From: Fiona.Hiron
Sent: 03 April 2024 14:36
To: Jacques.Burrowes
Subject: RE: DC/23/1931 Noise Assessment

Follow Up Flag: Follow up
Flag Status: Flagged

Hiya,

Sorry, I was on leave. The units matching the background noise level will be fine because they're not operating overnight.

Best,

Fiona Hiron
Area Environmental Health Officer

Telephone: 01403 215427
Email: Fiona.Hiron@horsham.gov.uk

Horsham District Council, Parkside, Chart Way, Horsham, West Sussex RH12 1RL
Telephone: 01403 215100 (calls may be recorded) www.horsham.gov.uk Chief Executive: Jane Eaton

From: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Sent: 18 March 2024 16:44
To: Fiona.Hiron <Fiona.Hiron@horsham.gov.uk>
Subject: FW: DC/23/1931 Noise Assessment

Hi Fiona,

Have had the below back. Is there anything further needed?

Let me know of any conditions you'd recommend to attach.

Thanks

Jacques Burrowes
Planning Technician

Telephone: 01403 215180
Email: Jacques.Burrowes@horsham.gov.uk

Horsham District Council, Parkside, Chart Way, Horsham, West Sussex RH12 1RL
Telephone: 01403 215100 (calls may be recorded) www.horsham.gov.uk Chief Executive: Jane Eaton

From: Kristine Berneva <Kristine.Berneva@retaildesignsolutions.com>
Sent: 13 March 2024 16:28
To: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Cc: specsavers <specsavers@retaildesignsolutions.com>
Subject: Re: DC/23/1931 Noise Assessment

Hi Jacques
I'm good, thank you,

Units are not operating outside of business hours.

Kind Regards,

Kristine Berneva
Lead Retail Designer

Tel: 01787 224878
Direct: 135
Web: retaildesignsolutions.com

Retail Design Solutions

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Retail Design Solutions (Consultancy) Limited, The Mill Store, Foundry Lane, Earls Colne, Essex, CO6 2SB.

Company Registration No: 4378384

From: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Sent: Wednesday, March 13, 2024 3:12 PM
To: Kristine Berneva <Kristine.Berneva@retaildesignsolutions.com>
Subject: RE: DC/23/1931 Noise Assessment

[EXTERNAL EMAIL]
Hi Kristine,

I am well thank you, I trust you are too. I received the following from EH. Would you mind clarifying:

"Are the unit's operating outside of business hours? If so the *cumulative* noise rating level should be 5dB or below. They can achieve this by running the units in in setback/quiet mode/night mode or whatever the manufacturer calls it. If operating business hours only the cumulative rating should be not be above background."

Let me know and we'll go from there

Best

Jacques Burrowes
Planning Technician

Telephone: 01403 215180
Email: Jacques.Burrowes@horsham.gov.uk

Horsham District Council

Horsham District Council, Parkside, Chart Way, Horsham, West Sussex RH12 1RL
Telephone: 01403 215100 (calls may be recorded) www.horsham.gov.uk Chief Executive: Jane Eaton

From: Kristine Berneva <Kristine.Berneva@retaildesignsolutions.com>
Sent: 13 March 2024 14:40
To: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Cc: specsavers <specsavers@retaildesignsolutions.com>
Subject: Re: DC/23/1931 Noise Assessment

Good Afternoon Jacques
Hope you're well,

Could you please update me on the application progress?

Kind Regards,

Kristine Berneva
Lead Retail Designer

Tel: 01787 224878
Direct: 135
Web: retaildesignsolutions.com

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From: specsavers <specsavers@retaildesignsolutions.com>
Sent: Thursday, February 29, 2024 3:10 PM
To: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Cc: specsavers <specsavers@retaildesignsolutions.com>
Subject: Re: DC/23/1931 Noise Assessment

Hi Jacques
Hope you're well,

Please find attached.

Receptors - As presented in Figure 4 the flats above the store have been included in the assessment, however they are not the closest, and definitely not the worst affected, and therefore were not considered worst-case for the purpose of the assessment. The closest and potentially most impacted are the ones already assessed. I have added in a line about this at the top of page 7 and the updated report is attached.

Cumulative impacts – with the proposed mitigation measures put in place, either through quieter plant or acoustic louvres the cumulative level will be equal to or below the background. This is clearly laid out in section 7.7 of the report.

Overnight – it will not be running overnight.

Kind Regards,

Kristine Berneva
Lead Retail Designer

Tel: 01787 224878
Direct: 135
Web: retaildesignsolutions.com

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Company Registration No: 4378384

From: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Sent: Tuesday, February 27, 2024 2:11 PM
To: Kristine Berneva <Kristine.Berneva@retaildesignsolutions.com>
Subject: FW: DC/23/1931 Noise Assessment

[EXTERNAL EMAIL]

Hello Kristine,

Hope you are well. I have just heard back from Env Health, please see below for their comments. Are you able to tell me anything further? I apologise that we are over the determination date, but once we are in a position to determine, I will get an EOT in place so we can determine for that date otherwise I fear we might be going back and forth for this.

Best

Jacques Burrowes
Planning Technician

Telephone: 01403 215180
Email: Jacques.Burrowes@horsham.gov.uk

Horsham District Council

Horsham District Council, Parkside, Chart Way, Horsham, West Sussex RH12 1RL
Telephone: 01403 215100 (calls may be recorded) www.horsham.gov.uk Chief Executive: Jane Eaton

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From: Fiona.Hiron <Fiona.Hiron@horsham.gov.uk>
Sent: 27 February 2024 13:41
To: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Cc: Lee.Money <Lee.Money@horsham.gov.uk>
Subject: RE: DC/23/1931 Noise Assessment

Hi Jacques,

We were slightly concerned as the report doesn't acknowledge that the nearest residential receptor is actually the flats above the store. The cumulative impact of any plant should be below the background noise level, and we assume that none of the plant will operate overnight?

Best,

Fiona Hiron
Area Environmental Health Officer

Telephone: 01403 215427
Email: Fiona.Hiron@horsham.gov.uk

Horsham District Council, Parkside, Chart Way, Horsham, West Sussex RH12 1RL
Telephone: 01403 215100 (calls may be recorded) www.horsham.gov.uk Chief Executive: Jane Eaton

---

From: Jacques.Burrowes
Sent: 06 February 2024 13:50
To: Fiona.Hiron <Fiona.Hiron@horsham.gov.uk>
Subject: FW: DC/23/1931 Noise Assessment

Good afternoon Fiona,

Hope you are well. Please see the below and the noise assessment submitted. Please let me know your thoughts.

Best

Jacques Burrowes
Planning Technician

Telephone: 01403 215180
Email: Jacques.Burrowes@horsham.gov.uk

Horsham District Council

Horsham District Council, Parkside, Chart Way, Horsham, West Sussex RH12 1RL
Telephone: 01403 215100 (calls may be recorded) www.horsham.gov.uk Chief Executive: Jane Eaton

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From: specsavers <specsavers@retaildesignsolutions.com>
Sent: 06 February 2024 13:38
To: Jacques.Burrowes <Jacques.Burrowes@horsham.gov.uk>
Cc: specsavers <specsavers@retaildesignsolutions.com>
Subject: Re: DC/23/1931 Noise Assessment

Good afternoon Jacques

Hope you're well,

Yes, the noise assessment I sent earlier is relevant. Rather than conducting a new assessment, they will install the system and, if necessary, a noise reduction device to lower the noise level by 9 dBa.

Kind Regards,

Kristine Berneva
Lead Retail Designer

Tel: 01787 224878
Direct: 135
Web: retaildesignsolutions.com

Retail Design Solutions

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Company Registration No: 4378384

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