

**Sam.Nye**

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**Subject:** FW: - DC/26/0180 Land at 516983 130647 West Street Horsham EH response

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**From:** Lee.Money

**Sent:** 04 March 2026 16:08

**To:** Sam.Nye

**Subject:** RE: - DC/26/0180 Land at 516983 130647 West Street Horsham EH response

Hi Sam

The main concern with these installations is their use of a microphone and loud speakers as part of the calling facility. These have caused issues for some residents near these units in other local authorities. According to the submitted noise management plan the speakers are set to 65dB at 3m during the day but at night states that:

“Between the hours of 21:00 to 07:00 all Street Hub will be governed so that the volume cannot be increased to greater than 60% of the maximum volume.”

The noise management plan also comments that:

“We have found that reducing the Street Hub ’s maximum volume to 40% during relevant periods tends to resolve issues where they have been identified.”

Like most of central Horsham the dominant noise source is road traffic during the day. At night noise levels fall significantly and the ambient noise environment is much quieter. I would recommend that the volume is reduced to 40% between 23:00 and 07:00 hours..

Regards

Lee

**Lee Money**

Team Leader Pollution

**Telephone:**

**Email:** [L](#)



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**Horsham District Council, Albery House, Springfield Road, Horsham, West Sussex RH12 2GB**

Telephone: 01403 215100 (calls may be recorded) [www.horsham.gov.uk](http://www.horsham.gov.uk) Chief Executive: Jane Eaton