

From: Lee.Money
Sent: 24 February 2026 12:26
To: Jacques.Burrowes
Subject: RE: DC/26/0119 Freshwater Parade Bishopric EH response

Hi Jacques

Thanks for the consultation request.

The main concern with these installations is their use of a microphone and loud speakers as part of the calling facility. These have caused issues for some residents near these units in other local authorities. According to the submitted noise management plan the speakers are set to 65dB at 3m during the day but at night states that:

“Between the hours of 21:00 to 07:00 all Street Hub will be governed so that the volume cannot be increased to greater than 60% of the maximum volume.”

The noise management plan also comments that:

”We have found that reducing the Street Hub ’s maximum volume to 40% during relevant periods tends to resolve issues where they have been identified.”

Like most of central Horsham the dominant noise source is road traffic during the day. At night noise levels fall significantly and the ambient noise environment is much quieter.

A planning application has been submitted to convert the first floor retail premises to residential use and this will bring future occupiers much closer to the site of the BT Hub. I would recommend that this is made known to the applicant and that they reduce the maximum noise output from the loud speakers to 40% after 23:00 hours.

Regards

Lee

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