



JMS PLANNING & DEVELOPMENT

SUPPORTING STATEMENT GREGGS PLEDGE

GREGGS PLC

PROPOSED GREGGS POD AT
TESCO STORES LTD
WICKHURST LANE
BROADBRIDGE HEATH
HORSHAM
RH12 3YU



Client: Greggs PLC
Proposal: Tesco Stores Ltd, Wickhurst Lane, Broadbridge Heath, Horsham, RH12 3YU
Date: June 2026

JMS Planning & Development Ltd

T: 07568 115450

E: tom@jmsplanning.com

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Appendix 1 - Greggs Pledge Report 2025



SECTION 1: INTRODUCTION

- 1.1 This Statement has been prepared by JMS Planning on behalf of Greggs PLC to support a planning application submitted to Horsham District Council Council (*“the Council”*) for the installation of a Greggs pod (Class E(a)) at Tesco Stores Ltd, Wickhurst Lane, Broadbridge Heath, Horsham, RH12 3YU.
- 1.2 This Statement has been prepared in support of the proposed Greggs unit and should be read alongside the other supporting documents to the planning application.
- 1.3 This Statement sets out an overview of Greggs as the UK’s leading retail bakery chain and one of the country’s leading retail brands and provides a background to Greggs as a company, its operations and matters relevant to Greggs’ trading operations.



SECTION 2: THE PROPOSED GREGGS UNIT

- 2.1 The submitted application seeks the installation of a Greggs pod at Tesco, Horsham.
- 2.2 The proposed Greggs retail bakery will offer the following baked and convenience goods including:-
- Bread;
 - Savoury pastries;
 - Cakes;
 - Sandwiches;
 - Soups;
 - Salads;
 - Pasta;
 - Snacks;
 - Hot wraps;
 - Confectionery;
 - Hot and cold drinks; and
 - Other ancillary items.
- 2.3 These items will be sold for consumption on or off the premises. The new store will comprise a back of house area and a service counter. This offer will enable visitors, workers and residents within the wider area to obtain sustenance without travelling in their cars.
- 2.4 The proposed Greggs unit will trade under a Class E(a) use. Greggs is not classed as a hot food takeaway use (sui generis).
- 2.5 The proposed Greggs unit will generate in the region of six full-time equivalent jobs. These jobs will be recruited locally. Accordingly, whilst it is considered that this proposal will meet an identified need in the wider area, the proposal will also contribute to the provision of local jobs. Further details of Greggs' employment policies are set out later within this Statement.
- 2.6 The proposed Greggs' bakery is considered to offer a beneficial service to local residents and visitors, providing an accessible, attractive and affordable bakery bringing lunching and '*food-to-go*' opportunities on site.



SECTION 3: GREGGS PLC

- 3.1 This Section sets out further details of the proposed occupier (Greggs PLC).
- 3.2 With over 2,000 shops, nine centres of excellence and some 20,000 employees who serve millions of customers each week, Greggs is the UK's leading bakery food-on-the-go retailer. The Company started over 80 years ago when a John Gregg started out with the goal to deliver, by bicycle, fresh eggs and yeast to families in Newcastle. 10 years later he opened Greggs of Gosforth on Gosforth High Street, which remains a Greggs to this day.
- 3.3 In 2021, Greggs created The Greggs Pledge to put a spotlight on sustainability areas where they felt they could drive the most meaningful change and deliver a measurable benefit, with the Chief Executive confirming 'it is a duty as a modern business to stand for more than just profit'.
- 3.4 Greggs has a proud reputation of giving back and since John Gregg founded the business in 1939, Greggs have always tried to do the right thing by their people, suppliers and communities. 'The Greggs Pledge' is the Company's annual sustainability report and sets out seven commitments they are doing to make the world a better place by the end of 2030.

Supporting communities to act

- 3.5 During 2025, Greggs opened seven new Outlet shops, including the first Outlet shop in the Southwest of Edinburgh, which is supported with a van service that makes daily deliveries from Greggs' many shops in the wider Edinburgh area.
- 3.6 This means Greggs now have 45 Outlet shops in areas of social deprivation across the UK, selling unsold food at a big discount.
- 3.7 Greggs believes that community-led action is the best way to tackle the challenges facing local areas throughout the UK. Established local charities have the knowledge and networks to really make a difference – often, all they need is a little financial help.
- 3.8 Greggs donates a percentage of the profits from Outlet shops to The Greggs Foundation's Community Action Fund, empowering local organisations to make a real difference in their communities. In 2025, Greggs donated almost £1.5 million to this fund, which made up 73% of The Greggs Foundation's awarded grants last year.
- 3.9 As Greggs' network of Outlet shops grows, so will Greggs' ability to help more community groups. By the end of 2026, Greggs aim to be awarding grants to



100 different community organisations across the country. By the end of 2030, Greggs want to be supporting 150 organisations each year.

Helping people make healthier choices

- 3.10 Since 2021, every year at least 30% of the items on Greggs' shelves have been a healthier choice. A healthier choice is defined as being under 400 calories and having no red traffic lights.
- 3.11 Greggs' product development pipeline continues to add tempting new items to the menu and in 2025, over 40% of all the new products that were added were a healthier choice.
- 3.12 Greggs continues to work towards improving the nutrient profile score of their range through introducing new products and identifying opportunities for reformulation to improve nutrition content of products.
- 3.13 As well as reformulating products, Greggs also continue to find ways to empower customers to make informed choices. This includes clear messages on pack and putting nutritional labelling at the point of sale. In March 2025, Greggs were very proud when the charity ShareAction identified them as showing 'leading practice in the disclosure of healthiness information' in the out of home sector.
- 3.14 In 2026, Greggs are improving the way they communicate which of their products are high in protein, by adding the grammage of protein to products that are high in protein and meet Greggs' protein policy, including the Omelette Breakfast Roll and Roast Chicken Salad Sandwich.
- 3.15 Looking ahead, Greggs are working with NESTA to improve how they internally track the positive impact that they are having on the nation's diet.
- 3.16 Greggs has started to track sales weighted average nutrient profile model (NPM) score for their range and want to set themselves a target to reduce this in the future.
- 3.17 Greggs' commitment for 2026 is therefore to measure the improvement in sales weighted average NPM score from 2021 to 2025, to work in partnership with NESTA to assess Greggs' health strategy and measure the right metrics.
- 3.18 Greggs will also be working with NESTA on ways to improve NPM score and will set themselves a sales weighted average target to work towards achieving by the end of 2030.



Putting an end to food waste

- 3.19 Greggs is obsessed with freshness and that is key to its business model, but it is a challenge too, making sure there is enough for everyone but avoiding waste at the end of the day. Greggs has focused on reducing waste in production and in the shops and also putting waste to good use.
- 3.20 Greggs use advanced ordering systems to forecast daily sales and manage stock efficiently, baking fresh batches throughout the day to minimise waste. When they prepare more products than they can sell, they want that food to go to people who need it.
- 3.21 This is why Greggs also send surplus and unsold food to their Outlet shops to be sold at a big discount in areas of social deprivation. Customers usually pay around half the price they would pay in a standard Greggs shop. Since the start of 2021, Greggs have opened 32 new Outlet shops, taking the total to 45.
- 3.22 As recently as 2020, they were redistributing just 18.2% of unsold food meaning that 82% was backhauled to production sites and sent to be composted by anaerobic digestion. Greggs are proud of the work they have completed over the last five years to redistribute surplus food: by the end of 2025, they were managing to save 45% of Greggs' unsold food by selling it at a discount via Magic Bags, one of their Outlet shops, the Too Good To Go app or donating it to charity.
- 3.23 Throughout 2025, Greggs continued to build on their partnership with Too Good To Go, using the app in around 1,450 shops to ensure unsold food is redistributed when it cannot be directed to a charity partner or a Greggs Outlet. In August, Greggs introduced 'Grab Bags' on the app, a new way to include products that previously were not available in their bundles, such as soup, chicken goujons and potato wedges. This helped make a significant impact and, by the end of the year, Greggs had redistributed 81,000 Grab Bags, preventing nearly 49 tonnes of food from going to waste.
- 3.24 Greggs have committed to introduce a 'Fighting Food Waste' performance metric by the end of 2026 into their operational KPIs. By the end of 2030, they will continue to open Greggs Outlets in line with their plan, building on their strong track record of redistributing unsold food and commit to increasing this to at least 50%.

Achieving Net Zero

- 3.25 Greggs' long-term aim is to reach net zero by 2040. Greggs' near-term science-based emissions reduction targets have been approved by the Science Based Targets initiative (SBTi):



- 3.26 To reduce absolute Scope 1 and 2 greenhouse gas emissions by 46.2% by 2030 from a 2019 base year; and
- 3.27 To reduce absolute Scope 3 greenhouse gas emissions from purchased goods and services by 46.2% within the same timeframe.
- 3.28 Since 2019, Greggs have cut absolute Scope 1 and 2 emissions by 18%. Greggs still have a way to go to meet the target of a 46.2% absolute reduction in emissions by 2030, but bold action is being taken to close that gap over the next five years, even as the estate grows.
- 3.29 Greggs now use 97% renewable electricity (Scope 2). Greggs has some shops where they are not responsible for purchasing the electricity and, in those situations, encourage landlords to switch to renewable electricity. In 2023, just 30% of the gas (Scope 1) Greggs purchased was from a renewable source but, by the end of 2025, that figure had increased to 47%.
- 3.30 Like many food businesses, most of Greggs' carbon footprint comes from the ingredients and packaging that is bought from suppliers. In fact, Greggs estimate that over 95% of Greggs' impact is Scope 3 emissions.
- 3.31 That's why Greggs have engaged with the suppliers of Greggs' most carbon-intensive ingredients – namely meat, dairy, cereals and coffee – and those associated with deforestation – such as palm oil, and paper and card packaging.
- 3.32 Greggs has asked these suppliers to commit publicly to net zero (no later than 2050) and to measure and report their Scope 1, 2 and 3 emissions – the foundation for credible reductions.
- 3.33 Greggs convene Supplier Climate Working Groups and engagement days to share best practice on carbon management and regenerative agriculture, and track the proportion of Greggs' Scope 3 emissions covered by suppliers meeting these expectations.
- 3.34 By the end of 2026 Greggs will reduce Scope 2 emissions as per Greggs' net zero trajectory.
- 3.35 By the end of 2030 Greggs will be net zero for Greggs' Scope 2 emissions whilst maintaining Greggs' trajectory for all three Scopes by 2040.

Embracing diversity

- 3.36 Since the launch of The Greggs Pledge in 2021, Greggs have taken steps to build a workplace where everyone feels welcome, valued and is able to thrive.



- 3.37 Greggs' commitment to embracing diversity has grown from building strong foundations focused on data capture, into taking more positive action, strengthening governance, and committing to increasingly representative development pathways.
- 3.38 Greggs achieved the National Equality Standard (NES) in 2022, demonstrating adherence to one of the UK's most rigorous benchmarks for diversity and inclusion. This consistent and sustained commitment led to Greggs being reaccredited in 2025.
- 3.39 During 2026, Greggs will develop its first Inclusion Index, establishing a consistent way to understand colleagues' experiences of inclusion across the business. This measure will help Greggs to track progress and ensure that Greggs' actions are helping to provide a great colleague experience.
- 3.40 Greggs' three colleague networks aspire to raise awareness, share knowledge and experiences, create new opportunities and support development so that everyone can reach their potential. These networks also help to address concerns, make sure that Greggs' policies are fair and equal and show all Greggs' colleagues that being your true authentic self at work is not only welcomed but encouraged.
- 3.41 Greggs' three colleague networks are as follows:
- Pride
 - o A safe space for members of the LGBTQ+ community to discuss inequalities or barriers and to collaborate to make sure Greggs remains a great place to work, no matter your gender identity or sexual orientation.
 - Reach
 - o Greggs' ethnicity group exists to work together to share knowledge and experiences on race, ethnicity and cultural heritage to raise awareness, create new opportunities and support development so everyone can reach their potential.
 - Enable
 - o Greggs' disability network exists to make sure that Greggs is an inclusive workplace for colleagues living (directly or indirectly) with disabilities, mental or physical illness, neurodiversity and/or caring responsibilities.
- 3.42 Greggs have published their gender pay gap data annually since 2018 and in 2023 they reported their ethnicity pay gap for the first time, a significant step in improving visibility and accountability. In 2026, Greggs will begin voluntarily reporting their disability pay gap as part of Greggs' Pay Gap Report.



- 3.43 Greggs created the Women's Development Network in 2018 to develop high-potential women across the business. In 2025, Greggs had 38 women from Greggs' graded management population taking part in the network.
- 3.44 By the end of 2026 Greggs will have reported their 2025 disability pay gap, as part of Greggs' Pay Gap Report, ahead of legislation.
- 3.45 By the end of 2030, through Greggs' inclusive talent attraction, recruitment and development approach, they will build a diverse talent pipeline and increase diversity across Greggs' leadership populations.

Protecting animal welfare

- 3.46 Greggs is a top four company in the Business Benchmark on Farm Animal Welfare.
- 3.47 Greggs were placed in Tier 3 in 2023 and progressed to Tier 2 in 2024, where they remain. This means that Greggs kept their place as one of the global highest-ranked companies. Currently, no companies have made it into Tier 1.
- 3.48 Animal welfare is a priority for Greggs, and it wishes to do the right thing by ethically sourcing which is consistent with their values and nothing less than you would expect from them.
- 3.49 By the end of 2026 Greggs will maintain a Tier 2 rating as evidenced in the next Business Benchmark for Farm Animal Welfare report
- 3.50 By the end of 2030 Greggs will continue to improve their animal welfare practices to ensure they remain in a leadership position amongst peers.

Sustainable procurement

- 3.51 In December 2025, Greggs published the first Responsible Procurement Report, setting out the work which has been done to embed responsible sourcing into Greggs' business practices in four key areas: labour and human rights, ethical sourcing, the environment and farm animal welfare.
- 3.52 The report lays the foundation for Greggs' next five-year plan to drive even greater impact across their supply chain by the end of 2030. It will be published annually and will include a review of performance against Greggs' internal responsible procurement objectives. This will allow Greggs to track and share progress, identify areas for improvement and demonstrate accountability to all stakeholders.
- 3.53 EcoVadis is a globally trusted platform that benchmarks companies across key procurement themes. Greggs began working with EcoVadis in 2023 and, in



2025, completed their sustainability assessment for the first time. This third-party verification of Greggs' ESG performance helps to build trust with customers, investors and partners. Greggs were proud to receive a Bronze rating, placing Greggs in the top 35% of assessed companies – proof of Greggs' commitment to being a better business by using purchasing power responsibly.

- 3.54 Greggs use a range of approaches to assess the sustainability performance of its suppliers. Where available, this is supported by data from EcoVadis and Sedex. These partnerships give Greggs greater visibility of supplier performance and help them to make informed, responsible decisions about who they buy from, as well as identifying where Greggs can work with suppliers to support improvement.
- 3.55 By the end of 2026 Greggs has committed to improving their Sustainable Procurement EcoVadis score by 5%.
- 3.56 By the end of 2030 Greggs will advance their sustainable procurement approach by improving their EcoVadis score by 25%.

Breakfast Clubs

- 3.57 Over the past 25 years, The Greggs Foundation has supported Breakfast Clubs in 1,000 UK schools in deprived areas where food insecurity is a daily challenge for many families. Offering children a free, nutritious breakfast every school day not only stops them going hungry but also encourages them to get to school on time and settle in before lessons begin.
- 3.58 In April 2026, the UK Government began the roll out of its breakfast club programme to English primary schools. As Greggs' schools transition to this free breakfast in the years ahead, Greggs will continue to support Greggs' network of schools and Greggs' financial support will be used to help school children in other ways
- 3.59 In 2025, The Greggs Foundation launched a new programme – Feeding Brighter Futures – which supports schools by funding equal access to opportunities during breakfast and after school clubs, holiday clubs and during school trips.
- 3.60 The Greggs Foundation works with schools to focus support where children will see the greatest impact from a Feeding Brighter Futures grant. Nurturing potential should never be limited by a cost barrier. Some schools may use the grant to fund school trips; others might run camps in the school holidays, and some will use it to fund after-school clubs to provide sports coaching, play, skills or wraparound care for working families. Whatever out of-classroom experiences they choose to offer, it will be available to all children – whatever their circumstances – to ensure no child is left behind.



- 3.61 Greggs do not know the timeline for all schools to switch to the free Government breakfast provision, so, for now, Greggs are not including a new Feeding Brighter Futures commitment in the next iteration of The Greggs Pledge.
- 3.62 However, supporting schools remains core to Greggs' wider Doing Good agenda and The Greggs Foundation will continue to move schools on to its new programme. The Greggs Pledge focus this year shifts to The Greggs Foundation's Community Action Fund. Through this, by the end of 2030, Greggs aim to support at least 150 local organisations that are working hard to strengthen their communities, starting with a target of 100 by the end of 2026.



SECTION 4: CONCLUSIONS

- 4.1 This Statement has been prepared by JMS Planning on behalf of Greggs PLC to support a planning application submitted to Southwark Council for installation of a Greggs pod (Class E(a)) at Tesco Stores Ltd, Wickhurst Lane, Broadbridge Heath, Horsham, RH12 3YU.
- 4.2 This Statement has been prepared in support of the proposed Greggs unit and should be read alongside the other supporting documents to the relevant planning application.
- 4.3 This Statement sets out an overview of Greggs as the UK's leading retail bakery chain and one of the country's leading retail brands and provides a background to Greggs as a company, its operations and matters relevant to Greggs' trading operations.