Regulator	G 1/2”	10	Shower Outlet
ECO SHW 14	Pink	Flow Regulator	G 1/2”	14	Shower Outlet

Features:

- **All flow limiters accurate by +/-10%**
- **Flow rates shown in litres per minute**
- **All relevant products, unless otherwise stated will work on a minimum pressure of 0.2bar**
- **For TMV2 approved products fitted on a combi boiler system, it is recommended that flow regulators are fitted inside both shower inlet connections**

Product Certifications:

Also available from the ECO Range is:

TECHNICAL DATA SHEET

TOP QUALITY 5 YEARS GUARANTEED

BRISTAN TAPS & SHOWERS

Bristan, Birch Coppice Business Park, Dordon, Tamworth, B78 1SG. Telephone: 0844 701 6274 Facsimile: 0844 701 6275. Web Site: www.bristan.com Email: enquire@bristan.com
The information contained on this page was correct at date of issue. Fitting Dimensions are provided as a guide only. Some variation may occur due to manufacturing tolerances. Bristan pursues a policy of continuing improvement in design and performance of its products and so reserves the right to change specifications without prior notice.



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