[redacted] [redacted]

Sent: 07 May 2025 03:30
To: Planning; ehl; Hannah.Darley; John.Griffiths
Subject: DC/25/0676 Noise Prevention Requirement - 37 East Street. RH12 1HR
Attachments: 1000014220.jpg

Categories: Comments Received

Your Ref: DC/25/0676

Dear Planning & Environmental Health,

DC/25/0676. Planning Application for 37 East Street, Horsham, RH12 1HR. Retention of existing restaurant and take away use with extraction flue on rear elevation. (Retrospective)

Further to my previous email regarding 37 East Street's application to retain a retrospective use for restaurant and take away use, I wish to raise and evidence the nuisance kitchen noise that comes from Fireaway Pizza and how it can be prevented.

Having examined the back of 37 East Street it is noticeable that it is very poorly insulated against noise. You will see from the images and videos I have attached that the back door is a poorly sealed single skin old timber door. Above that is a thin sheet of plywood where a window would have been, with a cut out to allow for the extractor flue to exit. The rear kitchen windows are single glazed which are often left open, and I would imagine that the walls are not insulated.

None of this is effective in preventing the transfer of noise. It is no wonder that from The Loft House / 4 Park Place and especially in the apartment's courtyard garden you can hear everything that is going on in the restaurant. There are loud nuisance noises from a blender, music, staff shouting, customers, electronic point of sale beeping, cooking and smoke alarms, clattering pots and pans etc, etc.

The current back door to 37 East Street, windows and insulation are not fit for purpose. They are totally ineffective at containing and suppressing the restaurant's operating noise. This noise is a nuisance to my property and others in the vicinity. It is particularly prevalent during the evenings when residents are most likely to be at home.

With the proposed restaurant and take away use in such close proximity to my residential apartment, it is ever more important that comprehensive noise prevention and insulating measures are imposed as mandatory conditions to any planning decision for 37 East Street.

To provide some form of safeguard, 37 East Street needs a more robust back door that will give good acoustic insulation, better insulating windows, and acoustic insulation to the back wall. Without such measures imposed to help safeguard against nuisance noise I have to **OBJECT** to their application.

I ask that Planning consult with Environmental Health and Local Authority Building Control to ensure that the necessary physical noise prevention measures are determined and imposed on any decision notice for 37 East Street.

Aside from the replacement of the back door to one that is more acoustically efficient, unless a person is entering or exiting that door, it needs to remain closed at at all times to withhold nuisance noise and smells.

[redacted]

[redacted]

[redacted]

Council officers are welcome to visit The Loft House / 4 Park Place to see the proximity of the restaurant and the impact it has.

Kind Regards

[redacted]
Freeholder of The Loft House / 4 Park Place

16 Meadvale
Horsham
West Sussex
RH12 1UL

[redacted]

