

PLANNING STATEMENT

Variation of Condition 4 of planning permission reference
DC/15/0935 to allow for extended operating hours

at

Unit 1
Thornhill Court
Billingshurst Road
Coolham

On Behalf of
Mr D Keegan

Prepared by
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February 2026

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1 INTRODUCTION

- 1.1 This report is submitted in support of an application to vary Condition 4 attached to planning permission reference DC/15/0935. The permission relates to change of use of Unit 1 from B1 and B8 to B1, B2 and B8. Condition 4 restricts the use of the unit outside of the following times:

08:00 hours and 18:00 hours (Monday to Friday)

08:00 hours and 13:00 hours (Saturday)

No working on a Sunday or Bank and Public Holidays

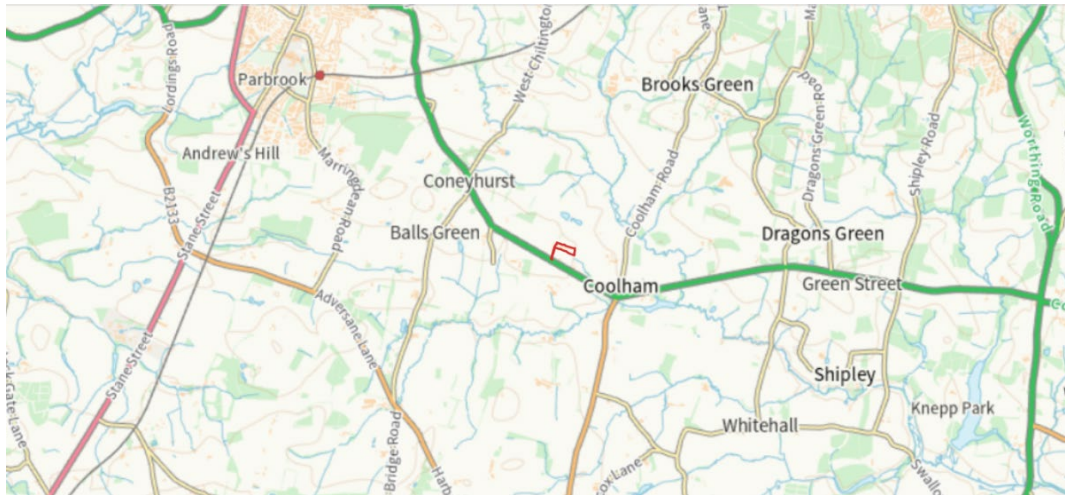
- 1.2 The purpose of the variation of condition application to extend the hours is to ensure that the commercial property is rentable and meets the working requirements of modern-day businesses.
- 1.3 This Planning Statement sets out the relevant background to assist Horsham District Council in its determination of the planning application. The Statement includes a description of the site and its surroundings, relevant planning history, details of the proposed development, a summary of the planning policy context, and an appraisal of the scheme against all relevant planning considerations.

2 SITE AND CONTEXT

2.1 Site Description

- 2.1.1 The application site is located directly off Billingshurst Road, Coolham (A272) within the parish of Shipley.

Figure 2.1 – Site Plan



- 2.1.2 The site extends to approximately 1.28 hectares and historically formed part of a poultry farm. In 2001 the redundant agricultural buildings commenced a change of use to mixed commercial over the years to the present day.
- 2.1.3 The wider application site comprises three buildings split into 15 units, all of which have a range of permitted commercial uses. A further unit has recently been granted permission and is yet to be constructed.

Figure 2.2 – Site Plan



2.1.4 The unit subject to this application is Unit 1 which has a combined footprint of 747.9 sqm and which was erected in May 2007 via planning permission DC/07/1220 and has a permitted B1, B2 and B8 use which was subsequently granted via planning permission DC/15/0935 via variation of condition application.

2.1.5 Unit 1 has been sectioned into separate units namely Unit 1a, 1b and 1c and has the conditioned operating hours as follows:

Monday to Friday 8am to 6pm

Saturday 8am to 1pm

No Sundays or Bank Holiday

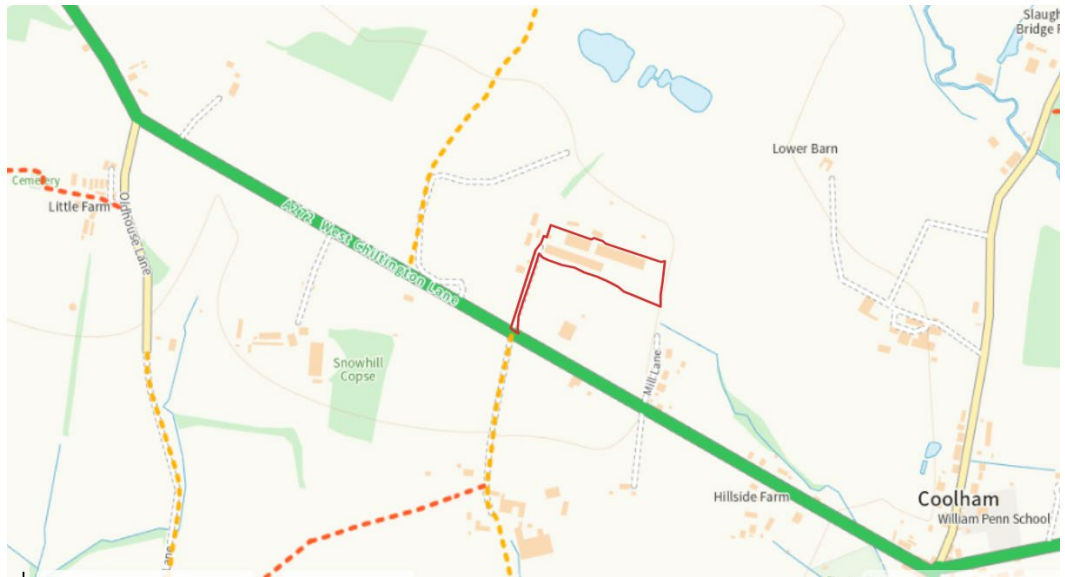
2.1.6 Units 1a and 1b are currently occupied, while Unit 1c has been vacant for an extended period. Despite being actively marketed for commercial lease by both Crickmay Chartered Surveyors and Henry Adams as joint agents, it has remained unlet to date. A letter outlining the marketing strategy is attached to this application within Appendix D.

2.2 Access and Rights of Way

2.2.1 The site has direct access onto Billingshurst Road (A272) and which has always historically been used to serve the commercial units since 2001.

2.2.2 There are no public rights of way that are within the application site.

Figure 2.3 – Public Rights of Way



2.3 Surrounding Area

2.3.1 To the east, the site adjoins open countryside, beyond which a small number of residential properties are situated along Mill Lane, approximately 100 metres away. To the south lies a separate commercial building with permitted Class E light industrial use, which is not in the applicant's ownership. To the west, there are three residential properties that share the existing access with Thornhill Court.

2.4 Environmental Designations

2.4.1 The site is located in Flood Zone 1 and is therefore not at risk of flooding and is not affected by any other environmental designations.

3 PROPOSED VARIATION OF CONDITION

3.1 Background

3.1.1 A pre application enquiry was submitted to Horsham District Council via reference PE/25/0019 and which this planning application now follows and seeks to apply to vary the permitted operating hours to Unit 1a, 1b and 1c at Thornhill Court.

3.1.2 Thornhill Court as mentioned previously has a number of permitted commercial units that are rented out to local businesses since 2001 and have a range of B1, B2 and B8 uses.

3.1.3 Unit 1 is split into three separate commercial units which are permitted for B1, B2 and B8 use.

3.1.4 Condition 4 of planning application DC/15/0935 conditions the operating hours across Units 1a, 1b and 1c to:

Monday to Friday 8am to 6pm

Saturday 8am to 1pm

No Sundays or Bank Holiday.

3.1.5 Units 1a and 1b are currently tenanted however Unit 1c has been vacant for a considerable amount of time despite being actively marketed.

3.1.6 Crickmay Chartered Surveyors and Henry Adams, who have been actively marketing vacant units at Thornhill Court for several years, have advised that the existing restrictions on operating hours are significantly constraining the marketability and viability of the site. Despite sustained marketing efforts and multiple availability periods since late 2023, interest in the units has been extremely limited, with no offers received. Feedback from prospective occupiers consistently identified the restricted hours as a fundamental concern, preventing businesses from operating in line with modern commercial requirements. Potential tenants from a wide range of sectors have indicated a clear need for greater flexibility, including evening and weekend operation, to meet customer expectations and ensure commercial viability. The current limitations are therefore considered a substantial barrier to occupation, and an extension of operating hours is necessary

to improve tenant demand, support economic use of the site, and secure the long-term sustainability of the units.

3.1.7 This application is therefore seeking to extend the operating hours across Unit 1 to provide greater flexibility to existing and prospective tenants and to ensure the long-term viability of Thornhill Court and to also provide a comparable offering to other commercial units across the Horsham District.

3.1.8 The applicant is therefore wishing to vary the operating hours and as per the pre application enquiry to the following:

Monday to Friday 8am to 9pm

Saturdays 8am to 5pm

Sundays 10am to 1pm

3.1.9 Following the pre application submission, Horsham District Council advised that any variation of condition to extend operating hours would require separate applications for each relevant condition, together with clarification as to whether the proposed hours would apply to specific vacant units or across the entire site. The Council noted that the existing restrictions were imposed to safeguard the amenity of nearby residential properties but acknowledged that there may be potential to allow extended operating hours, particularly where activities are confined within the buildings and do not give rise to significant external noise or the use of machinery. In support of any future application, the Council recommended the submission of an Acoustic Assessment to establish baseline noise levels, including during evenings and weekends, and to identify any appropriate mitigation measures.

3.1.10 A detailed and robust Noise Assessment has been undertaken by Noise Solutions Ltd in accordance with the National Planning Policy Framework (NPPF), the Noise Policy Statement for England (NPSE), Planning Practice Guidance (PPG – Noise), Horsham District Council's adopted Planning Noise Advice Document: Sussex, and BS 4142:2014 + A1:2019. The assessment included baseline environmental noise monitoring, attended surveys of existing activities and deliveries, and worst-case predictive modelling to ensure a conservative and comprehensive evaluation.

- 3.1.11 The assessment demonstrates that, during the proposed extended operating hours, noise from all assessed units would not exceed the lowest representative background sound levels at the nearest noise-sensitive receptors. In BS 4142 terms, this indicates a low likelihood of adverse impact, with predicted effects falling between NOEL and LOAEL, and in many cases remaining entirely unobservable. Even under pessimistic cumulative scenarios, rating levels are shown to be no higher than background sound levels, consistent with Horsham District Council's adopted noise criteria.
- 3.1.12 The proposal therefore fully accords with the aims of the NPPF to support sustainable economic growth, make effective use of existing developed land, and avoid significant adverse impacts on health and quality of life. The evidence confirms that the extended hours can be accommodated without material harm to residential amenity, and that noise impacts can be appropriately managed through conditions if required.
- 3.1.13 On this basis, it is concluded that noise considerations do not provide any substantive grounds for refusal, and that the proposed extension of operating hours represents a sustainable, policy-compliant development that balances economic benefits with the protection of local living conditions.

4 PLANNING BACKGROUND

4.1 Planning History

- 4.1.1 The application site has been the subject of the following planning applications of relevance:

DC/22/0877

Erection of replacement industrial building for B8 storage and Class E use with associated parking. (Unit 5)

Granted 24th November 2023

DC/21/0173

Erection of a building for the storage of classic and high-performance vehicles (B8 – storage and distribution) (Unit 5)

Granted 11th January 2013

DC/15/0935

Variation of Condition 3 of DC/07/1220 Change of Use of Unit 1 from B1 and B8 to B1. B2 and B8 DC/07/1220 (Unit 1)

Granted 23rd July 2015

DC/04/2569

Change of Use of Poultry Barns for Storage of Aircraft Parts (Units 3 & 4)

Granted 12th January 2005

SP/8/01

Change of Use of Part of One Poultry House to B1/B8 Use (Unit 2)

Granted 24th May 2001

4.2 Planning Policy

4.2.1 Planning applications are required to be determined in accordance with the Development Plan unless material considerations indicate otherwise. In this instance the Development Plan comprises the Horsham District Planning Framework and the Shipley Neighbourhood Plan. The National Planning Policy Framework is also a material consideration.

4.2.2 Plan policies relevant to the site and proposed development are discussed below.

Horsham District Planning Framework (HDPF) 2015

4.2.3 The Proposals Map identifies the site as lying outside of the built-up area boundary and within the countryside outside of any settlement boundary.

4.2.4 The site is not directly affected by any statutory designations.

4.2.5 Policy 1 of the HDPF states that the council will take a positive approach that reflects the presumption in favour of sustainable development contained in the NPPF and will work proactively with applicants jointly to find solutions which means that proposals can be approved wherever possible, and to secure development that improves the economic, social and environmental considerations in the area.

4.2.6 Policy 2 states that development will be focused in and around the key settlement of Horsham with growth allowed for in the rest of the district in accordance with the settlement hierarchy.

4.2.7 Policy 5 sets out an aim to promote the prosperity of Horsham town and to strengthen its role as the primary economic and cultural centre in the District and the wider economic area. Development will be allowed where it contributes to the economy of the town.

4.2.8 Policy 7 supports the formation and development of small, start up and move on businesses to support the District's economic growth.

- 4.2.9 Policy 33 sets out development principles in order to conserve and enhance the environment. In particular developments are required to make efficient use of land and ensure it is designed to avoid unacceptable harm to the amenity of occupiers/users of nearby property and land.

Horsham Blueprint Business Neighbourhood Plan (HBBNP)

- 4.2.10 Policy HB9 seeks to protect existing and encourage new commercial premises and land. Proposals that support or enhance existing business delivering a net gain in employment in sustainable locations and enabling businesses to grow will be supported.

Shipley Neighbourhood Plan (2021)

- 4.2.11 The site lies within the Shipley Parish and is covered by the Shipley Neighbourhood Plan. The Neighbourhood Plan Policy Ship C02: Employment states proposals that include units for start-up businesses, small scale employment units and other business will be supported and when they comprise infill site of involves the reuse or conversion of existing farm and rural buildings.

National Planning Policy Framework

- 4.2.12 Paragraph 11 sets out a presumption in favour of sustainable development.
- 4.2.13 Paragraph 88 states that planning decisions should enable the sustainable growth and expansion of all types of business in rural areas, both through conversion of existing buildings and well-designed new buildings.
- 4.2.14 Paragraph 89 states that planning decisions should recognise that sites to meet local business and community needs in rural areas may have to be found adjacent to or beyond existing settlements, and in locations that are not well served by public transport.

5 APPRAISAL

5.1 The main issues in the consideration of the application are considered to be:

- Principle of Development
- Amenity Impacts
- Traffic

5.2 These matters are discussed in detail below.

Principle of Development

5.3 Policy HDPF 1 and NPPF Paragraph 11 both require a proactive approach to securing sustainable economic growth. The proposal to extend the operating hours supports the continued use of the existing commercial unit whilst ensuring the long-term viability of Thornhill Court which is consistent with these policies.

5.4 Policy 7 encourages the formation and development of small and start-up businesses, the current restrictive hours have been identified as a barrier to future occupiers and by extending the operating hours would directly support the business growth and flexibility to both existing and future tenants.

5.5 By allowing extended operating hours will also enhance the offering available to both existing and prospective tenants thereby delivering and supporting both the local economy and employment opportunities which is consistent with Policy HB9 of Horsham Blueprint Business Neighbourhood Plan.

5.6 The proposal is therefore consistent and acceptable with both local and national policy objectives to promote sustainable rural economic growth.

Amenity Impacts

5.7 Thornhill Court is located adjacent to both commercial and residential properties. The original condition restricting hours was imposed to safeguard residential amenity.

- 5.8 As advised within the pre application response provided by Horsham District Council, a noise survey provided by Noise Solutions Ltd has been submitted with this application and demonstrates that extended hours would not result in unacceptable noise impacts.
- 5.9 HDPF Policy 33 requires that proposals avoid unacceptable harm to the amenity of nearby occupiers. The acoustic assessment therefore confirms compliance with this policy.
- 5.10 The proposal also aligns with Paragraph 88 of the NPPF which supports the sustainable growth of businesses in rural areas, provided amenity is safeguarded. The evidence shows that extended hours can be achieved without significant adverse impact.
- 5.11 The proposed hours remain moderate compared to typical commercial operations, with Sunday use limited to short daytime periods, thereby balancing business needs with residential amenity.

Traffic

- 5.12 The site benefits from established access onto Billingshurst Road (A272), which has historically served multiple commercial units since 2001.
- 5.13 The proposed variation relates only to operating hours and does not involve physical expansion or intensification of floorspace. As such, traffic levels are not expected to materially increase beyond existing permitted use.
- 5.14 The proposal would therefore not significantly increase traffic generation or compromise highway safety and is therefore acceptable in transport terms.

6 SUMMARY

- 6.1 The applicant is seeking to vary Condition 4 attached to planning permission reference DC/15/0935 that covers the permitted use of Unit 1a, 1b and 1c for B1, B2 and B8 use.
- 6.2 The existing condition currently restricts the operating hours of Unit 1 to Monday to Friday 8am to 6pm, Saturday 8am to 1pm and no Sundays or Bank Holidays.
- 6.3 Part of the unit is currently tenanted with the remaining part being vacant for a considerable period despite actively being marketed by Crickmay Chartered Surveyors, feedback from prospective tenants has been that the hours are too restrictive.
- 6.4 In order to secure Thornhill Court's commercial viability, the applicant needs to extend the operating hours to fit modern day working practices and to also offer a comparable offering to other commercial units located across the Horsham District.
- 6.5 The application follows a pre application submission which confirmed that a noise survey would be required to support a planning application to ensure there would be no amenity impact to the increase in operating hours. This was instructed and the report confirms that the increase in hours would not cause noise disturbance to nearby residents nor any amenity harm.
- 6.6 It is therefore hoped that the planning authority will support this application to ensure the continued viability of a commercial premises within their District.

Appendix A



**Horsham
District
Council**

J.A. Farquhar
Chalk Ridge
Byfleets Lane
Warnham
West Sussex
RH12 3PD

Application Number: DC/15/0935

TOWN & COUNTRY PLANNING ACT, 1990 (as amended)
TOWN & COUNTRY PLANNING (Development Management Procedure) (England) Order 2015

On behalf of: Thornhill Ventures Ltd

In pursuance of their powers under the above-mentioned Act and Order the Council hereby notify you that they PERMIT the following development, that is to say:

Variation of condition 3 of DC/07/1220 Change of Use of unit 1 from B1 and B8 to B1, B2 and B8 DC/07/1220

Unit 1 Thornhill Court Billingshurst Road Coolham

to be carried out in accordance with Application No. DC/15/0935 submitted to the Council on 23/04/2015 and subject to compliance with the plans/documents and conditions specified hereunder.

Dr Chris Lyons
Director of Planning, Economic Development & Property

Date: 23/07/2015

- 1 The development hereby permitted shall be carried out in accordance with the approved plans listed in the schedule below.

Schedule of plans/documents:

Location plan Drwg no. NONE Received: 23.04.2015

Block plan Drwg no. 170/2 Received: 23.04.2015

Details plan Drwg no. 2435/100/1A Received: 23.04.2015

Supporting Statement - Workshop Noise Assessment Drwg no. NONE Received: 23.04.2015

Supporting Statement Drwg no. NONE Received: 23.04.2015

Reason: For the avoidance of doubt and in the interest of proper planning.

- 2 No external lighting or floodlighting shall be installed without the prior written approval of the Local Planning Authority. Any that is installed with the permission of the Local Planning Authority shall be maintained in accordance with the approved details.

Reason: In the interests of the amenities of the locality and in accordance with policy DC9 of the Horsham District Local Development Framework: General Development Control Policies (2007).

- 3 The premises shall only be used for purposes within use class B1, B2 and B8 as defined in the schedule to the Town and Country Planning (Use Classes) Order 1987 with any subsequent B2 and/or B8 occupier being first agreed in writing by the Local Planning Authority.

Reason: To enable the Local Planning Authority to control the development in the interests of residential amenity and in accordance with policy DC9 of the Horsham District Local Development Framework: General Development Control Policies (2007).

- 4 No vehicles, plant or machinery shall be operated and no process carried out and no deliveries taken or dispatched from the site outside the following times: 0800 hours and 1800 hours on Mondays to Fridays inclusive, 0800 hours and 1300 hours on Saturdays, and no working on a Sunday or Bank and Public Holidays.

Reason: In the interests of residential amenity and in accordance with policy DC9 of the Horsham District Local Development Framework: General Development Control Policies (2007).

- 5 Notwithstanding the provisions of the Town and Country Planning (General Permitted Development) Order 2015 or Orders amending or revoking and re-enacting the same, the building(s) shall not be extended or altered in any way unless planning permission has been granted by the Local Planning Authority on application in that respect.

Reason: A more intensive use of the site would be likely to cause congestion on adjacent roads through overflow vehicle parking contrary to policy DC40 of the Horsham District Local Development Framework: General Development Control Policies (2007).

- 6 The parking, turning and access facilities shall be retained solely for that purpose (and solely in connection with the development).

Reason: To ensure adequate parking, turning and access facilities are available to serve the development in accordance with policy DC40 of the Horsham District Local Development Framework: General Development Control Policies (2007).

- 7 The cycle parking spaces shall be retained and made available at all times for its designated use.

Reason: To provide on-site cycle parking to serve the development in accordance with policy DC40 of the Horsham District Local Development Framework: General Development Control Policies (2007).

Note to Applicant:

In making this decision the Council has had regard to the following policy(ies) from the Local Development Framework Core Strategy/Local Development Framework General Development Control Policies:

CP1 CP15 DC9 DC25

ADDITIONAL INFORMATION

Planning Permission – Important Provisos

If planning permission has been granted, please note that your Notice of Decision refers only to consideration of your proposal under the Town and Country Planning Acts. It is not a building regulations approval and does not mean that you can disregard other Acts of Regulations, or avoid any other legal obligations. Some of these obligations, of particular relevance to your proposal are referred to elsewhere in this note. Before you proceed with your proposal you should ensure that a Building Control application is not required, or has been submitted. The Building Control Department can be contacted on 01403 215151.

If this permission relates to new dwellings, commercial premises or other buildings which will require a new postal address you should contact the Council's Street Naming & Numbering Department as soon as possible or before work commences on site. Further details are available on the Street Naming page on the Council's website or alternatively e-mail streetnaming@horsham.gov.uk or telephone 01403 215139.

It must be stressed that the information included on this Notice of Decision may not include all your legal obligations, and it does not grant you rights to carry out works on or over lands, or to access land that is not within your control or ownership.

Compliance with the Approved Plans and Conditions

The development hereby approved must be implemented in accordance with the approved plans and any conditions set out in the Notice. Some of the conditions may specify that works are to be carried out, and/or details submitted and approved before all or part of the development is started. These will appear in the 'Pre Commencement Conditions' section of the Notice.

If works on implementing this permission is started without these requirements being fully met, the development may be unauthorised and the permission invalidated, and could lead to enforcement proceedings or in some cases to prosecution.

Amendments

Should alterations or amendments be required to the approved plans, it will be necessary to apply either under Section 96A of the Town and Country Planning Act 1990 for non material alterations, or under Section 73 of the Act for minor material alterations. An application must be made using the standard application form and you should consult with us, to establish the correct type of application to be made.

Monitoring

Horsham District Council monitors the implementation of planning permissions. Please be aware that monitoring officers may visit the application site at various stages of the development to ensure compliance with the approved plans and conditions.

Conditions Compliance

Requests for confirmation of compliance with conditions associated with that permission should be made in writing or by using the application form 'Approval of Details Reserved by Conditions'.

A request may be for confirmation that one or more conditions imposed on the same permission have been complied with. We aim to respond within 8 weeks of receipt of the request.

Right of Appeal

If you are aggrieved by the decision to refuse permission for the proposed development or to grant it subject to conditions, then you can appeal to the Secretary of State under Section 78 of the Town and Country Planning Act 1990.

You must appeal within 12 weeks of the date of the decision notice for a householder application and within 26 weeks for other types of planning applications. Please note, only the applicant possesses the right of appeal.

The details of how to appeal together with the form which must be used can be obtained from the Planning Inspectorate at Temple Quay House, 2 The Square, Temple Quay, Bristol, BS1 6PN (Tel: 0303 444 5000) or on-line at www.planningportal.gov.uk/pcs

Appendix B



**Horsham
District
Council**

Ms Charlotte Catton-Giltinane
Batcheller Monkhouse
Stratton House
57 Lower Street
Pulborough
West Sussex
RH20 2AZ

Our ref: PE/25/0019
Your ref:
Officer: Kate Turner
Email: Kate.Turner@horsham.gov.uk
Tel: 01403 215184
Date: 1st April 2025

Dear Ms Catton-Giltinane

Location: Thornhill Court Billingshurst Road Coolham Horsham

Details: Variation of operating hours on commercial units in a range of B1, B2 and B8 use

Thank you for your recent enquiry regarding the above and my apologies for the delay in replying, I can advise as follows:

The submitted Statement is comprehensive in setting out the planning history of the site and the relevant conditions in respect of opening hour restrictions on the various units which make up Thornhill Court. The enquiry seeks to vary the opening hours to: -

- 0800 – 2100 on Monday to Friday (inclusive)
- 0800 – 1700 on Saturdays
- 1000 – 1300 on Sundays

It is not clear whether these extended hours are for units 1c and 2c, which it is understood are currently vacant, or across the entirety of the site, and this would benefit from further clarification. In either case the variation would require separate submissions for each condition where extended operating hours are being sought.

The current hours of use were proposed to protect the amenity of nearby residents, with the closest properties to the east and west of the site. While it is acknowledged that the existing noise climate is likely to be predominantly influenced by road traffic along the A272 this would fluctuate and would be expected to be quieter in evenings and on Sundays. These properties are therefore likely to be sensitive to extended operating hours during these times / days.

It is though advised that there may be scope to allow increased operating hours, particularly if the related activities were confined to work contained within the existing buildings with no extensive external activities or machinery / equipment in operation which could be considered noisy. To support any future application(s) it would be recommended that an Acoustic Assessment be undertaken, as suggested within the submitted Statement.

This Assessment should seek to establish existing background noise levels, including any reduced impact from traffic noise into the evening and at weekends, and it would be beneficial to test both inside and outside of the buildings to help inform whether any mitigation would be necessary, such

as keeping windows and doors shut (other than for ingress and egress) after a certain hour, or restricting the use of power tools after a certain hour.

It is agreed that water neutrality would need to be demonstrated. As the site is existing detailed water bills and metre readings would be expected to baseline the existing water usage together with details of existing employees / users and anticipated future water consumption. It may be that this proposal could access the Sussex North Offsetting Water Scheme (SNOWS) to address any increased in consumption arising from the increased operating hours. Further information on SNOWS is available through the following link: -

https://www.horsham.gov.uk/_data/assets/pdf_file/0017/144620/SNOWS-Applicant-User-Guide-Mar-2025.pdf

I hope this is of some assistance. The above comments are given as the opinion of the Case Officer and do not prejudice any outcome of a subsequent application. Should you submit a formal planning application, please quote reference number PE/25/0019 in your submission.

Yours sincerely

Kate Turner

COMMUNITY INFRASTRUCTURE LEVY (CIL)

Horsham District Council implemented a Community Infrastructure Levy (CIL) Charging Schedule on 1st October 2017.

The Community Infrastructure Levy is a charge placed on new development. The funds raised will help to pay for a wide range of infrastructure to support development across Horsham District.

Most new development which creates net additional floorspace of 100m² or more, or creates a new dwelling, (including permitted development), is potentially liable for the levy.

How does it affect you?

Applications for CIL liable development which are determined on or after 1st October 2017 are required to pay the Community Infrastructure Levy (unless the development qualifies for relief or exemption).

Further information and the rates charged by Horsham District Council are set out in the CIL Charging Schedule which can be viewed online at www.horsham.gov.uk/planning/apply/cil

General Consent e.g. Permitted Development

Developments which are permitted by way of a general consent (such as permitted development) may still be liable to pay the Community Infrastructure Levy if they meet the above criteria.

In these circumstances, you must submit a Notice of Chargeable Development (CIL form 5), notify us of the person who will assume liability to pay the CIL and make any applications for relief or exemption, before the development is commenced.

Appendix C

Commercial units

Thornhill Court
Coolham
RH13 8QN

Planning Noise Assessment

On behalf of



Project Reference: 93530 | Revision: - | Date: 23rd October 2025

Document Information

Project Name : Commercial units, Thornhill Court, Coolham
Project Reference : 93530
Report Title : Planning Noise Assessment
Doc Reference : 93530/PNA
Date : 23rd October 2025

	Name	Qualifications	Initials	Date
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Reviewed and approved by:	Nigel Chandler	BSc(Hons), MIOA	NAC	3 rd November 2025
For and on behalf of Noise Solutions Ltd				

Revision	Date	Description	Prepared	Reviewed/ Approved

Noise Solutions Ltd (NSL) disclaims any responsibility to the Client and others in respect of any matters outside the scope of this report. This report has been prepared with reasonable skill, care and diligence within the terms of the Contract with the Client and generally in accordance with the appropriate ACE Agreement and taking account of the manpower, resources, investigations and testing devoted to it by agreement with the Client. This report is confidential to the Client and NSL (Noise Solutions Ltd) accepts no responsibility of whatsoever nature to third parties to whom this report or any part thereof is made known. Any such party relies upon the report at their own risk.

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Appendix F	Noise breakout from commercial units

1.0 Introduction

- 1.1. Noise Solutions Ltd (NSL) has been commissioned to undertake a noise assessment for a proposed extension of operating hours at existing commercial units located at Thornhill Court, Coolham. This report outlines the potential impact of the extension of operating hours at nearby residential dwellings.
- 1.2. Noise levels from existing units, where possible, have been measured. Maximum permissible noise levels from each unit have been specified, both for units unable to be measured during visits to the site, and for potential different future tenants at existing units, and have been assessed against relevant standards.
- 1.3. The proposed site plan is shown in [Appendix B](#).
- 1.4. An environmental noise survey was undertaken to establish prevailing noise levels affecting the development site.
- 1.5. To assist with the understanding of this report a glossary of acoustic terms can be found in [Appendix A](#). An in-depth glossary of acoustic terms can be viewed online at <http://www.acoustic-glossary.co.uk>.

2.0 Site layout and development proposals

- 2.1. It is proposed to extend the operating hours for 10 of the existing commercial units at Thornhill Court, Coolham namely; 1A+B, 1C, 3A, 3B, 4A, 4B, 4C, 4D, 4E, and 4F. Table 1 below outlines the unit, current tenant, and how the assessment of the unit will be undertaken within the report.

Table 1 Commercial unit, and assessment methodology

Unit	Tenant	Assessment methodology
1A+B	EasyLunch	▪ Delivery noise, and activity survey undertaken, comparison of existing noise vs background to set maximum operating times, and discussion of how to reduce existing noise levels. ▪ Future proofing of unit by setting maximum permissible levels
1C	Vacant	▪ Maximum permissible level setting
3A	Vitra	▪ Maximum permissible level setting

Unit	Tenant	Assessment methodology
3B	Fusion Aviation	Maximum permissible level setting
4A + 4E	Furniture distributor	Maximum permissible level setting
4B	Joinery workshop	- Activity noise survey undertaken, comparison of existing noise vs background to set maximum operating times, and discussion of how to reduce existing noise levels. - Future proofing of unit by setting maximum permissible levels
4C	Vacant	Maximum permissible level setting
4D	Joinery workshop	- Activity noise survey undertaken, comparison of existing noise vs background to set maximum operating times, and discussion of how to reduce existing noise levels. - Future proofing of unit by setting maximum permissible levels
4F	Vacant	Maximum permissible level setting

2.2. The site location, receptors, and the noise survey position, are shown in [Appendix B](#).

2.3. The existing permitted operating hours are:

- Weekdays – 08:00 – 18:00
- Saturday – 08:00 – 13:00
- Sunday – No hours permitted

2.4. The proposed extended operating hours are as follows:

- Weekdays – 07.00 – 21.00hrs
- Saturday – 07.00 – 21.00hrs
- Sunday – 09.00 – 19.00hrs

3.0 Nearest noise sensitive receptors

- 3.1. The nearest noise-sensitive receptors are dwellings with the same access road as the commercial units, and have the postcode RH13 8QN. These are:
- Receptor R1, Thornhill Farm, approximately 55m from the closest commercial unit;
 - Receptor R2, Thornhill Stables, approximately 53m from the closest commercial unit; and
 - Receptor R3, Thornhill, approximately 75m from the closest commercial unit.
- 3.2. The receptors noted are indicated in the indicative layout shown in [Appendix B](#).

4.0 Policy context

National Planning Policy Framework

- 4.1. A new edition of the NPPF was published in December 2024 and came into effect immediately, with corrections issued in February 2025. The original National Planning Policy Framework (NPPF¹) was published in March 2012, with subsequent revisions made periodically - this document replaced the existing Planning Policy Guidance Note 24 (PPG 24) "Planning and Noise." The December 2024 revised edition contains no new directions or guidance with respect to noise. The paragraph references quoted below relate to the December 2024/February 2025 edition.
- 4.2. Paragraph 187 of the NPPF states that the planning system should contribute to and enhance the natural and local environment by, (amongst others) *"preventing new and existing development from contributing to, being put at unacceptable risk from, or being adversely affected by unacceptable levels of soil, air, water or noise pollution or land instability."*
- 4.3. The NPPF goes on to state in Paragraph 198:
- "planning policies and decisions should ...*
- a) *Mitigate and reduce to a minimum potential adverse impacts resulting from noise from new development, - and avoid noise giving rise to significant adverse impacts on health and quality of life;*
 - b) *identify and protect tranquil areas which have remained relatively undisturbed by noise and are prized for their recreational and amenity value for this reason ...*
- 4.4. The NPPF document does not refer to any other documents or British Standards regarding noise other than the Noise Policy Statement for England (NPSE²).

¹ National Planning Policy Framework, DCLG, March 2012

² Noise Policy Statement for England, DEFRA, March 2010

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- 4.5. Paragraph 2 of the NPPF states that *"planning law requires that applications for planning permission be determined in accordance with the development plan unless material considerations indicate otherwise."*
- 4.6. Paragraph 12 of the NPPF states that *"The presumption in favour of sustainable development does not change the statutory status of the development plan as the starting point for decision making. Where a planning application conflicts with an up-to-date development plan (including any neighbourhood plans that form part of the development plan), permission should not usually be granted. Local planning authorities may take decisions that depart from an up-to-date development plan, but only if material considerations in a particular case indicate that the plan should not be followed"*.
- 4.7. Paragraph 87 of the NPF states:
- "Planning policies and decisions should recognise and address the specific locational requirements of different sectors. This includes making provision for:*
- a) clusters or networks of knowledge and data-driven, creative or high technology industries; and for new, expanded or upgraded facilities and infrastructure that are needed to support the growth of these industries (including data centres and grid connections);*
 - b) storage and distribution operations at a variety of scales and in suitably accessible locations that allow for the efficient and reliable handling of goods, especially where this is needed to support the supply chain, transport innovation and decarbonisation; and*
 - c) the expansion or modernisation of other industries of local, regional or national importance to support economic growth and resilience"*.
- 4.8. Paragraph 124 states that *"Planning policies and decisions should promote an effective use of land in meeting the need for homes and other uses, while safeguarding and improving the environment and ensuring safe and healthy living conditions. Strategic policies should set out a clear strategy for accommodating objectively assessed needs, in a way that makes as much use as possible of previously-developed or 'brownfield' land"*.

Noise Policy Statement for England

- 4.9. The Noise Policy Statement for England (NPSE⁵), published in March 2010, sets out the long-term vision of Government noise policy. The Noise Policy aims, as presented in this document, are:
- "Through the effective management and control of environmental, neighbour and neighbourhood noise within the context of Government policy on sustainable development:*
- *avoid significant adverse effects on health and quality of life;*
 - *mitigate and minimise adverse effects on health and quality of life; and*
 - *where possible, contribute to the improvement of health and quality of life."*
- 4.10. The NPSE makes reference to the concepts of NOEL (No Observed Effect Level) and LOAEL (Lowest Observed Adverse Effect Level) as used in toxicology but applied to noise impacts. It also introduces the concept of SOAEL (Significant Observed Adverse Effect Level) which is described as the level above which significant adverse effects on health and quality of life occur.
- 4.11. The first aim of the NPSE is to avoid significant adverse effects, taking into account the guiding principles of sustainable development (as referenced in Section 1.8 of the NPSE). The second aim seeks to provide guidance on the situation that exists when the potential noise impact falls between the LOAEL and the SOAEL, in which case: *"...all reasonable steps should be taken to mitigate and minimise adverse effects on health and quality of life while also taking into account the guiding principles of sustainable development."*
- 4.12. Importantly, the NPSE goes on to state that: "This does not mean that such adverse effects cannot occur."
- 4.13. The NPSE does not provide a noise-based measure to define SOAEL, acknowledging that the SOAEL is likely to vary depending on the noise source, the receptor and the time in question. NPSE advises that: *"Not having specific SOAEL values in the NPSE provides the necessary policy flexibility until further evidence and suitable guidance is available."*
- 4.14. It is therefore likely that other guidance will need to be referenced when applying objective standards for the assessment of noise, particularly in reference to the SOAEL, whilst also taking into account the specific circumstances of a proposed development.

⁵ Noise Policy Statement for England, Defra, March 2010

Planning Practice Guidance – Noise

- 4.15. An updated Planning Practice Guidance (PPG⁶) for noise was published on 22 July 2019 and provides additional guidance and elaboration on the NPPF. It advises that when plan-making and decision-taking, the Local Planning Authority should consider the acoustic environment in relation to:
- Whether or not a significant adverse effect is occurring or likely to occur;
 - Whether or not an adverse effect is occurring or likely to occur; and
 - Whether or not a good standard of amenity can be achieved.
- 4.16. This guidance introduced the concepts of NOAEL (No Observed Adverse Effect Level), and UAEL (Unacceptable Adverse Effect Level). NOAEL differs from NOEL in that it represents a situation where the acoustic character of an area can be slightly affected (but not such that there is a perceived change in the quality of life). UAEL represents a situation where noise is ‘very disruptive’ and should be ‘prevented’ (as opposed to SOAEL, which represents a situation where noise is ‘disruptive’, and should be ‘avoided’).
- 4.17. As exposure increases above the LOAEL, the noise begins to have an adverse effect and consideration needs to be given to mitigating and minimising those effects, taking account of the economic and social benefits being derived from the activity causing the noise. As the noise exposure increases, it will then at some point cross the SOAEL boundary.
- 4.18. The LOAEL is described in PPG⁷ as the level above which *“noise starts to cause small changes in behaviour and attitude, for example, having to turn up the volume on the television or needing to speak more loudly to be heard”*.
- 4.19. PPG identifies the SOAEL as the level above which *“noise causes a material change in behaviour such as keeping windows closed for most of the time or avoiding certain activities during periods when the noise is present.”*

⁶ Planning Practice Guidance – Noise, <https://www.gov.uk/guidance/noise--2>, 22 July 2019

⁷ Paragraph: 005 Reference ID: 30-005-20190722

- 4.20. In line with the Explanatory Note of the NPSE, the PPG goes on to reference the LOAEL and SOAEL in relation to noise impact. It also provides examples of outcomes that could be expected for a given perception level of noise, plus actions that may be required to bring about a desired outcome. However, in line with the NPSE, no objective noise levels are provided for LOAEL or SOAEL although the PPG⁸ acknowledges that *"...the subjective nature of noise means that there is not a simple relationship between noise levels and the impact on those affected. This will depend on how various factors combine in any particular situation."*
- 4.21. The relevant guidance in the PPG in relation to the adverse effect levels is summarized below:

Table 2 Table of effects (Planning Policy Guidance)

Response	Examples of Outcomes	Increasing Effect Level	Action
No Observed Effect Level			
Not Present	No Effect	No Observed Effect	No specific measures required
No Observed Adverse Effect Level			
Present and not Intrusive	Noise can be heard, but does not cause any change in behaviour, attitude or other physiological response. Can slightly affect the acoustic character of the area but not such that there is a perceived change in the quality of life.	No Observed Adverse Effect	No specific measures required
Lowest Observed Adverse Effect Level			
Present and Intrusive	Noise can be heard and causes small changes in behaviour, attitude or other physiological response, e.g. turning up volume of television; speaking more loudly; where there is no alternative ventilation, having to close windows for some of the time because of the noise. Potential for some reported sleep disturbance. Affects the acoustic character of the area such that there is a small actual or perceived change in the quality of life.	Observed Adverse Effect	Mitigate and reduce to a minimum
Significant Observed Adverse Effect Level			
Present and Disruptive	The noise causes a material change in behaviour, attitude or other physiological response, e.g. avoiding certain activities during periods of intrusion; where there is no alternative ventilation, having to keep windows closed most of the time because of the	Significant Observed Adverse Effect	Avoid

⁸ Paragraph: 006 Reference ID: 30-006-20190722

Response	Examples of Outcomes	Increasing Effect Level	Action
	noise. Potential for sleep disturbance resulting in difficulty in getting to sleep, premature awakening and difficulty in getting back to sleep. Quality of life diminished due to change in acoustic character of the area.		
Present and very Disruptive	Extensive and regular changes in behaviour, attitude or other physiological response and/or an inability to mitigate effect of noise leading to psychological stress, e.g. regular sleep deprivation/awakening; loss of appetite, significant, medically definable harm, e.g. auditory and non-auditory	Unacceptable Adverse Effect	Prevent

4.22. The Planning Practice Guidance⁹ states the following in relation to mitigation measures:

"For noise sensitive developments, mitigation measures can include avoiding noisy locations in the first place; designing the development to reduce the impact of noise from adjoining activities or the local environment; incorporating noise barriers; and optimising the sound insulation provided by the building envelope."

4.23. In addition, the Guide notes that it may also be relevant to consider¹⁰:

"... whether any adverse internal effects can be completely removed by closing windows and, in the case of new residential development, if the proposed mitigation relies on windows being kept closed most of the time (and the effect this may have on living conditions). In both cases a suitable alternative means of ventilation is likely to be necessary. Further information on ventilation can be found in the Building Regulations".

5.0 Existing noise climate

Environmental sound levels

5.1. An environmental noise survey was undertaken to establish the typical background sound levels at locations representative of the noise climate at the residential and other noise-sensitive receptors around the site.

5.2. The results of the environmental sound survey are summarised in Table 3. The full set of

⁹ Paragraph: 010 Reference ID: 30-010-20190722

¹⁰ Paragraph: 006 Reference ID: 30-006-20190722

measurement results and details of the survey methodology are presented in [Appendix C](#).

Table 3 Summary of survey results

Day	Measurement period	Range of recorded sound pressure levels (dB)			
		L _{Aeq} (15mins)	L _{Amax} (15mins)	L _{A10} (15mins)	L _{A90} (15mins)
Weekday	Daytime (07.00 – 23.00 hours)	39-59	55-90	42-63	27-52
	Proposed extended hours (07:00 – 21:00)	44-59	58-90	48-63	33-52
Saturday	Daytime (07.00 – 23.00 hours)	42-63	58-86	46-69	32-48
	Proposed extended hours (07:00 – 21:00)	44-63	58-86	47-69	34-48
Sunday	Daytime (07.00 – 23.00 hours)	37-62	53-90	41-56	23-47
	Proposed opening hours (09:00 – 19:00)	46-62	60-90	49-56	35-47

- 5.3. Statistical analysis has been carried out on the data; the mean, modal and median values are shown in Table 4 and Table 5.

Table 4 Statistical analysis of L_{A90,15min} levels during the daytime period

	dB, L _{A90} daytime period		
	Weekdays	Saturdays	Sundays
Mean	40	42	38
Median	41	44	42
Mode	40	43	40
Lowest	27	32	23

Table 5 Statistical analysis of L_{A90,15min} levels during the new proposed operating period

	dB, L _{A90} proposed period		
	Weekdays	Saturdays	Sundays
Mean	41	42	42
Median	41	43	42
Mode	41	43	42
Lowest	33	34	35

- 5.4. In order to assess the impact that changing of operating hours will have on the nearby residential

receptors, it is more important to analyse the lowest background sound level during the proposed operating period. This is a robust way to confirm that noise levels from the commercial units will not be disrupt the amenity of the nearby residential dwellings during any time of the proposed operation.

Table 6 Summary of representative background sound levels

Period	Lowest background sound level, dB L _{A90} 15min
Weekdays (07:00 – 21:00)	33
Saturdays (07:00 – 21:00)	34
Sundays (09:00 – 19:00)	35

6.0 Acoustic standards and guidance

Horsham District Council

- 6.1. It is understood that Horsham District Council has adopted The *Planning Noise Advice Document: Sussex*¹¹.
- 6.2. The *Planning Noise Advice Document: Sussex*, provides the following advice with regard to industrial and commercial sound sources.

The rating level of the industrial or commercial sound source should, where practicable, achieve a level no greater than the representative background sound, when measured in accordance with BS 4142:2014 + A1: 2019. There may be instances, for specific sites, where a rating level below background is deemed appropriate. This can be determined through discussion with the Local Planning Authority (LPA). A rating level below background may be required if there are concerns for potential noise creep, for example in a High Street setting. It is considered that meeting this criterion would avoid adverse noise impacts, in the interests of ensuring a good standard of amenity and protecting human health. Where these criteria are not attainable, the noise report should explain why, and how best practicable means will be implemented to control noise in order to satisfy the LPA that the development is acceptable. At all times the reports shall have regard to the context.

- 6.3. Horsham district council also said the following regarding this development;

"This Assessment should seek to establish existing background noise levels, including any reduced impact from traffic noise into the evening and at weekends, and it would beneficial to test both inside and outside of the buildings to help inform whether any mitigation would

¹¹ Planning Noise Advice Document: Sussex, March 2021

be necessary, such as keeping windows and doors shut (other than for ingress and egress) after a certain hour, or restricting the use of power tools after a certain hour."

BS 4142:2014 + A1:2019 Methods for rating and assessing industrial and commercial sound

- 6.4. BS 4142:2014+A1:2019¹² is intended to be used to assess the likely effects of sound on people residing in nearby dwellings. The scope of BS 4142:2014 includes *"sound from fixed plant installations which comprise mechanical and electrical plant and equipment"* and *"sound from the loading and unloading of goods and materials at industrial and/or commercial premises"*.
- 6.5. The procedure contained in BS 4142:2014 is to quantify the *"specific sound level"*, which is the measured or predicted level of sound from the source in question over a one-hour period for the daytime and a 15 minute period for the night-time. Daytime is defined in the standard as 07:00 to 23:00 hours, and night-time as 23:00 to 07:00 hours.
- 6.6. The specific sound level is converted to a rating level by adding penalties on a sliding scale to account for either potentially tonal or impulsive elements. The standard sets out objective methods for determining the presence of tones or impulsive elements, but notes that it is acceptable to subjectively determine these effects.
- 6.7. The penalty for tonal elements is between 0dB and 6dB, and the standard notes: *"Subjectively, this can be converted to a penalty of 2 dB for a tone which is just perceptible at the noise receptor, 4 dB where it is clearly perceptible, and 6 dB where it is highly perceptible."*
- 6.8. The penalty for impulsive elements is between 0dB and 9dB, and the standard notes: *"Subjectively, this can be converted to a penalty of 3 dB for impulsivity which is just perceptible at the noise receptor, 6 dB where it is clearly perceptible, and 9 dB where it is highly perceptible."*
- 6.9. The assessment outcome results from a comparison of the rating level with the background sound level. The standard states:
- *Typically, the greater this difference, the greater the magnitude of the impact.*
 - *A difference of around +10 dB or more is likely to be an indication of a significant adverse impact, depending on the context;*
 - *A difference of around +5 dB is likely to be an indication of an adverse impact, depending on the context;*

¹² For the purposes of brevity, references in this report to "BS 4142:2014" or "BS 4142" should be read as BS 4142:2014 + A1:2019

- *The lower the rating level is relative to the measured background sound level, the less likely it is that the specific sound source will have an adverse impact or a significant adverse impact. Where the rating level does not exceed the background sound level, this is an indication of the specific sound source having a low impact, depending on the context.*
- 6.10. The standard does state that "adverse impacts include, but are not limited to, annoyance and sleep disturbance. Not all adverse impacts will lead to complaints and not every complaint is proof of an adverse impact."
- 6.11. The standard goes on to note that: "Where background sound levels and rating levels are low, absolute levels might be as, or more, relevant than the margin by which the rating level exceeds the background. This is especially true at night."
- 6.12. In addition to the margin by which the Rating Level of the specific sound source exceeds the Background Sound Level, the 2014 edition places emphasis upon an appreciation of the context, as follows:
- "An effective assessment cannot be conducted without an understanding of the reason(s) for the assessment and the context in which the sound occurs/will occur. When making assessments and arriving at decisions, therefore, it is essential to place the sound in context."*
- 6.13. BS 4142:2014 requires uncertainties in the assessment to be considered, and where the uncertainty is likely to affect the outcome of the assessment, steps should be taken to reduce the uncertainty.

Proposed criteria

- 6.14. Based on the local authority's usual requirements the following noise limits apply.

Period	Cumulative maximum operational noise rating level
Entirety of proposed operating period	33

7.0 Assessment of existing commercial units

Unit 1A+B – EasyLunch activity noise

- 7.1. EasyLunch, which currently occupies units 1A and 1B, make lunches for local schools.
- 7.2. Activity noise during the unit's operation include staff talking, pots and pans impacting surfaces as food is prepared, and the loading of delivery vans with crates of food, which includes opening and shutting of doors.

- 7.3. An activity noise survey was undertaken on the morning of 19th September 2025 to establish existing noise levels from the unit. It is noted that the shutter door was half-open for the duration of the survey; if the roller shutter doors were shut breakout sound levels would be approximately 5-10dB lower.
- 7.4. During the survey, the primary noise source was vehicles visiting both nearby residents and other commercial units within Thornhill Court. For the purposes of the assessment of noise break-out these events have been noted and ignored, and are assessed separately in the next section. Table 7 below outlines results from the activity noise survey; full calculations are shown in [Appendix E](#).

Table 7 Results from EasyLunch activity survey

Noise levels at measurement position, dB			Receptor	BS 4142 Feature Correction	Level at receptor, dB		
Ambient	Residual	Specific			Level	Criteria	Excess
44	41	41	R1	+6dB Impulsivity	34	33	+1*
			R2		34	33	+1*
			R3		30	33	-3

**1dB above the lowest background sound level during the proposed extension of operating hours*

Table 8 BS 4142 assessment of EasyLunch activity noise at R2

Results		Relevant Clauses of BS4142:2014	Commentary
Background Sound level	$L_{A90} = 33\text{dB}$	8.1, 8.2	33dB based on the lowest background sound level during proposed extended operating hours
Assessment made during the daytime, so the reference interval is one hour		7.2	
Specific Sound Level	$L_{Aeq,T} = 28\text{dB}$	7.3.6	Calculations presented in Appendix D
Acoustic Feature Correction	+6dB	9.2	
Rating Level	$(28+6) \text{ dB} = 34\text{dB}$		
Excess of Rating Level over background sound level	$(34 - 33) \text{ dB} = +1\text{dB}$		
Assessment of impact: Potential likelihood of adverse impact, depending on context		11	See 7.5 – 7.6

- 7.5. It should be noted that 1dB above the lowest background sound level during the proposed operating hours constitutes EasyLunch only exceeding the background noise level for a single 15

minute day-time period during the week, in the evening – noise levels from this unit would be further reduced if the shutter doors are closed.

- 7.6. Due to the nature of EasyLunch's business, it is unlikely that they would have significant operations within evenings, or at weekends. As such noise generated with shutter doors open within their current operating hours is at a level where it is not disturbing to nearby residential receptors. However, if they were to have operations into the evenings or during the weekend, it is recommended that the shutter door remains closed.

EasyLunch deliveries

- 7.7. EasyLunch receive up to 4 deliveries a day, 3 times a week. Two of the deliveries observed were from standard supermarket delivery vans, namely Tesco and Ocado, with the other deliveries being similarly sized vehicles, Sound pressure levels associated with van deliveries were established by attended measurements at the site while the unit received deliveries.
- 7.8. The measurements included all aspects of the delivery including, but not limited to, the arrival, unloading, and departure of the vans. The sound pressure levels were measured as close to the nearest receptor (R2) as possible to best simulate the noise levels incident at the property.
- 7.9. Four deliveries were measured during the morning of the 19th September 2025 near the property boundary of receptor R2, on the access road, approximately 2m from the closest portion of the delivery vans' route, and 20m from the façade of receptor R2.
- 7.10. Due to the nature of deliveries being manual lifting of boxes from vans, and carried into the commercial unit, the actual loading activity was completely inaudible at the measurement position, as such all the noise generated by delivery activities are from the vehicle arriving, and leaving the site.
- 7.11. Measured sound levels from the entire delivery periods have been converted to Sound Exposure Levels (SEL) for ease of comparison/ calculation, and the example deliveries represents standard operation for the unit.
- 7.12. Table 9 details typical source noise levels used within the assessment, with the data presented in terms of SEL and the applicable BS 4142:2014 feature correction. The sound level meter was approximately 2m from the van during pass-bys.

Table 9 Reference noise data for delivery activities at 2m

Noise Source	Delivery	SEL, dB(A)	L _{Afmax} , dB(A)	BS4142:2014 feature correction, dB
Lorry arrival	Delivery 1	78	72	+3 (intermittency)
	Delivery 2	69	75	+3 (intermittency)
	Delivery 3	68	72	+3 (intermittency)
	Delivery 4	70	71	+3 (intermittency)
Engine starts and lorry departs	Delivery 1	75	72	+3 (intermittency)
	Delivery 2	80	75	+3 (intermittency)
	Delivery 3	80	72	+3 (intermittency)
	Delivery 4	76	71	+3 (intermittency)
Entire delivery	All deliveries	86	75	+3 (intermittency)

- 7.13. The information contained in Table 9 was used to model source noise levels based on the number of activity events over the required assessment period using the following equation:

7.14.
$$L_{Aeq,T} = SEL + 10 \cdot \log\left(\frac{1}{T}\right) + 10 \cdot \log(N) \quad (\text{Equation 1})$$

Where:

SEL is the L_{Aeq} over a one second period, and represents the noise energy from an event (e.g. cage movement) compressed into one second;

T is the reference time period in seconds; and

N is the number of movements in the time period, T.

- 7.15. Table 10 presents the calculated cumulative L_{Aeq} noise levels at the receptor and includes the addition of feature corrections. Full calculations are included within [Appendix D](#).

Table 10 Predicted delivery noise levels at residential façades

Receptor	Period	Predicted noise levels at window of most affected residential dwelling	
		L _{Aeq,T} , dB	L _{Ar,T} , dB
R1	Daytime	16	19
R2	Daytime	30	33
R3	Daytime	21	24

BS 4142:2014 delivery noise assessment

- 7.16. Table 11 presents the assessment of the likely impact at Receptor R2, where predicted sound levels are highest, during the daytime period in accordance with the BS 4142:2014 methodology. Four deliveries were observed, with the first van arriving at 07:50 hours, and the last van leaving at 08:47. As such noise from all deliveries have been assessed during a single 1 hour daytime period, which provided a robust worst-case assessment, as all deliveries may not arrive within a single hour in the future.

Table 11 R2 Assessment of predicted daytime external delivery noise levels using BS 4142:2014

Results		Relevant Clauses of BS4142:2014	Commentary
Background Sound level	$L_{A90} = 33\text{dB}$	8.1, 8.2	33dB based on the lowest background sound level during proposed extended operating hours
Assessment made during the daytime, so the reference interval is one hour		7.2	
Specific Sound Level	$L_{Aeq,T} = 30\text{dB}$	7.3.6	Calculations presented in Appendix D
Acoustic Feature Correction	+3dB	9.2	
Rating Level	$(30+3) \text{ dB} = 33\text{dB}$		
Excess of Rating Level over background sound level	$(33 - 33) \text{ dB} = 0\text{dB}$		
Assessment of impact: Low likelihood of adverse impact, depending on context		11	

- 7.17. As the standard advises, the estimated impact must be considered within the context of the site and the surrounding acoustic environment. The following must, therefore, also be taken into consideration when determining the potential impact that may be experienced:
- The assessments are undertaken at a single residential window. The impact on all other residential windows will be lower due to distance losses and noise screening provided by the building structure.
 - Due to the deliveries being undertaken by small vans, the noise from the arrival and departures of delivery vehicles would not be too dissimilar to a car arriving or leaving the site. Deliveries would likely be considerably more impactful if they were undertaken by lorries, or larger vans.
 - The number of expected deliveries is a maximum of 4 during a single daytime period.

7.18. Where possible uncertainty in this assessment has been minimised by taking the following steps:

- The measurement of the background sound levels was undertaken over a period including the quietest times of the day and night.
- The sound level meter and calibrator used have a traceable laboratory calibration and were field calibrated before and after the measurements.
- Uncertainty in the calculated impact has been reduced by the use of a well-established calculation method.
- Care was taken to ensure that the measurement position was representative of the noise climate outside the nearby residential dwellings and not at a position where higher noise levels are present.

Unit 4B + 4D – Joinery workshops

7.19. Attended measurements of units 4D, and 4B were undertaken, with doors open, to assess a worst-case scenario of noise from the units. Measurements were undertaken 1m from the opening of each unit while they undertook their noisiest activity, using multiple high-powered saws. It should be noted that these were regular 0.9m x 2m doors, and not roller shutter doors. Results are summarised within Table 12 below and shown in more detail in [Appendix E](#). These include noise from the dust extract and filtration system within the building.

Table 12 Breakout noise levels from existing commercial units

Unit	Breakout sound pressure level with door open at 1m, dB	Receptor	BS 4142 Feature Correction	Level at receptor, dB	Background sound pressure level	Excess
4B	61	R1	+3dB Intermittency	10	33	-23
		R2		20		-13
		R3		5		-28
4D	68	R1	+3dB Intermittency	18		-15
		R2		29		-4
		R3		12		-21

7.20. The table above shows that breakout noise levels from existing units are at least 4dB below the lowest background level during the proposed extended operating hours. This is inclusive of having doors open within both units; noise levels could be further reduced by 5-10dB if those doors were closed.

- 7.21. Unit 4B has a ventilation extraction fan, which does not operate continuously. This is not included in the above assessment and is considered separately in Table 13 and in calculations in [Appendix E](#).

Table 13 Noise level assessment of 4B extract fan

Receptor	BS 4142 Feature Correction	Level at receptor, dB	Background sound pressure level	Excess
R1	+4dB Tonality	36	33	+3
R2		22		-11
R3		22		-11

- 7.22. The noise level from this fan when assessed to Receptor R1, is 3dB above the minimum background sound level during the proposed extended operating hours. The following options are proposed to mitigate this noise.

- **Attenuation** – An atmospheric-side attenuator could be placed within the system between the fan and the exhaust point of the duct. As only 3dB of attenuation is required, a 625mm long unpodded circular attenuator, or a 450mm long rectangular attenuator, with a minimum of 50% free area would suffice. However, it is unclear whether this would impact the operation of the fan itself and thus might not be feasible.
- **Operation Hours** – Having slightly decreased operating hours for this extraction fan, so that it is only operating when the prevailing background sound level is above 36dB, would lead to a low likelihood of adverse impact when assessed at the receptor. The applicable hours would be;
 - Weekdays – 07.00 – 19.00hrs
 - Saturday – 09.00 – 19.00hrs
 - Sunday – 10.00 – 18.00hrs

8.0 Maximum permissible levels

- 8.1. Since all units may have different tenants in the future, it is important to establish maximum permissible sound levels to ensure that every unit is taken into account when assessing whether extended operating hours are appropriate.

Noise breakout assessment

- 8.2. Noise levels within the Units, and therefore resulting sound levels at the nearest houses, will depend on the activities within the units. Based on the size of each unit, and therefore the range

of uses that may be likely within it, worst-case internal reverberant sound levels between 75 and 85 dB $L_{Aeq, 1\text{hour}}$ have been assumed, depending on the unit. This would be consistent with manufacturing activities and significantly higher than would be expected for office use, warehousing and similar operations.

- 8.3. The units are constructed from lightweight metal cladding, and some units have metal roller-shutter doors. The airborne sound insulation of these building elements will depend on the precise constructions, but would typically be around R_w 35dB for the cladding and R_w 25 dB for a roller shutter / sectional door. These values are at the low-end of the range of likely performance values; higher values would be achievable by internal linings, and the use of double-glazed windows, for example, at this stage it is not anticipated that any additional noise treatment would be necessary.
- 8.4. The table below outlines the approximate sizes of each building element for the commercial units, used to calculate the anticipated noise level at the nearest receptor.

Table 14 Approximate areas of building elements for commercial units

Unit	Door area, m ² 25dB R_w	Wall area, m ² 35dB R_w	Roof area, m ² 35dB R_w
1A+B	20	75	570
1C	20	45	228
3A	4	84	368
3B	4	84	368
4A+E	4	61	180
4B	4	51	234
4C	4	42	234
4D	4	69	450
4F	4	51	234

- 8.5. The predicted noise levels at the nearest receptors have been calculated in [Appendix F](#) and are summarised in Table 16. It should be noted that these are pessimistic values based on all the commercial units producing high noise levels simultaneously. Table 15 outlines methodology used for calculating maximum permissible noise levels.

Table 15 Predicted noise levels from remaining commercial units

Unit	Limiting internal reverberant sound pressure level, dB	BS 4142 Feature correction, dB
1A+B	75	+3dB (Impulsivity); +2dB (Tonality)
1C	75	+3dB (Impulsivity); +2dB (Tonality)
3A	75	+3dB (Impulsivity); +2dB (Tonality)
3B	80	+3dB (Impulsivity); +2dB (Tonality)

Unit	Limiting internal reverberant sound pressure level, dB	BS 4142 Feature correction, dB
4A+E	80	+3dB (Impulsivity); +2dB (Tonality)
4B	80	+3dB (Impulsivity); +2dB (Tonality)
4C	85	+3dB (Impulsivity); +2dB (Tonality)
4D	85	+3dB (Impulsivity); +2dB (Tonality)
4F	85	+3dB (Impulsivity); +2dB (Tonality)

- 8.6. Receptor R2 has been chosen as the worst-case receptor for this assessment, as there is line-of-sight from that receptor to at least one façade of each assessed commercial unit; both R1 and R3 are the same distance or further and benefit from screening to most of the units.

Table 16 Predicted breakout noise levels at R2

Unit	Level at receptor, dB	Criteria, dB	Excess, dB	PPG effect level
1A+B	26	33	-7	Between NOAEL and LOAEL
1C	20	33	-13	NOEL and NOAEL
3A	21	33	-12	NOEL and NOAEL
3B	23	33	-10	NOEL and NOAEL
4A+E	15	33	-18	NOEL and NOAEL
4B	18	33	-15	NOEL and NOAEL
4C	21	33	-12	NOEL and NOAEL
4D	27	33	-6	Between NOAEL and LOAEL
4F	23	33	-10	NOEL and NOAEL
Cumulative		33	0	Between NOAEL and LOAEL

- 8.7. Predicted noise levels from each unit range between NOEL (No Observed Effect Level), and LOAEL (Lowest Observed Adverse Effect Level). Cumulative noise level being equal to the background noise level indicates a level between NOAEL, and LOAEL, but no specific measures are required. The commentary from PPG on this is as follows:

Table 17 PPG Table of effects

Response	Examples of Outcomes	Increasing Effect Level	Action
No Observed Effect Level			
Not Present	No Effect	No Observed Effect	No specific measures required

Response	Examples of Outcomes	Increasing Effect Level	Action
No Observed Adverse Effect Level			
Present and not Intrusive	Noise can be heard, but does not cause any change in behaviour, attitude or other physiological response. Can slightly affect the acoustic character of the area but not such that there is a perceived change in the quality of life.	No Observed Adverse Effect	No specific measures required
Lowest Observed Adverse Effect Level			
Present and Intrusive	Noise can be heard and causes small changes in behaviour, attitude or other physiological response, e.g. turning up volume of television; speaking more loudly; where there is no alternative ventilation, having to close windows for some of the time because of the noise. Potential for some reported sleep disturbance. Affects the acoustic character of the area such that there is a small actual or perceived change in the quality of life.	Observed Adverse Effect	Mitigate and reduce to a minimum

- 8.8. This assessment shows that, assuming a worst-case situation with the noisiest likely noise levels within all the commercial units simultaneously, the BS 4142:2014 rating level at all receptors is no higher than the lowest background sound level during the proposed operating hours and is therefore a low likelihood of adverse impact.

9.0 Conclusions

- 9.1. Noise Solutions Ltd (NSL) has been commissioned to undertake a noise assessment for a proposed extension of operating hours at existing commercial units located at Thornhill Court, Coolham. Potential impacts of the proposed extension have been quantified and assessed against relevant standards and guidance,
- 9.2. Attended surveys were undertaken to establish noise levels from deliveries, and activity noise from commercial units where possible.
- 9.3. The results of the assessments were analysed and reviewed in line with the aims and advice contained within the National Policy Statement for England, the National Planning Policy Framework and the Planning Practice Guidance, as well as BS 4142:2014 + A1 2019.
- 9.4. The proposed extended operating hours are as follows:
- Weekdays – 07.00 – 21.00hrs

-
- Saturday – 07.00 – 21.00hrs
 - Sunday – 09.00 – 19.00hrs

9.5. In order that the rating level from the existing units does not exceed the lowest measured background sound level during these periods:

- The shutter door to Unit 1A+B may only be open between 07.00 and 19.00hrs on weekdays, between 09.00 and 19.00 hrs on Saturdays and between 10.00 and 18.00hrs on Sundays;
- The external ventilation extract at Unit 4B (unless attenuated), may operate only between 07.00 and 19.00hrs on weekdays, between 09.00 and 19.00 hrs on Saturdays and between 10.00 and 18.00hrs on Sundays.

9.6. Based on the findings of this assessment, noise from proposed extended operating hours should not be a reason for refusal of planning permission.

Appendix A Acoustic terminology

Parameter	Description
Ambient Noise Level	The totally encompassing sound in a given situation at a given time, usually composed of a sound from many sources both distant and near ($L_{Aeq,T}$).
Decibel (dB)	A scale for comparing the ratios of two quantities, including sound pressure and sound power. The difference in level between two sounds s_1 and s_2 is given by $20 \log_{10}(s_1/s_2)$. The decibel can also be used to measure absolute quantities by specifying a reference value that fixes one point on the scale. For sound pressure, the reference value is $20\mu\text{Pa}$. The threshold of normal hearing is in the region of 0 dB and 140 dB is the threshold of pain. A change of 1 dB is only perceptible under controlled conditions.
dB(A), L_{Ax}	Decibels measured on a sound level meter incorporating a frequency weighting (A weighting) which differentiates between sounds of different frequency (pitch) in a similar way to the human ear. Measurements in dB(A) broadly agree with people's assessment of loudness. A change of 3 dB(A) is the minimum perceptible under normal conditions, and a change of 10 dB(A) corresponds roughly to halving or doubling the loudness of a sound. The background noise in a living room may be about 30 dB(A); normal conversation about 60 dB(A) at 1 metre; heavy road traffic about 80 dB(A) at 10 metres; the level near a pneumatic drill about 100 dB(A).
Fast Time Weighting	Setting on sound level meter, denoted by a subscript F, that determines the speed at which the instrument responds to changes in the amplitude of any measured signal. The fast time weighting can lead to higher values than the slow time weighting when rapidly changing signals are measured. The average time constant for the fast response setting is 0.125 (1/8) seconds.
Free-field	Sound pressure level measured outside, far away from reflecting surfaces (except the ground), usually taken to mean at least 3.5 metres
Façade	Sound pressure level measured at a distance of 1 metre in front of a large sound reflecting object such as a building façade.
$L_{Aeq,T}$	A noise level index called the equivalent continuous noise level over the time period T. This is the level of a notional steady sound that would contain the same amount of sound energy as the actual, possibly fluctuating, sound that was recorded.
$L_{max,T}$	A noise level index defined as the maximum noise level recorded during a noise event with a period T. L_{max} is sometimes used for the assessment of occasional loud noises, which may have little effect on the overall L_{eq} noise level but will still affect the noise environment. Unless described otherwise, it is measured using the 'fast' sound level meter response.
$L_{10,T}$	A noise level index. The noise level exceeded for 10% of the time over the period T. L_{10} can be considered to be the "average maximum" noise level. Generally used to describe road traffic noise. $L_{A10,18h}$ is the A –weighted arithmetic average of the 18 hourly $L_{A10,1h}$ values from 06:00-24:00.
$L_{90,T}$	A noise level index. The noise level exceeded for 90% of the time over the period T. Generally used to describe background noise level.

Appendix B Aerial photograph and plans of site and areas of interest



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Appendix C Environmental sound survey

Details of environmental sound survey

- C.1 Measurements of the existing environmental sound levels were undertaken between 15.15 hours on Thursday 28th August and 12:00 hours on Monday 1st September 2025.
- C.2 The sound level meter was programmed to record the A-weighted L_{eq} , L_{90} , L_{10} and L_{max} noise indices for consecutive 15-minute sample periods for the duration of the noise survey.

Measurement position

- C.3 Measurements were made with the meter secured to fencing along the access road to Thornhill Court, as indicated on the aerial view in [Appendix B](#). In accordance with BS 7445-2:1991 'Description and measurement of environmental noise – Part 2: Guide to the acquisition of data pertinent to land use', the measurements were undertaken under free-field conditions.

Equipment

- C.4 Details of the equipment used during the survey are provided in the table below. The sound level meter was calibrated before and after the survey; no significant change (± 0.2 dB) in the calibration level was noted.

Survey Position	Description	Model / serial no.	Calibration date	Calibration certificate no.
1	Class 1 Sound level meter	Svantek 977D / 99472	07/02/2024	Factory conformation certificate
	Condenser microphone	Microtech MK255 / 26247		
	Preamplifier	Svantek SV12L / 144643		
	Calibrator	Svantek SV33B / 148015	10/03/2025	1511553-1

Weather conditions

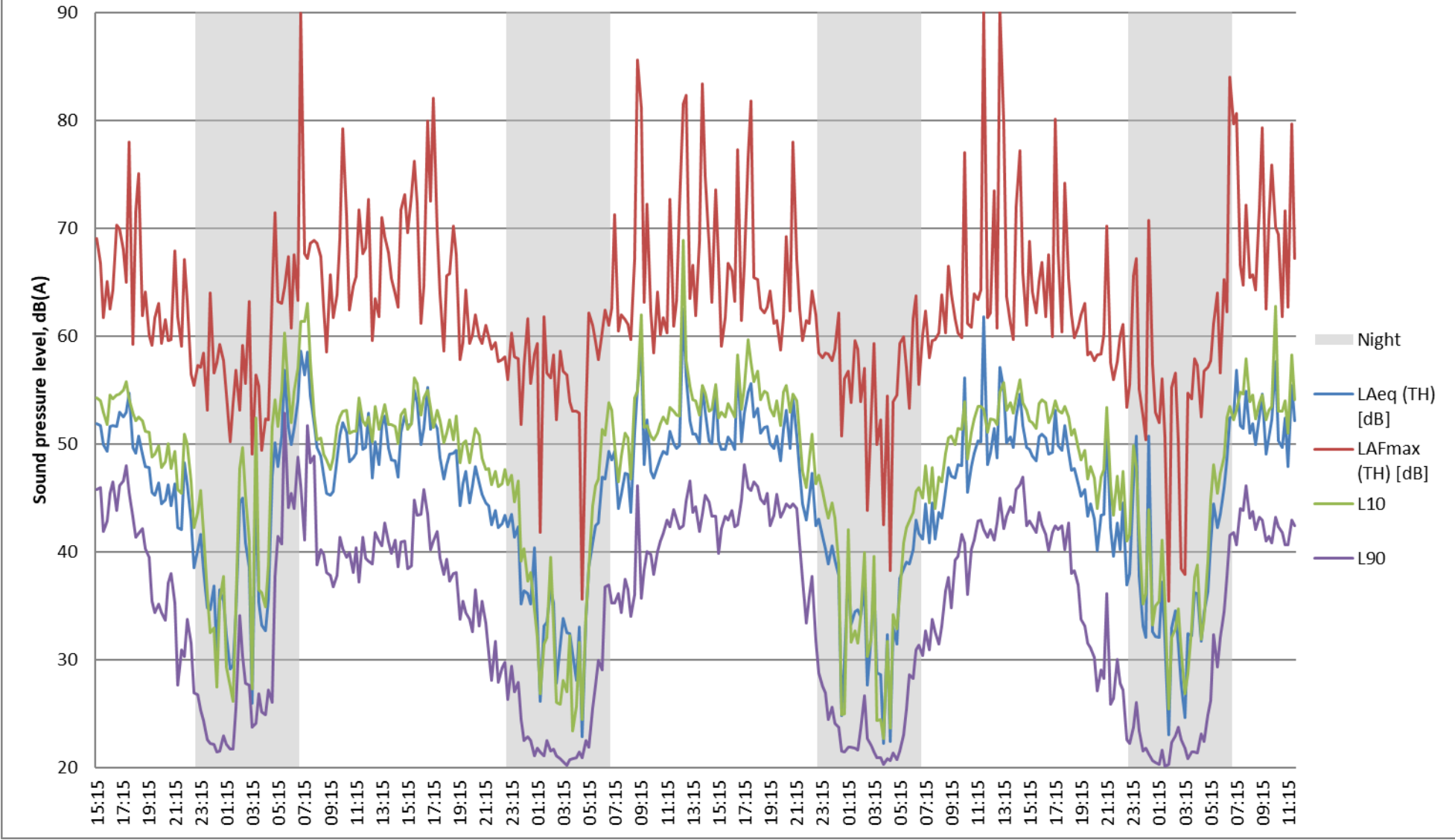
- C.5 Weather conditions were determined both at the start and on completion of the survey. It is considered that the meteorological conditions were appropriate for environmental noise measurements. The table below presents the weather conditions recorded on site at the beginning and end of the survey.

Weather Conditions				
Measurement Location	Date/Time	Description	Beginning of Survey	End of Survey
As indicated on Appendix B	15.15 28/8/25 - 12.00 1/9/25	Temperature (°C)	19	17
Cloud Cover Symbol Scale in oktas (eighths) 0 Sky completely clear 1 2 3 4 Sky half cloudy 5 6 7 8 Sky completely cloudy (9) Sky obstructed from view		Precipitation:	No	No
		Cloud cover (oktas - see guide)	5	6
		Presence of fog/snow/ice	No	No
		Presence of damp roads/wet ground	Slight	Wet
		Wind Speed (m/s)	3.2	3.1
		Wind Direction	SW	SW
		Conditions that may cause temperature inversion (i.e. calm nights with no cloud)	No	No

Results

- C.6 The results of the environmental survey are considered to be representative of the background sound pressure levels at the façades of the nearest noise sensitive receptors during the quietest times at which the plant will operate and deliveries will be made. During the installation and removal of the meter noise levels were predominantly due to distant road traffic.
- C.7 The results of the survey are presented in a time history graph overleaf.

Thornhill Court, Coolham Thursday 28 Aug - Monday 01 Sep 2025



Appendix D Delivery noise calculations

R1 - daytime

Activity	Measured noise levels	Distance correction		Screening correction (dB)	Resultant SEL at receptor (dB)	BS4142 Feature (dB)	SEL + Feature (dB)
	SEL @ 2m	Distance (m)	Correction (dB)				
Delivery 1 Arrival	78	33	-24	-10	44	3	47
Delivery 1 Leaving	75	33	-24	-10	41	3	44
Delivery 2 Arrival	69	33	-24	-10	35	3	38
Delivery 2 Leaving	80	33	-24	-10	46	3	49
Delivery 3 Arrival	68	33	-24	-10	34	3	37
Delivery 3 Leaving	80	33	-24	-10	46	3	49
Delivery 4 Arrival	70	33	-24	-10	36	3	39
Delivery 4 Leaving	76	33	-24	-10	42	3	45
Cumulative SEL					51	3	54
LAeq,1hr					16	3	19

R2 - daytime

Activity	Measured noise levels	Distance correction		Screening correction (dB)	Resultant SEL at receptor (dB)	BS4142 Feature (dB)	SEL + Feature (dB)
	SEL @ 2m	Distance (m)	Correction (dB)				
Delivery 1 Arrival	78	20	-20	0	58	3	61
Delivery 1 Leaving	75	20	-20	0	55	3	58
Delivery 2 Arrival	69	20	-20	0	49	3	52
Delivery 2 Leaving	80	20	-20	0	60	3	63
Delivery 3 Arrival	68	20	-20	0	48	3	51
Delivery 3 Leaving	80	20	-20	0	60	3	63
Delivery 4 Arrival	70	20	-20	0	50	3	53
Delivery 4 Leaving	76	20	-20	0	56	3	59
				Cumulative SEL	66	3	69
				L _{Aeq,1hr}	30	3	33

R3 – daytime

Activity	Measured noise levels	Distance correction		Screening correction (dB)	Resultant SEL at receptor (dB)	BS4142 Feature (dB)	SEL + Feature (dB)
	SEL @ 2m	Distance (m)	Correction (dB)				
Delivery 1 Arrival	78	56	-29	0	49	3	52
Delivery 1 Leaving	75	56	-29	0	46	3	49
Delivery 2 Arrival	69	56	-29	0	40	3	43
Delivery 2 Leaving	80	56	-29	0	51	3	54
Delivery 3 Arrival	68	56	-29	0	39	3	42
Delivery 3 Leaving	80	56	-29	0	51	3	54
Delivery 4 Arrival	70	56	-29	0	41	3	44
Delivery 4 Leaving	76	56	-29	0	47	3	50
				Cumulative SEL	57	3	60
				L _{Aeq,1hr}	21	3	24

Appendix E Existing unit noise calculations

Plant	Source sound pressure level		Distance (m)			Correction (dB)			Screening (dB)			BS4142 Feature (dB)	Level at receptor		
	dBA	at (m)	R1	R2	R3	R1	R2	R3	R1	R2	R3		R1	R2	R3
4B operational	61	1	160	157	166	-44	-44	-44	-10	0	-15	3	10	20	5
4D operational	68	1	146	143	152	-43	-43	-44	-10	0	-15	3	18	28	12
4B Extract fan	78	1	170	152	161	-45	-44	-44	0	-15	-15	3	36	22	22
EasyLunch operational	41	35	54	53	85	-4	-4	-8	-10	-10	-10	6	34	34	30

Appendix F Noise breakout from commercial units

	Unit								
	1A+B	1C	3A	3B	4A+E	4B	4C	4D	4F
Internal reverberant Spl	75	75	75	80	80	80	85	85	85
Noise through doors									
Door area, m ²	20	20	4	4	4	4	4	4	4
Door SRI, dB Rw	25	25	25	25	25	25	25	25	25
Door Spl at 10m, dBA	29	29	22	27	27	27	32	32	32
Distance to receptor, m	53	81	70	100	110	140	180	120	155
Distance correction, dB	-14	-18	-17	-20	-21	-23	-25	-22	-24
Screening, dB	0	0	0	0	-5	0	0	0	0
SPL at Receptor, Doors, dBA	15	11	5	7	1	3	7	10	8
Noise through walls									
Wall area, m ²	75	45	84	84	60	51	42	69	51
Wall SRI, dB Rw	35	35	35	35	35	35	35	35	35
Wall Spl at 10m, dBA	25	23	25	30	29	28	34	34	33
Distance to receptor, m	53	81	70	100	110	140	180	120	155
Distance correction, dB	-14	-18	-17	-20	-21	-23	-25	-22	-24
Screening, dB	0	0	0	0	-5	0	0	0	0
SPL at Receptor, Walls, dBA	11	5	8	10	3	5	9	12	9
Noise through roof									
Roof area, m ²	570	228	368	368	180	234	234	450	234

	Unit								
	1A+B	1C	3A	3B	4A+E	4B	4C	4D	4F
Roof SRI, dB Rw	35	35	35	35	35	35	35	35	35
Roof Spl at 10m, dBA	34	30	32	37	34	35	40	43	40
Distance to receptor, m	53	81	70	100	110	140	180	120	155
Distance correction, dB	-14	-18	-17	-20	-21	-23	-25	-22	-24
Screening, dB	0	0	0	0	-5	0	0	0	0
SPL at Receptor, Roof, dBA	20	12	15	17	8	12	15	21	16
Combined at receptor dBA	21	15	16	18	10	13	16	22	18
Feature correction	5	5	5	5	5	5	5	5	5
Rating level at receptor, dB L _{Ar, Tr}	26	20	21	23	15	18	21	27	23
Cumulative rating level	33								

Appendix D

The Duty Planning Officer
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*Also at Brighton & Hove
and Haywards Heath*

17/12/2025

Dear Sir / Madam,

Thornhill Court, Billingshurst Road, Coolham, RH13 8QN

I am writing with reference to our client's proposed pre-application for the planned extension of operating hours at Thornhill Court, located on Billingshurst Road, Coolham, RH13 8QN. In this communication, I aim to offer a summary of recent marketing activities and outline my observations as to how the current restricted operational hours are causing a significant impact on the marketability of the vacant / available units at the estate.

For several years, Crickmay has been actively engaged in the letting of vacant units at Thornhill Court. Over the last two years, our efforts have focused on marketing three specific units; one which became available in November 2023, another which became available in June 2025, and a further unit become available October 2025.

Despite extensive marketing campaigns and outreach efforts, the level of interest has been exceptionally limited. While a small number of enquiries were received, very few progressed beyond an initial email or phone call. Of those that advanced to an on-site viewing, each party ultimately raised significant concerns about the restrictive operating hours currently imposed on the estate. Crickmay have been marketing these units as per the conditioned operating hours and have not received any offers during the marketing period.

Unfortunately, these limitations have proven to be a substantial barrier for numerous potential tenants. Prospective occupiers have included diverse businesses such as a soft play centres, personal trainers and gym operators, a cricket academy, a pet crematorium, a car restorer, car sales and a bicycle retailer. Regardless of their industry or operational scale, these prospective tenants uniformly emphasised the need for greater flexibility in hours to meet modern business requirements and client expectations, including the ability to offer services during evenings and weekends.

In summary, the current restrictions on operational hours at Thornhill Court have significantly hindered efforts to attract and secure new tenants, thereby impacting the overall viability and marketability of the estate's units. We would welcome further dialogue to explore potential amendments to these restrictions that might better align with market demands while respecting any relevant planning considerations.

Yours sincerely,

Daniel Lascelles

Daniel Lascelles BSc (Hons) MPLAN

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