

Metrobus correspondence November 2024

From: clerk@colgatefaygate.com

To:

Sent: Monday, December 2nd 2024, 09:07

Subject: FW: [EXTERNAL] Bus service -Faygate Village

Good morning,

As promised I am sharing the reply from Metrobus which you can find below in regards to the request for a bus to detour through the village.

I have replied to Metrobus stating that help with crossing the A264 would not ease the situation due to speed/volume/lack of sightline of the traffic.

Denis (Durrant Village) has been copied(BCC) into this email so Durrants village are aware of the reply from Metrobus.

Kind Regards,

Bev

From:

Sent: 27 November 2024 13:36

To: Clerk <clerk@colgatefaygate.com>

Subject: Re: [EXTERNAL] Bus service -Faygate Village

Dear Beverly

Thanks for getting in touch about this.

We have significantly improved the service to Faygate A264 roundabout over the years so that as well as having a 24/7 service there are now 4 buses an hour to Horsham most of the day (1 an hour continuing to Worthing), 2 an hour to Gatwick and 2 an hour to Crawley. Just over 20 years ago there was just one subsidised bus every 90 minutes!

It is therefore a shame that many Durrants residents aren't able to access this excellent range of bus services serving the main road.

It wouldn't be practical to divert a regular bus service away from the main road due to the impact on other users of the bus. We have considered some kind of special bus but cannot see a way of being able to serve Durrants without having to continue on a tour of the countryside via Ruspur on a 15 minute detour, which wouldn't be practical. We have undertaken an initial route test around Durrants itself but this sadly isn't suitable for a bus.

Unfortunately, we can't see how a conventional bus could serve the village, even if this could be resourced.

Could Durrants consider providing someone to help residents safely cross the road once or twice a day?

Kind regards

Brighton & Hove Buses and Metrobus



From: Clerk <clerk@colgatefaygate.com>

Sent: Tuesday, November 12, 2024 5:35:39 PM

>

Subject: [EXTERNAL] Bus service -Faygate Village

Good afternoon,

Following Colgate PC recent meeting I wonder if you can signpost me to the correct team who could help with the following issues.

Despite applying for a community highways scheme for a formal crossing point on the A264 by the Faygate roundabout, CPC have been turned down for any improvements. Members of the public want to use the bus service provided along the A264 but accessing the bus stops is dangerous when trying to cross the A264. I understand James Hall has agreed to cut back the shrubbery on the roundabout to provide pedestrians a sight line when trying to cross the A264. However, the Faygate residents do not feel this is enough and it is preventing many residents from using the bus service. Residents are constantly raising this concern with the Parish Council and despite trying to improve the crossing point with CIL monies, the increase in traffic and the development of the BP garage has exacerbated the situation for pedestrian trying to cross the A264. Added to that the increase in elderly residents living at the Durrant Village Retirement development the demand for a bus service has become more important than ever. The Parish Council are therefore turning to Metrobus and WSCC for help and advice. We are all working to try and reduce pollution, and residents are being given no viable alternative other than turning to the car as their primary mode of travel because of the poor access to the bus stops. WSCC actively promote public transport as an alternative to the car so the PC hope you might be able to help come to a solution. It is also important for the aging population to retain their independence for as long as possible which means providing a safe and reliable public transport system.

Faygate village has over 500 residents with 300 of those living at the Durrant Village retirement complex who have expressed a desire to travel by bus to Horsham, Crawley and beyond. Is there anything that can be done to provide Faygate Village with a bus service since it seems very unlikely that the access to the bus stops on A264 will ever improve? Could the existing buses take a detour through Faygate Village to provide a service? The residents aren't suggesting every bus to take a detour but perhaps a reduce service could be provided after the rush hour times?

Colgate Parish council and the residents of Faygate village look forward to hearing from you.

Kind Regards,

Beverly Clayden

Clerk and Responsible Financial Officer to Colgate Parish Council



Clerk@colgatefaygate.com

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