

From: Planning@horsham.gov.uk
Sent: 14 April 2026 20:09
To: Planning
Subject: Comments for Planning Application DC/25/1652
Categories: Comments Received

Comments summary

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 14/04/2026 8:09 PM.

Application Summary

Address:	3-5 West Street Storrington West Sussex RH20 4DY
Proposal:	Shopfront alterations and retention of extraction duct (Retrospective).
Case Officer:	Meg Bayliss

[Click for further information](#)

Customer Details

Address:	1 Church Street, Storrington Pulborough
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Comments Details

Commenter Type:	Neighbour
Stance:	Customer objects to the Planning Application
Reasons for comment:	- Design - Highway Access and Parking - Loss of General Amenity - Other - Privacy Light and Noise
Comments:	Based on my experience of the owner of Flame Grill he does not care about the impact of his shops on the general amenity of the West Street/Church Road area. Since the start of Flame Grill last year he has caused problems for me and my family with the following; Disrupting our water supply on multiple occasions whilst refurbishing the shop despite me speaking to him on several occasions Continued commercial building works at weekends and evenings for several months last year which is not allowed (I have submitted videos of this on Bank Holiday Monday at 12.53pm) Illegal doubling of existing ventilation unit (now been in place since June 2025) with excessive noise from extractor (I have enclosed mp4 file to council which shows the ventilation stack late evening on Bank Holiday Friday) Dangerous and continued illegal parking on road and pavement throughout the day and

evening (previous photos provided)

Discarded food waste and rubbish found in and around the area at night and in mornings
(previous emails to Council)

There has been a lack of consultation or engagement from the owner with Horsham Council about an effective solution to reduce the impact of the double sized ventilation pipe (compared to Trawlers Fish and Chip shop. There is no discussion with Horsham Council and it's residents on what is legal allowed and appropriate for this area.

My fear is that he is just undertaking lip service to the planning process and submitting what he believes will get him over the line so that he can continue to trade and build his business, maybe waiting another 9 months before addressing the potential issues from the new proposed unit and also the suitability of the new ventilation pipe now that the applicant is proposing opening a similar sized Storrington Fried Chicken shop next door.

In the last month he has part removed the double sized stack which was pushing odour back down to ground level however this is now noisier than before.

Resetting of the process and validation or rejection of ventilation system based on plans for additional Chicken shop

I note that since Friday 10th April 2026 when I sent my first email a second notice has been put up underneath the Illuminated sign planning permission, so has been up for just 3 days. As you will see from the time stamp on this application as the 9th April this has not given due notice for the planning permission and so I would like to request a rerunning of the process so that local residents are aware of the proposals for the High Street and can comment.

In order to assist residents we need to highlight the following subject areas and objections when submitting online. I have highlighted the most likely issues from Flame Grill below to assist on focus of responses:

- a) Design - existing system is poorly designed but has been operating with impunity for last 10 months
- b) Highway Access and Parking - the double parking on road and pavement in West Street and Church Street (as sent in numerous photos) is dangerous and the customers sat in their cars waiting for kebabs/burgers etc with their combustion engines running is having an even worse impact on air quality which is already poor.
- c) Loss of General Amenity - the constant noise and pollution from Flame grill from 11am till 11pm is substantial, the existing double sized ventilation unit and fan is bad and limits the amount of time we can spend in the garden in evenings and weekends. It sounds like a tropical airport with hundreds air conditioning units running externally throughout the day and then when busy it starts pulsing making being outside intolerable.
- d) Other
- e) Overdevelopment
- f) Privacy, Light and Noise - the noise is oppressive and I invite any of the Planning Committee to visit the area early evening to appreciate the impact (as is today without additional cooking of chicken or increased business planned for the future from Flame Grill. Lets be clear, having a fish and chip shop with two gentle frying sessions is one thing. The odour of burnt flesh from the charcoal grill, doner meat and burgers all day is too much never mind the addition of a second Storrington Fried chicken through the same extraction fan. The noise and odour will be horrendous.
- g) Trees and Landscaping - n/a

In summary

There needs to be two reviews, firstly a proper assessment of what is currently being generated from the Flame Grill now and with the new additions planned for the second deep fried chicken shop which will use the same ventilation unit. In my view this needs to be in line with what was in place previously due to the adverse impact of increased fast food production in this protected area.

I hope all aspects of these proposed changes are considered and the lack of public notices addressed so that other residents can submit their objections especially the elderly residents housing estate behind the White Horse that are also impacted and have submitted complaints previously.

Many thanks for your time.


Church Street resident

Kind regards

Telephone:

Email: planning@horsham.gov.uk



**Horsham
District
Council**



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