[redacted]

From: btp.authorisation.team@bt.com
Sent: 03 February 2025 14:32
To: [redacted]
Subject: [redacted] Horsham District Payphone removal proposal/s

Categories: Register

We plan to remove payphones in your area. You can make representations for 90 days, which ends on 04 May 2025

Dear Chief Planning Officer,

We've identified 5 public payphones in your area that are no longer needed. We've assessed these using the criteria in Ofcom's Review of the telephony universal service obligation. I've attached the list of payphones that we're planning to remove.
The kiosks shown in red are Listed so we propose to remove the telephony and lock the kiosk.

To make sure that the local community are fully informed, we've placed notices (including the posting date) on these payphones. I've attached a sample copy.

Communities can 'adopt' phone boxes to turn into something completely different

With payphone usage falling, communities are looking at new ways of using them. Thousands of boxes have been reinvented as cafes, mini-libraries, and defibrillator sites. Communities can adopt most red boxes for just £1.

They can also adopt modern glass boxes if they want to house a defibrillator. Visit bt.com/adopt for more information

You can make representations in the next 90 days until 04 May 2025

We'll take account of representations you make about our plans when we're making our final decision. We'll also write to with you the reasons for our decision (we'll also publish the reasons on www.bt.com/payphones/service).
If you've got any questions or want to make representations, please email us at btp.authorisation.team@bt.com.

Thanks,

The BT payphones team

BT Group

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