Summary of Premises	The Fox in is a family run public house serving food and drink 7 days a week between 12pm to 12am
Purpose of Noise management Plan	• Minimise impact on local residents/prevent public nuisance. • Identify noise sources and acceptable noise levels • Identify steps to manage and control noise • Define a program to monitor noise • Respond to complaints and unacceptable noise
Inventory of Noise Sources	• Rear and Front Garden which are used throughout the year – weather dependant. • Bin area at far end of car park. • Movement of Kegs, Barrels and Gas cylinders. • Marquee– can be used during licenced hours 7 days a week. • Two Sonus Play 5 speakers in Marquee • Live Music acts • People arriving and leaving from car parks onto Loxwood road and Guildford Road. • Delivery, waste disposal and collection
Noise Controls including noise limits (usually agreed with the Council)	• Front and rear Garden which are used throughout the year – weather dependant. Noise from music singing speech whether non or amplified taking place inside or outside the premises shall be controlled to ensure it is barely audible outside and inaudible adjacent premises during licensing hours. This will be done through suggestive signage and managed as necessary by the DPS. Kitchen closed at 9pm • Movement of Kegs, Barrels and Gas cylinders to only be done between hours of 7am to 11pm. • Marquee– can be used during licenced hours 7 days a week. However No live or amplified music shall be played within the marquee hereby permitted except between the hours of 10:00 and 21:00 • Live Music acts - The number of events involving live or amplified music in the marquee hereby permitted shall be restricted to 12 per calendar year with no more than 2 events in any month. • People arriving and leaving from car parks onto Loxwood road and Guildford Road. Suggestive signage within the pub to highlight this is a residential area requesting guests keep noise to a minimum when leaving the premises. • Delivery, waste disposal and collection - Bin area at far end of car park. Recycling bins not used post 11pm to reduce noise disturbance. No deliveries to be received before 7am or after 11pm.

	• Historic noise pollution complaints from neighbour specifically around events in the garden. Close working relationship with them to ensure noise is inaudible from inside their house. These will also be limited to 12 per calendar year with no more than 2 events in any month. • Keeping doors and windows shut where possible to reduce emission of sounds from within the building. • Garden tables to be closed from guests from 11pm to 7am. • Marquee is located on patio area at rear of the property. This has two Sonus Play 5 speakers orientated facing the ground and designed to emit background noise during licenced hours. • Noise limits at site boundary/noise sensitive properties to be agreed with Council • Area of "no mans land" created between pub garden and neighbour to help disperse traveling noise. Natural barriers being created using fast growing shrubs such as loral to help break traveling noise. • No impromptu parties to be held outside of licenced hours.
Noise Monitoring	• Decibel meter in use to monitor noise at points within the day to ensure noise limits are not hit. • Management book to be used to record readings at regular times i.e. 3pm, 6pm, 9pm,12pm. • This will be completed by the manager on duty and reviewed weekly by the DPS
Communication with the Public including a hot line to receive complaints	• Local residents this being the houses abutting to the Fox Inn, will be informed of upcoming events by the pub communicating directly with them. Parish/town councils will be informed about an event through regular updates on the Pubs social media platforms and website. • Info@foxinn.co.uk and contact number given to all local residents to receive/respond to complaints of noise during an event • All complaints/actions taken in response will be logged within the management book.
Action to be taken in the event of complaints or if noise limits are exceeded	• In first instance decibel readings will be taken to verify noise levels if possible. Should this show the noise is above the recommended limit then action will be taken to reduce the noise level immediately. • If the complaint is received post event, then reviews of regular noise readings in management book will be reviewed and action plan created should it be necessary. • All complaints will be responded to as quickly as possible but no longer than 24hours from the time it is received.

	• Immediate response if noise limits are exceeded.
Management command and communication structure	• Designate premises supervisor or the nominated manager on duty in his absence is responsible for overseeing the control of noise within the operating hours of the business and ensuring that the noise limits are set and not breached. • All entertainment, contractors, facility hirers, distributers etc will be made aware of the NMP and noise limits set/agreed against this.
Schedule of contact details including person with overall control for sound levels	Tristan Weaver – DPS Contact number Mob. 07783291800 Landline. 01403822386 Info@foxinn.co.uk
Follow up report/review	• Noise management plan to be reviewed weekly as part of the management book using all information stored in management log against working practices and examples to ensure no issues arise. This will also Include: logs completed at the time of any events and noise monitoring results • Make recommendations for further events/review of the NMP

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