

From: National Bat Helpline <enquiries@bats.org.uk>
Sent: 18 June 2026 11:27:56 UTC+01:00
To: "Planning" <planning@horsham.gov.uk>
Subject: Automatic reply: Planning Application Consultation - EIA/26/0005
Categories: Consultations

Thank you for contacting the National Bat Helpline!

We have compiled our [most frequently requested advice online](#) and have provided some helpful links below. As a very small and busy team, **we will only respond to questions that are not already answered on our website**, so please do have a look at the hub or resources we have provided. For all other enquiries, we will respond according to priority and **in line with our target response times**. You should expect to wait up to two weeks for a response to non-urgent enquiries.

Found a bat in need of rescue, or need to report a bat crime:

Please call us as a matter of urgency on 0345 1300 228 so we can advise you. If it is outside of our [opening hours](#), or you cannot be connected, please visit our website without delay for advice on what to do:

- Found a bat: <https://www.bats.org.uk/advice/help-ive-found-a-bat>
- If you are a vet or wildlife hospital who have had a bat brought in: <https://www.bats.org.uk/advice/a-bat-has-been-brought-to-our-veterinary-surgery>
- Bat crime: <https://www.bats.org.uk/advice/bats-and-the-law/reporting-bat-crimes>

If you have been bitten or scratched by a bat, please seek medical advice as soon as possible and read the information on this government web page:

<https://www.gov.uk/government/publications/rabies-risks-from-bat-bites/information-for-individuals-who-have-been-bitten-by-a-bat>

Found a dead bat:

We support [passive testing of dead bats by the Animal and Plant Health Agency \(APHA\)](#) so we'd encourage you to store the dead bat until we can return your email with further instructions.

Please see our website for advice on how to store dead bats:

<https://www.bats.org.uk/advice/found-a-dead-bat>. No need to submit a dead bat pack request online, we have received your email and will reply shortly.

Questions or concerns about bats roosting at your property:

[Click here for the hub of information](#) we have for you online. Most issues and concerns can be easily resolved, so please do try our online advice first. If you think you might be eligible for advice regarding planned works at a dwelling in England, please complete and submit a [visit request form](#). All roost related advice regarding properties in Scotland, Wales and Northern Ireland is available [online](#).

Concerns regarding local developments, lighting, events, or planning applications:

Unfortunately, we do not have the resources to get involved in individual cases and therefore will **not** respond to these enquiries by email or over the phone. However, we have compiled comprehensive guidance to assist you in taking the appropriate action to protect bats. Please visit <https://www.bats.org.uk/advice/im-concerned-about-bats/development-concerns> to download the planning and development advice pack.

Report a bat sighting, learn more about bats and how you can get involved:

We have plenty of information on our website to get you started! Please visit <https://www.bats.org.uk/about-bats>

Help with your bat event:

Thank you for helping bats! As a small charity we are often unable to join you at community events, however your [Local Bat Group](#) may be able to help. You may also find our [education and outreach](#) resources helpful!

Thank you from the Helpline team

Loving bats is our calling. If it's yours, [check out our line of Helpline t-shirts](#) or [click here to support our work](#).